

Hewlett-Packard Certificate of Volatility		
Model: PageWide Enterprise Color MFP 586	Part Number: G1W39A = MFP 586dn G1W40A = MFP 586f	Address: Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714

Volatile Memory				
Does the device contain volatile memory (Memory whose contents are lost when power is removed)? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (SRAM, DRAM, etc): DRAM	Size: 2.0 GB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Used for temporary storage of data during scan or print job processes, and for applications that are running on the OS.	Steps to clear memory: When the device is powered off the memory is erased.

Non-Volatile Memory				
Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (Flash, EEPROM, etc): SPI Flash	Size: 12 MB	User Modifiable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Function: Contains boot code and factory product configuration data required for the device to function. User modifications are limited to downloading digitally signed HP firmware images.	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): EEPROM	Size: 128 KB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Backup device for critical system counters and product configuration information.	Steps to clear memory: There are no steps to clear this data.

Mass Storage				
Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (HDD, Tape, etc): HDD, Self Encrypting, SATA	Size: 320 GB	User Modifiable: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Function: Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions.	Steps to clear memory: There are several ways to erase this: 1. Erase and Unlock Encrypted Disk – This changes the encryption keys rendering all data unreadable. 2. Sure Storage Erase – Erases temporary files and job data by overwriting information one or three times. 3. Disk Erase – Industry standard ATA Secure Erase. Overwrites all data on the HDD. 4. File Erase – Erases files when jobs finish processing by overwriting them one or three times.

USB	
Does the item accept USB input and if so, for what purpose (i.e Print Jobs, device firmware updates, scan upload)? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe below	
Description: Print jobs, HP digitally signed firmware upgrades, 3 rd party application loading, Restore encrypted backed-up system settings. USB ports can be disabled.	
Can any data other than scan upload be sent to the USB device? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe below	
Diagnostic service logs can be uploaded. Back-up of encrypted system settings.	

RF/RFID	
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If Yes please describe below	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities	
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If Yes please describe below:	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Capabilities	
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No If Yes please describe below:	
Purpose: Fax modem – send/receive fax data (on f and z models)	
Specifications: 33.6 kbs	

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Date Prepared 03-02-2016			