Hewlett-Packard Certificate of Volatility

Model: HP Color LaserJet Enterprise MFP M577 HP Color LaserJet Enterprise Flow MFP M577 HP Color LaserJet Managed Flow MFP M577	Part Number: M577dn = B5L46A M577f = B5L47A M577dnm = B5L49A	Address: Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714

Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc.):	Size:	User Modifiable:	Function:	Steps to clear memory:
DRAM	1792MB	☐ Yes ☒ No	Used for temporary storage during the process of jobs, and for applications that are running on the OS.	When the printer is powered off the memory is erased.
Type (SRAM, DRAM, etc.):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory: .
Type (SRAM, DRAM, etc.):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc.):	Size:	User Modifiable:	Function:	Steps to clear memory:
IOD EEPROM	32KB	☐ Yes ☒ No	Backup device for critical system counters and product configuration information.	There are no steps to clear this data.
SPI Flash	4MB	☐ Yes ☒ No	Contains the boot code and factory product configuration data required for the device to function. User modifications are limited to downloading digitally signed HP firmware images.	There are no steps to clear this data
Type (Flash, EEPROM, etc.):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc.):	Size:	User Modifiable:	Function:	Steps to clear memory:
HDD	320GB	☒ Yes ☐ No	Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions	There are several ways to erase this: 1. Secure Storage Erase - Erases temporary files and job data by overwriting information one or three times 3. Secure Disk Erase - Industry standard ATA Secure Erase. Overwrites all data on the hard drive. 4. Secure File Erase - Erases files when jobs finish processing by overwriting them one or three times.
Type (HDD, Tape, etc.):	Size:	User Modifiable:	Function:	Steps to clear memory:

HDD	500 GB (FIPS) Government SKU Only	☒ Yes ☐ No	Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions	There are several ways to erase this: 1. Secure Storage Erase - Erases temporary files and job data by overwriting information one or three times 3. Secure Disk Erase - Industry standard ATA Secure Erase. Overwrites all data on the hard drive. 4. Secure File Erase - Erases files when jobs finish processing by overwriting them one or three times.

USB

Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)?
☒ Yes ☐ No If Yes please describe below

Print jobs, HP digitally signed firmware upgrades, 3rd party application loading. USB ports can be disabled.

Can any data other than scan upload be sent to the USB device?
☒ Yes ☐ No If Yes please describe below

Diagnostic service logs can be uploaded. Print files can be printed via a USB thumb drive.

RF/RFID

Does the item use RF or RFID for receive or transmit of any data including remote diagnostics? (e.g. Cellular phone, Bluetooth)
☐ Yes ☒ No If Yes please describe below

Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities

Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☐ Yes ☒No If Yes please describe below:

Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Capabilities

Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☒No If Yes please describe below:

Purpose: Fax

Specifications:

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