

### Hewlett-Packard Certificate of Volatility

<b>Model:</b> HP Neverstop Laser 1000 Printer series HP Laser NS 1020 Printer series	<b>Part Number:</b> <b>5HG74A:</b> HP Neverstop Laser 1000n <b>4YE49A:</b> HP Laser NS 1020n	<b>Address:</b> Hewlett Packard Company 11311 Chinden Blvd Boise, ID 83714
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#### Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?

Yes  No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc): DRAM	Size: 32MB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Used for temporary storage during the processing of jobs and for applications running on the OS.	Steps to clear memory: Power off printer
Type (SRAM, DRAM, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:
Type (SRAM, DRAM, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:

#### Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?

Yes  No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): Flash	Size: 16MB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Store firmware code, File system, customer setting data for backup/restore	Steps to clear memory: Perform a NVRAM initialization to clear unprotected data as explained in SM (for service person to perform only).
Type (Flash, EEPROM, etc): EEPROM	Size: 16KB	User Modifiable: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Function: Store customer setting data for backup/restore	Steps to clear memory: Perform a NVRAM initialization to clear unprotected data as explained in SM (for service person to perform only).
Type (Flash, EEPROM, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:

#### Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?

Yes  No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:
Type (HDD, Tape, etc):	Size:	User Modifiable: <input type="checkbox"/> Yes <input type="checkbox"/> No	Function:	Steps to clear memory:

#### USB

Does the item accept USB input and if so, for what purpose (i.e Print Jobs, device firmware updates, scan upload)?

Yes  No If Yes please describe below

Print jobs, HP digitally signed firmware upgrades

Can any data other than scan upload be sent to the USB device?

Yes  No If Yes please describe below

#### RF/Rfid

Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth)  Yes  No If Yes please describe below

Purpose:

Frequency:

Bandwidth:

Modulation:

Effective Radiate Power (ERP):

Specifications:

### Other Transmission Capabilities

Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)?  Yes  No If Yes please describe below:

Purpose:

Frequency:

Bandwidth:

Modulation:

Effective Radiate Power (ERP):

Specifications:

### Other Capabilities

Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever?  Yes  No If Yes please describe below:

Purpose:

Specifications:

### Author Information

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