

August 7, 2019

HP Sprocket Photo Paper and Cartridges Limited Warranty

This HP Limited Warranty is solely for HP Sprocket 2 x 3" (5.1 x 7.6 cm) Photo Paper, HP Sprocket 2.3 x 3.4" (5.8 x 8.7cm) , and HP Sprocket 4 x 6" (10 x 15 cm) Photo Paper and Cartridges ["HP Sprocket Photo Paper / Cartridges"] and applies only if they are HP-branded products sold or leased: a) from HP Inc., its subsidiaries, affiliates, authorized resellers, authorized distributors, or country/region distributors; and b) with this Limited Warranty.

NOTE:

This Limited Warranty is effective for all purchases of any HP Sprocket Photo Paper/Cartridges that occur on or after October 1, 2019] ("Effective Date"). HP will honor all valid HP warranties in effect for HP Sprocket Photo Paper/Cartridges prior to the Effective Date.

What this Limited Warranty covers

Each HP Sprocket Photo Paper / Cartridges is warranted to be free from defects in materials and workmanship during the period of the warranty. This Limited Warranty pertains to any HP Sprocket Photo Paper / Cartridges when used in its designated HP or authorized original equipment manufacturer (OEM) printing device. See the product manual for the printer to determine the correct HP Sprocket Photo Paper / Cartridges selection.

What this Limited Warranty does not cover

This Limited Warranty does not cover HP Sprocket Photo Paper / Cartridges that have been remanufactured, refurbished, misused, or tampered with. If failure or damage to HP Sprocket Photo Paper / Cartridge is attributable to use with a non-designated HP or unauthorized OEM printing device, this warranty does not apply and HP is not responsible for the cost of replacement or refund of the purchase price.

What is the Limited Warranty Period

For all countries except for Brazil: The "Warranty End" date is six (6) months from the date of HP Sprocket Photo Paper / Cartridges purchase.

For Brazil: The "Warranty End" date is three (3) months from the date of HP Sprocket Photo Paper / Cartridges purchase.

How long the Limited Warranty coverage lasts

The coverage lasts until HP is no longer supplying the applicable HP Sprocket Photo Paper / Cartridges, or the "Warranty End" date has been reached, whichever occurs first.

What HP will do- LIMITED WARRANTY REMEDIES:

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For products under warranty that prove to be defective, HP will, at HP's sole option, either replace the products or refund the purchase price.

HP Care Pack Services

HP Sprocket Photo Paper / Cartridges is not covered under HP Care Pack Services.

How to make a claim, or return HP Sprocket Photo Paper / Cartridges products

If a problem with an HP Sprocket Photo Paper / Cartridges product occurs, visit the retailer or visit Contact HP at www.hp.com/go/support for support options.

How state, province, or country laws apply

This Limited Warranty gives you specific legal rights. You may have other rights that vary from state to state, province to province, or country to country.

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