Technical white paper

HP Laser Glossy Paper

Media Update

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Overview

This document provides an update on media changes and best practices for printing on HP Laser Glossy Paper listed below:

- HP Laser Glossy Brochure Paper 200 gsm (All Sizes)
- HP Laser Glossy Brochure Paper 150 gsm (All Sizes)
- HP Premium Glossy Presentation LaserJet Paper 120 gsm (All Sizes)

System Requirements

This document is designed to outline some basic information for all HP LaserJet printers, as well as specific information on certain models.

Limitations

This document is specific to media supported by HP LaserJet products and does not impact HP PageWide or HP Inkjet media.

Instructions

HP brochure media is designed to be printed on a wide variety of HP LaserJet products. Due to the heavier media weight of 120, 150 and 200 gsm, this media is not supported on all HP LaserJet printers. HP printers offer a wide variety of different print modes that allow for optimal print quality in a variety of customer environments. The Heavy, Cardstock, or HP Glossy 120/150/200 gsm print modes are designed to optimize the print quality of glossy media.
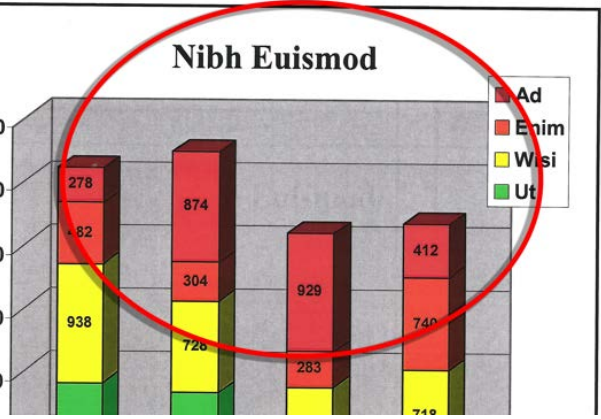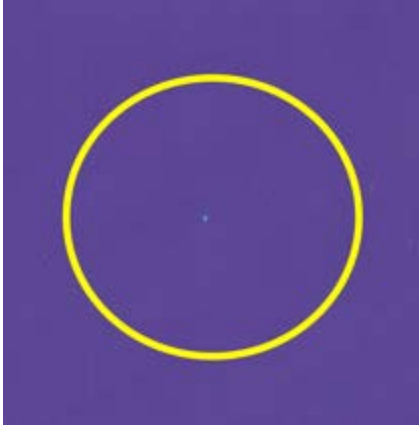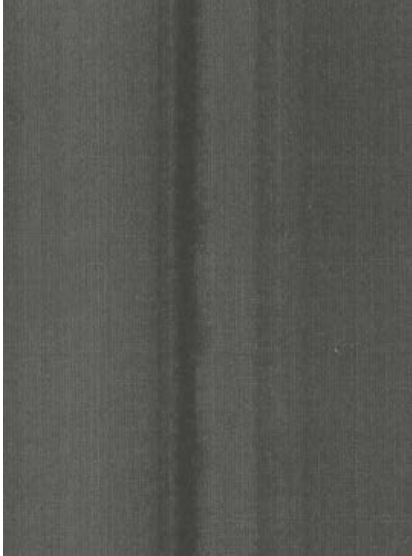
For Best print Quality:

- Ensure media is not left in trays after use or the ream left open. The media can absorb excess moisture, based on customer environment, which may contribute to further run ability problems.
- Use the print modes listed above.
- Print modes might need to change over time compared to customer environment changes to temperature and humidity.
- If you encounter problems with this media, contact HP Support.

Supported Products

All HP LaserJet products that support 120, 150 and 200 gsm media

Known Issues

The following is a list of observed print quality defects noted during product testing, coupled with potential solutions.

Print Quality Defect			Description	Solution
Electrical Defects			Electrical defects, such as *ghosting* may occur in very dry conditions on all weights and sizes of both the current product and the new replacement media.	Keeping media in a sealed container until ready to use or using media from a freshly opened ream may help reduce this defect.
Small White Spots			Small white spots may be noticeable at times on some images on all weights and sizes of both the current product and the new replacement media.	Ensure media is kept clean and not left out in the elements.
Stiffness Banding			A dark band may be displayed on media with about 50 percent toner coverage on some printers.	If in a dry environment, keeping media in a sealed container until ready for use can help reduce frequency of this defect.

Blistering		Paper blistering may occur when printing on media that has a high moisture content *and* high toner coverage. Most likely to occur on the 120 gsm and 150 gsm weights.	To minimize this defect, keep media in a stored container until ready to use and avoid high humidity environments when possible.

For more information

To read more about this issue, go to: **hp.com/support**

Call to action

Please contact your HP representative or visit: **hp.com/go/product**