Hewlett-Packard Certificate of Volatility

Model: HP Color LaserJet Enterprise M651 Printer series	Part Number: M651n=CZ255A M651dn=CZ256A M651xh=CZ557A M651dnm=H0DC9A M651xhm=L8Z07A	Address: Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714

Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
DDR2 - DRAM	1.5 GB	☐ Yes ☒ No	Used for temporary storage during the process of jobs, and for applications that are running on the OS.	When the printer is powered off, the memory is erased.
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
SPI Flash	4 MB	☒ Yes ☐ No	Contains the boot code and factory product configuration data required for the device to function. User modifications are limited to downloading digitally signed HP firmware images.	There are no steps to clear this data.
ICB EEPROM	32KB	☐ Yes ☒ No	Backup device for critical system counters and product configuration information.	There are no steps to clear this data.
None	Size:	☐ Yes ☒ No	Function:	Steps to clear memory:

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
Self encrypting Hard drive, SATA2	320 GB	☒ Yes ☐ No	Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions. HDD is standard on CZ257A model.	There are several ways to erase this: 1. Erase and Unlock Encrypted Disk - This changes the encryption keys rendering all data unreadable. 2. Secure Storage Erase - Erases temporary files and job data by overwriting information one or three times 3. Secure Disk Erase - Industry standard ATA Secure Erase. Overwrites all data on the hard drive. 4. Secure File Erase - Erases files when jobs finish processing by overwriting them one or three times.

Mass Storage Cont.

Type (HDD, Tape, etc): Solid State Storage Device (SSD)	Size: 8 GB	User Modifiable: ☒ Yes ☐ No	Function: Stores customer data, OS, applications, persistent data, and temporary data used for processing and system functions. User modifications are limited to downloading digitally signed HP firmware images. (Note: SSD is standard on CZ255A and CZ256A models.	Steps to clear memory: There are several ways to erase this: 1. Secure Storage Erase - Erases temporary files and job data by overwriting information one or three times 2. Secure Disk Erase - Industry standard ATA Secure Erase. Overwrites all data on the hard drive. 3. Secure File Erase - Erases files when jobs finish processing by overwriting them one or three times.

USB

Does the item accept USB input and if so, for what purpose (i.e Print Jobs, device firmware updates, scan upload)? ☒ Yes ☐ No If Yes please describe below
Print jobs, HP digitally signed firmware upgrades, 3rd party application loading. Restore encrypted backed-up system settings. USB ports can be disabled.
Can any data other than scan upload be sent to the USB device)? ☒ Yes ☐ No If Yes please describe below
Diagnostic service logs can be uploaded. Back-up of encrypted system settings.

RF/RFID

Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities

Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☐ Yes ☒ No If Yes please describe below:	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Capabilities

Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☒ No If Yes please describe below:
Purpose:
Specifications:

Author Information

Name: Casey Campbell	Title: Technical Marketing Engineer	Email: Technical.Marketing@hp.com	Business Unit: IPG
Name: Henry Wu	Title: System Engineer	Email: Technical.Marketing@hp.com	Business Unit: IPG
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