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Color LaserJet Pro MFP M282-M285 参考指南 Refrence Gudie

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需要帮助吗?-①常见问题解答

有关常见问题解答,请访问 <u>www.hp.com/support/ljM282MFPFAQ</u> 或扫描二维码。



触摸屏控制面板视图



1	"后退" 按钮
2	"主页" 按钮
3	"帮助" 按钮
4	彩色触摸屏
5	主屏幕指示器

无线网络连接(仅限无线型号)

使用触摸屏控制面板设置无线连接:

- 注: 在设置无线连接之前,从打印机上拔下任何 USB 或网络电缆。
- 1. 依次轻触无线图标、Wi-Fi网络关闭、设置。
- 2. 轻触无线设置向导,然后从可用无线网络的列表中选择您的网络名称。

下载和安装软件

注: 直到提示连接 USB 电缆时再这样做。

🖵 方法 1:从 123.hp.com/laserjet 下载

- 1. 访问 <u>123.hp.com/laserjet</u> (Windows) 或 <u>123.hp.com</u> (OS X), 然后单击**下载**。
- 2. 按屏幕上的说明和提示将文件保存到计算机。
- 3. 从保存软件文件的文件夹中启动该文件。
- 4. 按照屏幕上的说明安装该软件。
- 5. 提示选择连接类型时,选择该连接类型的相应选项。

🖵 方法 2:从打印机支持网站下载 (Windows)

- 1. 访问 <u>www.hp.com/support/ljM282MFP</u>。
- 2. 选择**软件和驱动程序**。
- 3. 下载适用于您的打印机型号和操作系统的软件。
- 4. 从保存软件文件的文件夹中启动该文件。
- 5. 按照屏幕上的说明安装该软件。
- 6. 提示选择连接类型时,选择该连接类型的相应选项。



方法 1: HP Smart

使用 HP Smart 应用程序进行设置、打印等等。

- 1. 扫描二维码或访问 <u>123.hp.com</u>。
- 2. 安装 HP Smart 应用程序。
- 3. 运行 HP Smart 应用程序,然后按屏幕上的说明进行连接、 设置、打印等等。

方法 2: Wi-Fi Direct(仅限无线型号)

通过 Wi-Fi Direct,智能手机、平板电脑或计算机等支持 Wi-Fi 的设备可直接与打印机建立无线网络连接,而不必使用无线路由器或接入点。 连接到打印机的 Wi-Fi Direct 信号与将支持 Wi-Fi 的设备连接到新的无线网络或热点的方式相同。

启用 Wi-Fi Direct

要从控制面板中设置 Wi-Fi Direct, 请完成以下步骤:

- 从打印机控制面板上的主屏幕中,轻触"连接信息"品/m³按钮, 然后打开以下菜单:
 - Wi-Fi Direct
 - 设置
 - ・ 开/关
- 2. 轻触开菜单项。打印机将保存设置,然后使控制面板返回 Wi-Fi Direct 设置菜单。

● 详细了解移动打印

有关这些和其他操作系统(Chrome/ Google 云打印)的进一步信息,请访问 www.hp.com/go/LaserJetMobilePrinting 或扫描 二维码。



🥧 使用扫描功能

使用计算机上的 HP Scan 软件在打印机上开始进行扫描作业。

Windows

单击开始,然后依次选择程序或所有程序、HP、HP Scan。

OS X 转到**应用程序**文件夹,然后打开 **HP Smart**。

1. 从移动设备上开启 Wi-Fi, 然后搜索无线网络。

示例打印机名称: Direct-bb-HP M282 Laserjet

2. 选择打印机控制面板上显示的打印机。



发现打印机

故障排除

(r))无线连接故障排除

确认打印机在无线网络的覆盖范围内。对于大多数网络,打印机与无线接入点(无线路由器)的距离必须在 30 米(100 英尺)以内。可能需要 USB 电缆用于临时连接打印机与计算机。要确保正确地同步无线设置信息,请直到提示连接该 USB 电缆时再照做。

按照这些步骤还原网络设置:

- 1. 从打印机上拔下 USB 电缆。
- 2. 转到打印机上的**设置**菜单,依次选择网络设置、还原默认值/还原网络设置。打印机将自动还原网络默认设置并重新启动。
- 3. 继续安装软件。

《用户指南》和其他支持资源

《用户指南》中含有打印机使用和故障排除信息。可在 Web 上找到 它: 访问 www.hp.com/support/LjM282MFP。

检查固件更新

- 1. 访问 <u>www.hp.com/support/ljM282MFP</u>。
- 2. 从列表中选择打印机或类别,然后单击驱动程序。
- 3. 选择操作系统, 然后单击**下一步**按钮。
- 4. 选择**固件**,然后单击**下载**按钮。

● 无线打印

有关无线打印和无线设置的详细信息,请访问 www.hp.com/go/wirelessprinting。



控制面板帮助

轻触打印机控制面板上的"帮助"?按钮以访问帮助主题。



Need Help? - • FAQ

For frequently asked questions, go to <u>www.hp.com/support/ljM282MFPFAQ</u> or scan the QR code.



Touchscreen control panel view



1	Back button
2	Home button
3	Help button
4	Color touchscreen
5	Home page screen indicator

Wireless network connection (wireless models only)

Use touchscreen control panel to set up your wireless connection:

Note: Before setting up your wireless connection, disconnect any USB or network cables from your printer.

- 1. Touch the Wireless icon, touch Network Wi-Fi off, and then touch Setting.
- 2. Touch Wireless Setup Wizard, and then select your network name from the list of available wireless networks.

Download and install the software

NOTE: Do not connect the USB cable until you are prompted to do so.

🛁 Method 1: Download from 123.hp.com/laserjet

- 1. Go to <u>123.hp.com/laserjet</u> (Windows) or <u>123.hp.com</u> (OS X), and click **Download**.
- 2. Follow the onscreen instructions and then prompts to save the file to the computer.
- 3. Launch the software file from the folder where the file was saved.
- 4. Follow the onscreen instructions to install the software.
- 5. When prompted to select a connection type, select the appropriate option for the type of connection.

Method 2: Download from printer support website (Windows)

- 1. Go to <u>www.hp.com/support/ljM282MFP</u>.
- 2. Select Software and Drivers.
- 3. Download the software for your printer model and operating system.
- 4. Launch the software file from the folder where the file was saved.
- 5. Follow the onscreen instructions to install the software.
- 6. When prompted to select a connection type, select the appropriate option for the type of connection.



Method 1: HP Smart

Use the HP Smart app to set up, print, and more.

- 1. Scan the QR code or go to <u>123.hp.com</u>.
- 2. Install the HP Smart app.
- 3. Run the HP Smart app and follow the onscreen instructions to connect, set up, print, and more.

Method 2: Wi-Fi Direct (wireless models only)

Wi-Fi Direct allows Wi-Fi capable devices, such as smart phones, tablets, or computers, to make a wireless network connection directly to the printer without using a wireless router or access point. Connect to the printer's Wi-Fi Direct signal the same way Wi-Fi capable devices are connected to a new wireless network or hotspot.

Enable Wi-Fi Direct

To set up Wi-Fi Direct from the control panel, complete the following steps:

- 1. From the Home screen on the printer control panel, touch the Connection Information $\mathbb{R}/\mathbb{Q}^{n}$ button, and open the following menus:
 - Wi-Fi Direct
 - Settings
 - On/Off
- 2. Touch the **On** menu item. The printer saves the setting and then returns the control panel to the **Wi-Fi Direct Settings** menu.

Learn more about mobile printing

For further information about these and other operating systems (Chrome/Google Cloud Print), go to <u>www.hp.com/go/LaserJetMobilePrinting</u> or scan the QR code.





Use the HP Scan software on your computer to start a scan job at the printer.

Windows

Click **Start**, select **Programs** or **All Programs**, select **HP**, and then select **HP Scan**.

Discover the printer

- 1. From the mobile device, turn on the Wi-Fi, and search for wireless networks.
- 2. Select the printer as shown on the printer control panel. **Example printer name:** Direct-bb-HP M282 Laserjet

OS X

Go to the Applications folder and open HP Smart.



Troubleshooting

() Wireless connection troubleshooting

Verify that the printer is within the range of the wireless network. For most networks, the printer must be within 30 m (100 ft) of the wireless access point (wireless router). A USB cable might be required for temporary connection between the printer and the computer. To ensure that the wireless setup information synchronizes correctly, do not connect the USB cable until prompted to do so.

Follow these steps to restore the network settings:

- 1. Remove the USB cable from the printer.
- 2. Go to the Setup menu on your printer, select Network Setup, and then select Restore Defaults/Restore Network Settings. The printer will restore network default automatically and restart.
- 3. Continue to install the software.

User guide and additional support resources

The user guide includes printer usage and troubleshooting information. It is available on the web: Go to <u>www.hp.com/support/liM282MFP</u>.

Check for firmware updates

- 1. Go to www.hp.com/support/ljM282MFP.
- 2. Select a printer or category from the list, and then click Drivers.
- 3. Select the operating system, and click the Next button.
- 4. Select **Firmware**, and click the **Download** button.

Wireless printing

For more information about wireless printing and wireless setup, go to <u>www.hp.com/go/wirelessprinting</u>.



Control panel help

Touch the Help? button on the printer control panel to access help topics.



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