

LaserJet Pro M118-M119 LaserJet Pro M203-M205 LaserJet Ultra M206





www.hp.com/support/ljM118 www.hp.com/support/ljM203



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需要帮助吗?-●常见问题解答

有关常见问题解答,请访问 www.hp.com/support/ljM203FAQ 或扫描二维 码。



控制面板视图



1	"无线" 🕫 按钮和 LED 指示灯(仅限无线型号)
2	"注意" ▲LED 指示灯
3	"就绪" OLED 指示灯
4	"耗材" ຟ LED 指示灯
5	"继续" 🖸 按钮
6	"取消" ×按钮

控制面板指示灯图案

指示灯	说明	解决方案
\bigcirc	就绪	无需执行操作。
	碳粉盒或成像鼓达到使用寿命	更换新的碳粉盒或成像鼓。
$\bigcirc \land$	致命错误	关闭再打开电源。如果仍有错误,请致电 HP 客户服务。
∩<	正在处理	无需执行操作。
`∵ ∫	碳粉盒或成像鼓的碳粉量严重不足	更换新的碳粉盒或成像鼓。
∩	正在初始化/正在清洁/正在冷却	无需执行操作。
` ;€	碳粉盒或成像鼓出错/缺少/不兼容/受保护/未 授权	取出再插回碳粉盒或成像鼓;如果仍有错误,请致电 HP 客户服务。
₹	出错/手动进纸/手动双面打印/纸张用尽/挡盖打 开/卡纸	 手动进纸/手动双面打印-就绪时按"继续"按钮。 纸张用尽-插入纸张。 挡盖打开-合上所有挡盖。 出错/卡纸-请参阅《用户指南》。

移动打印

⁽1⁾使用移动 HP Smart 应用程序设置无线(仅限无线型号)

- 1. 从打印机上拔下 USB 电缆。
- 2. 按住打印机控制面板上的"无线" ↔ 按钮。当"就绪" OLED 指示灯和"注意" ▲LED 指示灯一起开始闪烁时,松开"无线" ↔ 按钮。打印 机将自动还原网络默认设置并重新启动。
- 3. 访问 <u>123.hp.com</u> 以将 HP Smart 应用程序安装到您的移动设备上。
- 4. 运行 HP Smart 应用程序。按照屏幕上的说明选择打印机的名称(例如"HP-setup-XXX")并将它连接到无线网络。有关详细信息,请参阅常见问题解答二维码。
- 5. 打印机成功连接到无线网络后, "无线"指示灯将停止闪烁并保持常亮。

使用 HP Smart 应用程序进行设置、打印等等。

- 1. 扫描二维码或访问 <u>123.hp.com</u>。
- 2. 安装 HP Smart 应用程序。
- 3. 运行 HP Smart 应用程序,然后按屏幕上的说明进行连接、设置、 打印等等。

详细了解移动打印

有关这些和其他操作系统(Chrome/ Google 云打印)的进一步信息,请访问 <u>www.hp.com/go/LaserJetMobilePrinting</u>或扫描 二维码。



下载和安装软件

注: 直到提示连接 USB 电缆时再这样做。

🖵 方法 1:下载 HP Easy Start(Windows 和 Mac OS)

- 1. 访问 <u>123.hp.com/laserjet</u>, 然后单击**下载**。
- 2. 按屏幕上的说明和提示将文件保存到计算机。
- 3. 从保存软件文件的文件夹中启动该文件。
- 4. 按照屏幕上的说明安装该软件。
- 5. 提示选择连接类型时,选择该连接类型的相应选项。



- 1. 访问 www.hp.com/support/ljM118 或 www.hp.com/support/ljM203。
- 2. 选择**软件和驱动程序**。
- 3. 下载适用于您的打印机型号和操作系统的软件。
- 4. 从保存软件文件的文件夹中启动该文件。
- 5. 按照屏幕上的说明安装该软件。
- 6. 提示选择连接类型时,选择该连接类型的相应选项。

Wi-Fi Direct 打印(可选)

通过 Wi-Fi Direct,智能手机、平板电脑或计算机等支持 Wi-Fi 的设备可直接无线连接到打印机,而不必使用无线路由器或接入点。请将设备放在 靠近打印机之处以确保连接和打印成功。

注:以下步骤暂时将您的远程设备与 Internet 断开连接。如果您正在打印基于 Web 的内容,如电子邮件、网页或基于云的文档,请打开它们后再 继续操作。

- 1. 确保打印机开启并处于就绪状态,并且已在主进纸盘中装入纸张。
- 2. 在远程设备上打开 Wi-Fi 菜单,然后从可用网络的列表中点击名称中带有 DIRECT 的打印机(示例: DIRECT-72-HP xxx)。
- 3. 当提示输入密码时, 请键入 12345678。这是默认的登录密码。
- 4. 打开要打印的项目,然后从应用菜单或操作菜单中点击打印。
- 5. 从可用打印机的列表中选择您的打印机,然后点击**打印**。
- 6. 打印作业完毕后,重新连接到您的本地 Wi-Fi 网络。

故障排除

(r))无线连接故障排除

注: 同时支持 2.4 GHz 和 5 GHz 频段。

确认打印机在无线网络的覆盖范围内。对于大多数网络,打印机与无线接入点(无线路由器)的距离必须在 30 米(100 英尺)以内。可能需要 USB 电缆用于临时连接打印机与计算机。要确保正确地同步无线设置信息,请直到提示连接该 USB 电缆时再照做。

按照这些步骤还原网络设置:

- 1. 从打印机上拔下 USB 电缆。
- 2. 按住打印机控制面板上的"无线" ↔ 按钮。当"就绪" OLED 指示灯和"注意" ▲LED 指示灯一起开始闪烁时,松开"无线" ↔ 按钮。打印 机将自动还原网络默认设置并重新启动。
- 3. 在"就绪" OLED 指示灯点亮时,继续安装软件。

如果路由器支持 Wi-Fi 保护设置 (WPS) 模式,请尝试通过此模式进行 连接:

- 1. 按路由器上的 WPS Ø 按钮。
- 在两分钟内,按住打印机控制面板上的"无线" ↔ 按钮至少三秒, 然后松开该按钮。
- 3. 随后, "无线" ♠ LED 指示灯和"就绪" O LED 指示灯同时开始闪 烁。等待打印机自动建立网络连接。
- 此过程最长耗时 2 分钟。建立网络连接后,"无线" ♥ LED 指示灯 停止闪烁,但保持点亮。继续安装软件。

● 无线打印

有关无线打印和无线设置的详细信息,请访问 www.hp.com/go/wirelessprinting。

1007.6961-7	
XH 670 H 87	
1250 Con 1970	
E1/84/82-95	

从打印机控制面板上检查"无线"LED 指示灯状态:

- 如果"无线" ♥ LED 指示灯熄灭,则表示未建立无线连接。
 a. 按打印机控制面板上的"无线"♥ 按钮。
 - b. 在"无线" (#) LED 指示灯开始闪烁时,继续安装软件。建立网络连接后,"无线" (#) LED 指示灯停止闪烁,但保持点亮。
- 如果"无线" (♀) LED 指示灯点亮,则表示建立了无线连接。
 a. 检查配置报告/网络摘要上的网络名称 (SSID) 信息:按住"继续" ●按钮,直到"就绪" ○LED 指示灯开始闪烁。松开"继续"●按钮后,将打印配置报告/网络摘要。验证报告上的网络名称 (SSID)。
 - b. 确保计算机与打印机连接到同一无线网络。
 - c. 继续安装软件。
- 3. 如果"无线" 🕪 LED 指示灯闪烁,则表示未建立无线连接。
 - a. 重新启动打印机和路由器。b. 手动将本打印机连接到无线网络。如果路由器支持 Wi-Fi 保护 设置 (WPS),请使用 WPS 连接打印机,或继续执行下一步。
 - c. 卸载 HP 软件, 然后重新安装。

《用户指南》和其他支持资源

《用户指南》中含有打印机使用和故障排除信息。可在 Web 上找到 它:访问 www.hp.com/support/liM118 或 www.hp.com/support/liM203。

检查固件更新

- 1. 访问 <u>www.hp.com/support/ljM118</u> 或 <u>www.hp.com/support/ljM203</u>。
- 2. 从列表中选择打印机或类别,然后单击驱动程序。
- 3. 选择操作系统,然后单击**下一步**按钮。
- 4. 选择固件, 然后单击下载按钮。

Need Help? - ① FAQ

For frequently asked questions, go to <u>www.hp.com/support/ljM203FAQ</u> or scan the QR code.



Control panel view



1	Wireless 🕪 button and LED (wireless models only)
2	Attention & LED
3	ReadyOLED
4	Supplies 🕍 LED
5	Resume button
6	Cancel × button

Control panel light patterns

Lights	Description	Solution
U	Ready	No action to take.
\	Toner cartridge or imaging drum is at end of life	Replace with new toner cartridge or imaging drum.
$\bigcirc \land$	Fatal error	Power cycle. If error still appears, call HP customer service.
∩<	Processing	No action to take.
`∵ ∫	Toner cartridge or imaging drum is very low	Replace with new toner cartridge or imaging drum.
∩	Initialization/Cleaning/Cooling down	No action to take.
`;; {	Toner cartridge of imaging drum is in error/missing/ incompatible/protected/unauthorized	Take out and reinsert toner cartridge or imaging drum; if error still appears, call HP customer service.
Ę	Error/Manual Feed/Manual Duplex/Out of paper/ Door open/Jam	 Manual Feed/Manual Duplex - Press Resume button when ready. Out of paper - Insert paper. Door open - Secure all doors. Error/Jam - Refer to User Guide.

Mobile printing

$^{ m (1)}$ Wireless setup using the mobile HP Smart app (wireless models only)

- 1. Remove the USB cable from the printer.
- 2. Press and hold the Wireless 🕪 button on the printer control panel. When the Ready O LED and the Attention 🛆 LED start blinking simultaneously, release the Wireless 🕪 button. Printer will restore network default automatically and restart.
- 3. Go to <u>123.hp.com</u> to install the HP smart app on your mobile device.
- 4. Run the HP Smart app. Follow the onscreen instructions to select the name of your printer (e.g., "HP-setup-XXX") and connect it to your wireless network. For more information, scan FAQ QR code.
- 5. After the printer connects to the wireless network successfully, the Wireless light stops blinking and stays on.

Use the HP Smart app to set up, print, and more.

- 1. Scan the QR code or go to <u>123.hp.com</u>.
- 2. Install the HP Smart app.
- 3. Run the HP Smart app and follow the onscreen instructions to connect, set up, print, and more.

Learn more about mobile printing

For further information about these and other operating systems (Chrome/Google Cloud Print), go to <u>www.hp.com/go/LaserJetMobilePrinting</u> or scan the QR code.



Download and install the software

NOTE: Do not connect the USB cable until you are prompted to do so.

Method 1: Download HP Easy Start (Windows and Mac OS)

- 1. Go to <u>123.hp.com/laserjet</u>, and click **Download**.
- 2. Follow the onscreen instructions and then prompts to save the file to the computer.
- 3. Launch the software file from the folder where the file was saved.
- 4. Follow the onscreen instructions to install the software.
- 5. When prompted to select a connection type, select the appropriate option for the type of connection.

Method 2: Download from printer support website (Windows and Mac OS)

- 1. Go to www.hp.com/support/ljM118 or www.hp.com/support/ljM203.
- 2. Select Software and Drivers.
- 3. Download the software for your printer model and operating system.
- 4. Launch the software file from the folder where the file was saved.
- 5. Follow the onscreen instructions to install the software.
- 6. When prompted to select a connection type, select the appropriate option for the type of connection.

Wi-Fi Direct printing (optional)

Wi-Fi Direct allows Wi-Fi capable devices, such as smart phones, tablets, or computers, to connect directly to the printer wirelessly without using a wireless router or access point. Place the device close to the printer to ensure successful connection and printing.

NOTE: The following steps temporarily disconnect your remote device from the Internet. If you are printing web-based content such as emails, web pages, or cloud-based documents, open them before proceeding.

- 1. Make sure the printer is turned on and in a ready state, and paper is loaded in the main input tray.
- 2. On the remote device, open the Wi-Fi menu, and then tap the printer with DIRECT in the name (Example: DIRECT-72-HP xxx) from the list of available networks.
- 3. When prompted for a password, type 12345678. This is the default password to log in.
- 4. Open the item you want to print, and then tap **Print** from the app or action menu.
- 5. Select your printer from the list of available printers, and then tap Print.
- 6. Reconnect to your local Wi-Fi network after the print job completes.

Troubleshooting

() Wireless connection troubleshooting

NOTE: Both 2.4 GHz and 5 GHz bands are supported.

Verify that the printer is within the range of the wireless network. For most networks, the printer must be within 30 m (100 ft) of the wireless access point (wireless router). A USB cable might be required for temporary connection between the printer and the computer. To ensure that the wireless setup information synchronizes correctly, do not connect the USB cable until prompted to do so.

Follow these steps to restore the network settings:

- 1. Remove the USB cable from the printer.
- 2. Press and hold the Wireless 🕪 button on the printer control panel. When the Ready O LED and the Attention 🛆 LED start blinking simultaneously, release the Wireless 🕪 button. Printer will restore network default automatically and restart.
- 3. When the Ready O LED is on, continue to install the software.

If your router supports Wi-Fi Protected Setup (WPS) mode, try to connect through this mode:

- 1. Press the WPS 🔊 button on your router.
- 2. Within two minutes, press and hold the Wireless (**) button on the printer control panel for at least three seconds, and then release the button.
- 3. The Wireless 🕪 LED and the Ready O LED start blinking simultaneously. Wait while the printer automatically establishes the network connection.
- 4. This process takes up to two minutes. When the network connection is established, the Wireless (1) LED stops blinking and remains on. Continue to install the software.

• Wireless printing

For more information about wireless printing and wireless setup, go to www.hp.com/go/wirelessprinting.



Check the Wireless LED status from the printer control panel:

- 1. If the Wireless (1) LED is off, it means that the wireless connection is not established.
 - a. Press the Wireless **(1)** button on the printer control panel.
 - b. After the Wireless (*) LED starts blinking, continue to install the software. When the network connection is established, the Wireless (*) LED stops blinking and remains on.
- If the Wireless (n) LED is on, it means that the wireless connection is established.
 - a. Check the network name (SSID) info on the Configuration Report/ Network Summary: Press and hold the Resume D button until the Ready O LED starts blinking. After you release the Resume D button, the Configuration Report/Network Summary prints. Verify the network name (SSID) on the report.
 - b. Make sure the computer is connected to the same wireless network to which you are connecting the printer.
 - c. Continue to install the software.
- 3. If the Wireless (1) LED is blinking, it means that the wireless connection is not established.
 - a. Restart the printer and the router.
 - b. Manually connect the printer to your wireless network. Use Wi-Fi Protected Setup (WPS) to connect the printer if the router supports WPS, or continue to the next step.
 - c. Uninstall and reinstall the HP software.

User guide and additional support resources

The user guide includes printer usage and troubleshooting information. It is available on the web: Go to www.hp.com/support/lim203.

Check for firmware updates

- 1. Go to www.hp.com/support/ljM118 or www.hp.com/support/ljM203.
- 2. Select a printer or category from the list, and then click Drivers.
- 3. Select the operating system, and click the Next button.
- 4. Select Firmware, and click the Download button.

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