## Hewlett-Packard Certificate of Volatility

| Model: **HP LaserJet Managed MFP E725XXdn** | Part Number: **Managed** X3A60A= E72525dn X3A63A= E72530dn X3A66A= E72535dn | Address: Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714 |
|---|---|---|

### Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
☒ Yes ☐ No  If Yes please describe the type, size, function, and steps to clear the memory below

| Type (SRAM, DRAM, etc.): | Size: | User Modifiable: | Function: | Steps to clear memory: |
|---|---|---|---|---|
| DDR3 - DRAM | HP Formatter 3GB- Obsidian 4 GB - Main Formatter | ☐ Yes ☒ No | Operation system and print/scan buffer | When the printer is powered off the memory is erased. . |
| Type (SRAM, DRAM, etc): | Size: | User Modifiable: ☐ Yes ☐ No | Function: | Steps to clear memory: |

### Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
☒ Yes ☐ No  If Yes please describe the type, size, function, and steps to clear the memory below

| Type (Flash, EEPROM, etc.): | Size: | User Modifiable: | Function: | Steps to clear memory: |
|---|---|---|---|---|
| IOD EEPROM | 32KB | ☐ Yes ☒ No | Store customer setting data for backup/restore | There are no steps to clear this data. |
| **HP side: SPI Flash** | 4MB | ☒ Yes ☐No | Contains the boot code and factory product configuration data required for the device to function.  User modifications are limited to downloading digitally signed HP firmware images. | There are no steps to clear this data |
| Samsung MSOK : MSOK – TPM NVRAM MSOK - EEProm MSOK – CRUM | 2 KB 32 KB 32 KB | ☐ Yes ☒ No | TPM NVRAM - stores HP-signed immutable ID certificate and associated RSA key pair in locked memory. EEProm - stores device lifecycle data (e.g. device page counts), copy of device speed license, and SED (self-encrypting drive) drive lock password. CRUM - stores device page counts, consumables information, device speed information, and product serial number. | Drive lock password can be changed through the device embedded web server interface. No other data stored on the MSOK can be cleared. |

| Mass Storage | | | | |
|---|---|---|---|---|
| Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below | | | | |
| Type (HDD, Tape, etc.): 1 – HDD Main board | Size: 320GB | User Modifiable: ☒ Yes ☐ No | Function: Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions. | Steps to clear memory: 1. Secure Storage Erase – Areas temporary files and job data by overwriting information overwriting information one or three times. 2. Secure Disk Erase – Erases files when jobs finish processing by overwriting them one or three times. 3. Secure File Erase – Erases files when jobs finish processing by overwriting them one or three times. |
| Type (HDD, Tape, etc.): 1 – EMMC card | Size: 16GB | User Modifiable: ☒ Yes ☐ No | Function: Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions. | Steps to clear memory: 1. Secure Fast Erase – Changes the encryption keys rendering all data in the customer partition unreadable. 2. Power Cycle of the printer – Deletes all customer data stored in the customer partition. |

| Optional Mass Storage | | | | |
|---|---|---|---|---|
| Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below | | | | |
| Type (HDD, Tape, etc.): Optional Formatter HDD 320 GB | Size: 320GB | User Modifiable: ☒ Yes ☐ No | Function: Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions. | Steps to clear memory: 1. Secure Storage Erase – Areas temporary files and job data by overwriting information overwriting information one or three times. 2. Secure Disk Erase – Erases files when jobs finish processing by overwriting them one or three times. 3. Secure File Erase – Erases files when jobs finish processing by overwriting them one or three times. |

| Optional Mass Storage | | | | |
|---|---|---|---|---|
| Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below | | | | |
| Type (HDD, Tape, etc.): Optional Formatter HDD 500 GB FIPS Encrypted HDD | Size: 500GB | User Modifiable: ☒ Yes ☐ No | Function: Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions. | Steps to clear memory: 1. Erase and Unlock Encrypted Disk – This changes the Encryption keys rendering all data unreadable. 2. Secure Storage Erase – Areas temporary files and job data by overwriting information overwriting information one or three times. |

| | | | | 3. Secure Disk Erase – Erases files when jobs finish processing by overwriting them one or three times. <br> 4. Secure File Erase – Erases files when jobs finish processing by overwriting them one or three times. |
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| USB |
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| Does the item accept USB input and if so, for what purpose (i.e Print Jobs, device firmware updates, scan upload)? <br> ☒ Yes ☐ No If Yes please describe below |
| Print jobs, HP digitally signed firmware upgrades, 3rd party application loading. USB ports can be disabled. |
| Can any data other than scan upload be sent to the USB device)? <br> ☒ Yes ☐ No If Yes please describe below |
| Diagnostic service logs can be uploaded. Print files can be printed via a USB thumb drive. |

| RF/RFID | |
|---|---|
| Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below | |
| Purpose: | |
| Frequency: | Bandwidth: |
| Modulation: | Effective Radiate Power (ERP): |
| Specifications: | |

| Other Transmission Capabilities | |
|---|---|
| Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below: | |
| Purpose: WiFi Direct Print | |
| Frequency: 2.4 GHz, 5GHz | Bandwidth: 2401 - 2495 MHz; depending on selected channel in 2.4GHz band. <br> 5180 - 5825 MHz; depending on selected channel in 5GHz band. |
| Modulation: | Effective Radiate Power (ERP): |
| Specifications: 802.11 b/g/n | |

| Other Transmission Capabilities | |
|---|---|
| Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below: | |
| Purpose: Device Beaconing, Secure Print Apps | |
| Frequency: 2.4 GHz | Bandwidth: 2400-2483.5 MHz; depending on selected channel. |
| Modulation: | Effective Radiate Power (ERP): |
| Specifications: BTLE4.0 compliant | |

| Other Capabilities | |
|---|---|
| Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☒ No If Yes please describe below: | |
| Purpose: | |
| Specifications: | |

| Author Information | | | |
|---|---|---|---|
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