



# LaserJet Pro M304-M305, M404-M405



[www.hp.com/support/ljM304](http://www.hp.com/support/ljM304)  
[www.hp.com/support/ljM404](http://www.hp.com/support/ljM404)



[www.register.hp.com](http://www.register.hp.com)

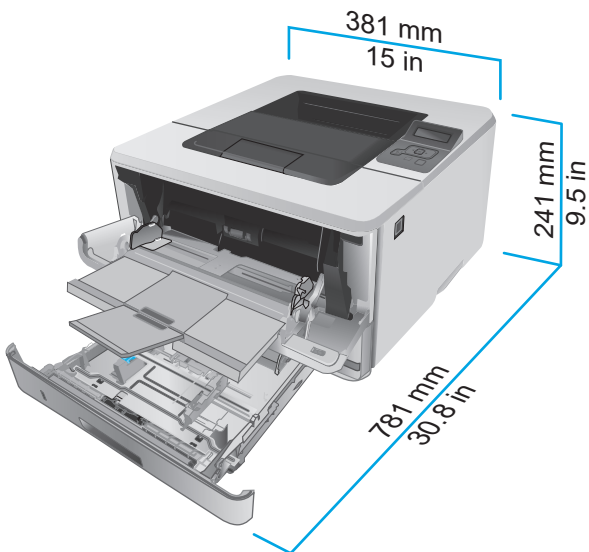


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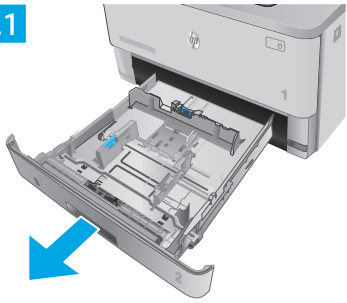


- Unboxing icon
- Paper tray icon
- Manual icon
- Power plug icon
- Wrench icon
- No sun icon
- Temperature range: 17.5° - 25°C (63.5° - 77°F)
- Humidity range: 30% - 70%
- Paper tray icon
- Warning icon: 110-127V / 220-240V

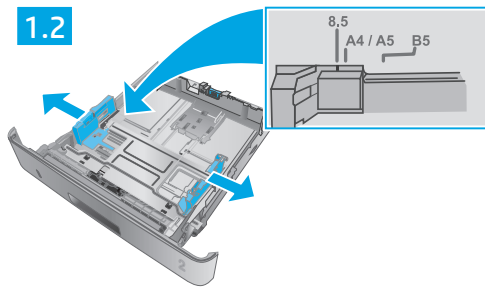


# 1

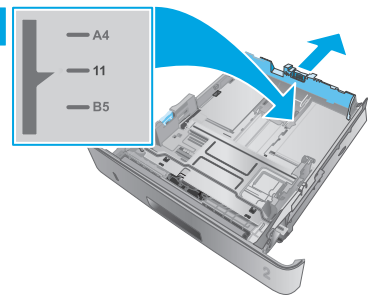
1.1



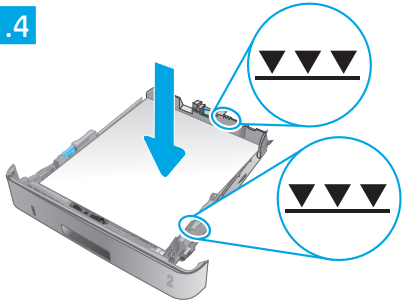
1.2



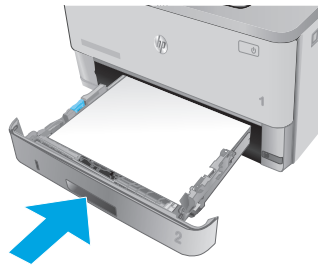
1.3



1.4

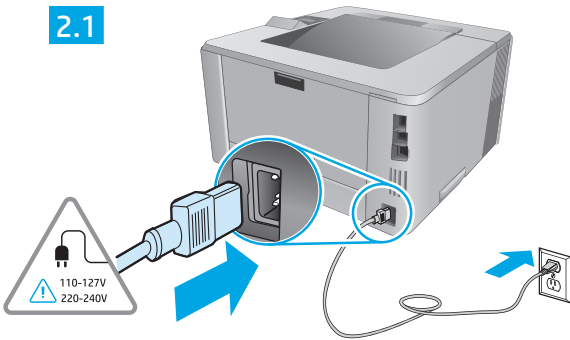


1.5

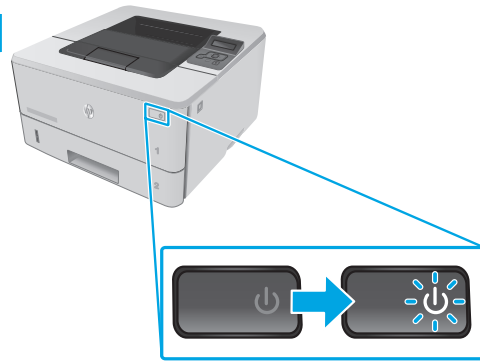


# 2

2.1



2.2



**ZHCN** 注意：为防止损坏打印机，请仅使用打印机随附的电源线。

**EN** CAUTION: To prevent damage to the printer, use only the power cord that is provided with the printer.



# LaserJet Pro M304-M305, M404-M405

## 入门指南

### Getting Started Guide

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注：必须有网络连接才可设置打印机和下载软件驱动程序。

## 常见问题解答

有关常见问题解答，请访问 [www.hp.com/support/ljM404FAQ](http://www.hp.com/support/ljM404FAQ) 或扫描二维码。



## 3. 在控制面板上进行初始设置

开启打印机之后，等待其初始化。要在控制面板上导航，请使用箭头和**确定**按钮。按控制面板上的提示配置以下这些设置：

- 语言
- 位置
- 打印机设置环境

选择以下某个选项：

- **自我管理**：为大多数用户优化的默认设置，其中包括引导式设置以及配置步骤和自动更新。
- **IT 管理**：为批量管理优化的默认设置。

初始设置之后，全部设置均可自定义。

## 4. 下载和安装软件

注：请勿连接USB电缆，直到接到提示。

### 方法 1：下载 HP Easy Start ( Windows 和 Mac OS )

1. 访问 [123.hp.com/laserjet](http://123.hp.com/laserjet)，然后单击**下载**。
2. 按屏幕上的说明和提示将文件保存到计算机。
3. 从保存软件文件的文件夹中启动该文件。
4. 按照屏幕上的说明安装该软件。
5. 提示选择连接类型时，选择该连接类型的相应选项。

### 方法 2：从打印机支持网站下载 ( Windows 和 Mac OS )

1. 访问 [www.hp.com/support/ljM304](http://www.hp.com/support/ljM304) 或 [www.hp.com/support/ljM404](http://www.hp.com/support/ljM404)。
2. 选择**软件和驱动程序**。
3. 下载适用于您的打印机型号和操作系统的软件。
4. 从保存软件文件的文件夹中启动该文件。
5. 按照屏幕上的说明安装该软件。
6. 提示选择连接类型时，选择该连接类型的相应选项。

**提示：**  使用 HP Smart 应用程序 ( 仅限无线型号，仅限 iOS ) 将打印机连接到无线网络。

1. 断开以太网电缆和 USB 电缆与打印机的连接。
2. 在打印机控制面板上，选择**设置 > 网络设置 > 恢复网络设置**以重置打印机网络。然后无线指示灯开始闪烁。
3. 按照“5. 移动打印”方法 1 中的步骤，安装 HP Smart 应用程序。
4. 打开移动设备上的蓝牙功能。
5. 运行 HP Smart 应用程序。按照屏幕上的说明选择打印机的名称 ( 例如“HP LaserJet XXXX” ) 并将其连接到无线网络。
6. 打印机成功连接到无线网络后，无线指示灯将停止闪烁并保持常亮。

## 手动配置 IP 地址

有关手动配置 IP 地址的信息，请参阅打印机用户指南。有关更多信息，请访问 [www.hp.com/support/ljM304](http://www.hp.com/support/ljM304) 或 [www.hp.com/support/ljM404](http://www.hp.com/support/ljM404)。

## 5. 移动打印（可选）

### 方法 1: HP Smart

使用 HP Smart 应用程序进行设置、打印等等。

1. 扫描二维码或访问 [123.hp.com](http://123.hp.com)。
2. 安装 HP Smart 应用程序。
3. 运行 HP Smart 应用程序，然后按屏幕上的说明进行连接、设置、打印等等。



### 方法 2: Wi-Fi Direct（仅限无线型号）

通过 Wi-Fi Direct，智能手机、平板电脑或计算机等支持 Wi-Fi 的设备可直接与打印机建立无线网络连接，而不必使用无线路由器或接入点。连接到打印机的 Wi-Fi Direct 信号与将支持 Wi-Fi 的设备连接到新的无线网络或热点的方式相同。

#### 启用 Wi-Fi Direct

1. 在打印机控制面板上，单击**确定**按钮，以显示**主屏幕**页面。
2. 使用箭头按钮和**确定**按钮，打开以下菜单：
  - **设置**
  - **Wi-Fi Direct**
  - **Wi-Fi Direct 状态**
3. 使用箭头按钮导航至**开启**或**关闭**，然后单击**确定**按钮，启用或禁用 Wi-Fi Direct 功能。

#### 发现打印机

1. 从移动设备上开启 Wi-Fi，然后搜索无线网络。
2. 选择打印机控制面板上显示的打印机名称。

**i** 有关无线打印和无线设置的详细信息，请访问 [www.hp.com/go/wirelessprinting](http://www.hp.com/go/wirelessprinting)。

### **i** 详细了解移动打印

本产品支持 AirPrint 和 Wi-Fi Direct。有关移动打印的详细信息，请扫描二维码或访问 [www.hp.com/go/LaserJetMobilePrinting](http://www.hp.com/go/LaserJetMobilePrinting)。



## 故障排除

### 用户指南

《用户指南》中含有打印机使用和故障排除信息。可从 Web 下载：

1. 访问 [www.hp.com/support/ljM304](http://www.hp.com/support/ljM304) 或 [www.hp.com/support/ljM404](http://www.hp.com/support/ljM404)。
2. 如果出现提示，请选择打印机，然后单击**用户指南**。

### 检查固件更新

1. 访问 [www.hp.com/support/ljM304](http://www.hp.com/support/ljM304) 或 [www.hp.com/support/ljM404](http://www.hp.com/support/ljM404)。
2. 如果出现提示，请选择打印机，然后单击**软件和驱动程序**。
3. 选择操作系统，然后单击**下一步**按钮。
4. 选择**固件**，然后单击**下载**按钮。

### 其他支持资源

有关 HP 对打印机的全方位帮助，请访问 [www.hp.com/support/ljM304](http://www.hp.com/support/ljM304) 或 [www.hp.com/support/ljM404](http://www.hp.com/support/ljM404)。

- 解决问题
- 查找高级配置说明
- 下载软件更新
- 加入支持论坛
- 查找保修和监管信息
- 访问移动打印资源

如需了解更多关于打印机的信息，请访问 [www.hp.com/support/ljM404FAQ](http://www.hp.com/support/ljM404FAQ) 或扫描二维码。



**NOTE:** Internet connection is required to set up the printer and download the software driver.

## FAQ

For frequently asked questions, go to [www.hp.com/support/ljM404FAQ](http://www.hp.com/support/ljM404FAQ) or scan the QR code.



## 3. Initial setup on the control panel

After turning on the printer, wait for it to initialize. To navigate the control panel, use arrow and **OK** button. Follow the prompts on the control panel to configure these settings:

- Language
- Location
- Printer Setup Environment

Select one of these options:

- **Self-managed:** Optimized default settings for most users that include guided setup and configuration steps and automatic updates.
- **IT-managed:** Optimized default settings for fleet manageability.

Settings are fully customizable after initial setup.

## 4. Download and install the software

**NOTE:** Do not connect the USB cable until you are prompted to do so.

### Method 1: Download HP Easy Start (Windows and Mac OS)

1. Go to [123.hp.com/laserjet](http://123.hp.com/laserjet), and click **Download**.
2. Follow the onscreen instructions and then prompts to save the file to the computer.
3. Launch the software file from the folder where you saved the file.
4. Follow the onscreen instructions to install the software.
5. When prompted to select a connection type, select the appropriate option for the type of connection.

### Method 2: Download from printer support website (Windows and Mac OS)

1. Go to [www.hp.com/support/ljM304](http://www.hp.com/support/ljM304) or [www.hp.com/support/ljM404](http://www.hp.com/support/ljM404).
2. Select **Software and Drivers**.
3. Download the software for your printer model and operating system.
4. Launch the software file from the folder where the file was saved.
5. Follow the onscreen instructions to install the software.
6. When prompted to select a connection type, select the appropriate option for the type of connection.

### Tips: Connect the printer to a wireless network using the HP Smart app (wireless models only) (iOS only)

1. Disconnect the Ethernet cable and USB cable from your printer.
2. From the printer control panel, select **Setup > Network setup > Restore Network Setting** to reset the printer network. Then the Wireless light begins blinking.
3. Follow the steps in “5. Mobile Printing” Method 1 to install the HP Smart app.
4. Turn on Bluetooth on your mobile device.
5. Run the HP Smart app. Follow the onscreen instructions to select the name of your printer (e.g., “HP LaserJet XXXX”) and connect it to your wireless network.
6. After the printer connects to the wireless network successfully, the Wireless light stops blinking and stays on.

### Manually configure the IP address

See the printer user guide for information about configuring the IP address manually. For more information, go to [www.hp.com/support/ljM304](http://www.hp.com/support/ljM304) or [www.hp.com/support/ljM404](http://www.hp.com/support/ljM404).

## 5. Mobile printing (Optional)

### Method 1: HP Smart

Use the HP Smart app to set up, print, and more.

1. Scan the QR code or go to [123.hp.com](https://123.hp.com).
2. Install the HP Smart app.
3. Run the HP Smart app and follow the onscreen instructions to connect, set up, print, and more.



### Method 2: Wi-Fi Direct (wireless models only)

Wi-Fi Direct allows Wi-Fi capable devices, such as smart phones, tablets, or computers, to make a wireless network connection directly to the printer without using a wireless router or access point. Connect to the printer's Wi-Fi Direct signal the same way Wi-Fi capable devices are connected to a new wireless network or hotspot.

#### Enable Wi-Fi Direct

1. On the printer control panel, press the **OK** button to display the **Home** screen.
2. Use arrow buttons and the **OK** button to open the following menus:
  - **Setup**
  - **Wi-Fi direct**
  - **Wi-Fi direct status**
3. Use arrow buttons to navigate to **ON** or **OFF**, and press the **OK** button to enable or disable the Wi-Fi Direct feature.

#### Discover the printer

1. From the mobile device, turn on Wi-Fi, and search for wireless networks.
2. Select the printer name as it appears on the printer control panel.

 For more information on wireless printing and wireless setup, go to [www.hp.com/go/wirelessprinting](https://www.hp.com/go/wirelessprinting).

#### Learn more about mobile printing

The product supports AirPrint and Wi-Fi Direct. For more mobile printing information, scan the QR code or go to [www.hp.com/go/LaserJetMobilePrinting](https://www.hp.com/go/LaserJetMobilePrinting).



## Troubleshooting

### User Guide

The User Guide includes printer usage and troubleshooting information. It is available on the Web:

1. Go to [www.hp.com/support/ljM304](https://www.hp.com/support/ljM304) or [www.hp.com/support/ljM404](https://www.hp.com/support/ljM404).
2. If prompted, select the printer, and then click **User Guides**.

### Check for firmware updates

1. Go to [www.hp.com/support/ljM304](https://www.hp.com/support/ljM304) or [www.hp.com/support/ljM404](https://www.hp.com/support/ljM404).
2. If prompted, select the printer, and then click **Software and Drivers**.
3. Select the operating system, and click the **Next** button.
4. Select **Firmware**, and click the **Download** button.

### Additional support resources

For HP's all-inclusive help for the printer, go to [www.hp.com/support/ljM304](https://www.hp.com/support/ljM304) or [www.hp.com/support/ljM404](https://www.hp.com/support/ljM404).

- Solve problems
- Find advanced configuration instructions
- Download software updates
- Join support forums
- Find warranty and regulatory information
- Access mobile printing resources

To learn more about the printer, please go to [www.hp.com/support/ljM404FAQ](https://www.hp.com/support/ljM404FAQ) or scan the QR code.



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