Hewlett-Packard Certificate of Volatility

Model: HP LaserJet Enterprise 500 MFP M575 Series	Part Number: CD644A = M575dn	Address: Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714

Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
DDR2 - DRAM	1.5 GB	☐ Yes ☒ No	Used for temporary storage during the process of jobs, and for applications that are running on the OS.	When the printer is powered off, the memory is erased.
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
SPI Flash	4 MB	☒ Yes ☐ No	Contains the boot code and factory product configuration data required for the device to function. User modifications are limited to downloading digitally signed HP firmware images.	There are no steps to clear this data.
ICB EEPROM	32KB	☐ Yes ☒ No	Backup device for critical system counters and product configuration information.	There are no steps to clear this data.
None	Size:	☐ Yes ☒ No	Function:	Steps to clear memory:

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
Self Encrypting Hard Disk, SATA 1 and SATA 2	250 GB	☒ Yes ☐ No	Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions.	There are several ways to erase this: 1. Erase and Unlock Encrypted Disk - This changes the encryption keys rendering all data unreadable. 2. Secure Storage Erase - Erases temporary files and job data by overwriting information one or three times 3. Secure Disk Erase - Industry standard ATA Secure Erase. Overwrites all data on the hard drive. 4. Secure File Erase - Erases files when jobs finish processing by overwriting them one or three times.

USB		
Does the item accept USB input and if so, for what purpose (i.e Print Jobs, device firmware updates, scan upload)? ☒ Yes ☐ No If Yes please describe below		
Print jobs, HP digitally signed firmware upgrades, 3rd party application loading. USB ports can be disabled.		
Can any data other than scan upload be sent to the USB device)? ☒ Yes ☐ No If Yes please describe below		
Diagnostic service logs can be uploaded. Print files can be printed via a USB thumb drive.		

RF/RFID	
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities	
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☐ Yes ☒ No If Yes please describe below:	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Capabilities	
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☒ No If Yes please describe below:	
Purpose:	
Specifications:	

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