

Hewlett-Packard Certificate of Volatility

Model: HP LaserJet Enterprise 500 MFP M570	Part Number: CZ272A = M570dw	Address: Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714
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Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc): DDR3 - DRAM	Size: 256 MB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Used for temporary storage during the process of jobs, and for applications that are running on the OS.	Steps to clear memory: When the printer is powered off the memory is erased.
Type (SRAM, DRAM, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): NAND	Size: 256 MB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Device firmware, fax file system	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): ICE EEPROM	Size: 16 kb	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Device configuration, page statistics	Steps to clear memory: There are no steps to clear this data

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?

Yes No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function:	Steps to clear memory:
Type (HDD, Tape, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:

USB

Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)?

Yes No If Yes please describe below

Print jobs, scan to USB thumb drive, device firmware updates.

Can any data other than scan upload be sent to the USB device)?

Yes No If Yes please describe below

RF/RFID

Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) Yes No If Yes please describe below

Purpose: Wireless network information string.

Frequency: 13.56 MHz

Bandwidth: 106-848 kbps

Modulation: 7-30% modulation

Effective Radiate Power (ERP):

Specifications:

Other Transmission Capabilities

Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? Yes No If Yes please describe below:

Purpose: Wireless network connectivity; Wireless network connectivity; Transmit power variation over operational temp range and channels shall be less than +/- 1.5dB

Frequency: 2.4GHz

Bandwidth: 802.11 n 20 Mhz

Modulation: 02.11b (RF-CCK), 802.11g (RF OFDM), 802.11n (RF-OFDM)

Effective Radiate Power (ERP): 15+/11.5 dBm

Specifications: 802.11b, g,n

Other Capabilities

Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? Yes No If Yes please describe below:

Purpose: Fax modem for receipt and sending of faxes

Specifications: 33.6 kbs

Author Information

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