Hewlett-Packard Certificate of Volatility

Model:	Part Number:	Address:
HP LaserJet Enterprise 500 MFP M570	CZ271A = M570dn	Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714

Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
DDR3 - DRAM	256 MB	☐ Yes ☒ No	Used for temporary storage during the process of jobs, and for applications that are running on the OS.	When the printer is powered off the memory is erased.
Type (SRAM, DRAM, etc):	Size:	☐ Yes ☒ No	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): NAND	Size: 256MB	User Modifiable: ☐ Yes ☒ No	Function: Device firmware, fax file system	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): ICE EEPROM	Size: 16KB	User Modifiable: ☐ Yes ☒No	Function: Device configuration, page statistics	Steps to clear memory: There are no steps to clear this data

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?
☐ Yes ☒ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc):	Size:	User Modifiable: ☒ Yes ☐ No	Function:	Steps to clear memory:
Type (HDD, Tape, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

USB

Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)?
☒ Yes ☐ No If Yes please describe below

Print jobs, scan to USB thumb drive, device firmware updates.

Can any data other than scan upload be sent to the USB device)?
☐ Yes ☒ No If Yes please describe below

RF/RFID

Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below

Purpose:

Frequency: 2.4GHz	Bandwidth:
Modulation:	Effective Radiate Power (ERP):

Specifications:

Other Transmission Capabilities

Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☐ Yes ☒ No If Yes please describe below:

Purpose:

Frequency	Bandwidth:
Modulation:	Effective Radiate Power (ERP):

Specifications:

Other Capabilities

Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☒ Yes ☐ No If Yes please describe below:

Purpose: Fax modem for receipt and sending of faxes

Specifications: 33.6 kbs

Author Information

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Date Prepared: 12/06/2017			