Certificate of Volatility

HP Color LaserJet Enterprise M552, M553, M554, M555
HP Color LaserJet Managed E55040
HP Color LaserJet Enterprise MFP M577, MFP M578
HP Color LaserJet Managed MFP E57540

Certificates of Volatility

Certificate of Volatility (M522/M553; 1 of 2)

HP Certificate of Volatility			
Model: Color LaserJet Enterprise M552 and M553	Part Number: M552n=B5L23A; M553n=B5L24A M553dn=B5L25A; M553x=B5L26A		Address: HP Inc. 11311 Chinden Blvd Boise, ID 83714

Volatile Memory				
Does the device contain volatile memory (Memory whose contents are lost when power is removed)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (SRAM, DRAM, etc): DRAM	Size: 1GB	User Modifiable: ☐ Yes ☒ No	Function: Temporary storage for system operation and print buffer.	Steps to clear memory: There are no steps to clear this data.
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Non-Volatile Memory				
Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (Flash, EEPROM, etc): EEPROM	Size: 32KB	User Modifiable: ☐ Yes ☒ No	Function: Store customer setting data for backup/restore	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable: ☐ Yes ☒ No	Function: BIOS	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): None	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Mass Storage				
Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (HDD, Tape, etc): eMMC	Size: 4GB	User Modifiable: ☒ Yes ☐ No	Function: JEDI and user data	Steps to clear memory: Firmware update
Type (HDD, Tape, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

USB
Does the item accept USB input and if so, for what purpose (i.e Print Jobs, device firmware updates, scan upload)? ☒ Yes ☐ No If Yes please describe below
Walk-up USB print
Can any data other than scan upload be sent to the USB device)? ☐ Yes ☐ No If Yes please describe below

RF/RFID
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☐ No If Yes please describe below
Purpose

Frequency:)	Bandwidth:
Modulation:	Effective Radiate Power (ERP):

Specifications:

Other Transmission Capabilities
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below:
Purpose: Wireless direct print.

Frequency: 2.4Ghz	Bandwidth:
Modulation:	Effective Radiate Power (ERP:

Specifications: 802.11 b/g

Other Capabilities
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☒ Yes ☐ No If Yes please describe below:
Purpose: NFC; to support tap to print only
Specifications: NFC Tag Type 4 ISO 14443B Compliant

Author Information			
Name: Jose Luis (Boise, ID – LaserJet MFP R&D) 208-333-4489	Title: Security Technical Market Engineer	Email:	Business Unit: IPG
			Date Prepared: 1/22/15

HP Certificate of Volatility		
Model: HP Color LaserJet Enterprise M554 and M555	Part Number: M554dn=7ZU81A M555dn=7ZU78A; M555x= 7ZU79A	Address: HP Inc 11311 Chinden Boulevard Boise, ID 83714

Volatile Memory				
Does the device contain volatile memory (Memory whose contents are lost when power is removed)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (SRAM, DRAM, etc): DRAM	Size: 1GB	User Modifiable: ☐ Yes ☒ No	Function: Temporary storage for system operation and print buffer.	Steps to clear memory: When the printer is powered off the memory is erased.
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory: .
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Non-Volatile Memory				
Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (Flash, EEPROM, etc): EEPROM	Size: 32KB	User Modifiable: ☐ Yes ☒ No	Function: Store customer setting data for backup/restore.	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable: ☐ Yes ☒No	Function: BIOS	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): None	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Mass Storage				
Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (HDD, Tape, etc): eMMC	Size: 4GB	User Modifiable: ☒ Yes ☐ No	Function: OS and user data	Steps to clear memory: Firmware update
Type (HDD, Tape, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

USB
Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)? ☒ Yes ☐ No If Yes please describe below
Walkup USB print, firmware updates
Can any data other than scan upload be sent to the USB device)? ☐ Yes ☒ No If Yes please describe below

Certificate of Volatility (M554/M555; 2 of 2)

RF/RFID
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below
Purpose:

Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):

Specifications:

Other Transmission Capabilities
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below:
Purpose: Wireless direct print (M555x only)

Frequency: 2.4Ghz, 5GHz	Bandwidth: 2401 - 2495 MHz; depending on selected channel in 2.4GHz band. 5180 - 5825 MHz; depending on selected channel in 5GHz band.
Modulation:	Effective Radiate Power (ERP):

Specifications: 802.11 b/g/n

Other Transmission Capabilities
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below:
Purpose: M555x only Device Beaconing Secure Print Apps

Frequency: 2.4Ghz	Bandwidth: 2400-2483.5 MHz; depending on selected channel.
Modulation:	Effective Radiate Power (ERP):

Specifications: BTLE4.0 compliant

Other Capabilities
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☒ No If Yes please describe below:
Purpose:
Specifications:

Author Information			
Name: Jose Luis (Boise, ID – LaserJet MFP R&D) 208-333-4489	Title: Security Technical Market Engineer	Email:	Business Unit: IPG
			Date Prepared: 7/10/20

HP Certificate of Volatility

Model:	Part Number:	Address:
HP Color LaserJet Enterprise MFP M577	B5L46A=M577dn B5L47A= M577f B5L48A= M577z B5L54A= M577c	HP Inc. 11311 Chinden Blvd Boise, ID 83714

Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc):	Size:	User Modifiable:	Function: Operation system and print/scan buffer	Steps to clear memory:
DRAM	1792MB	☐ Yes ☒ No		
Type (SRAM, DRAM, etc):	Size:	☐ Yes ☐ No	Function:	Steps to clear memory: .
Type (SRAM, DRAM, etc):	Size:	☐ Yes ☐ No	Function:	Steps to clear memory:

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc):	Size: 32KB	User Modifiable: ☐ Yes ☒ No	Function: Store customer setting data for backup/restore	Steps to clear memory:
Type (Flash, EEPROM, etc):	Size: 4MB	User Modifiable: ☐ Yes ☒No	Function: BIOS	Steps to clear memory:
Type (Flash, EEPROM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc): HDD	Size: 320GB	User Modifiable: ☒ Yes ☐ No	Function: OS and user data	Steps to clear memory: firmware update
Type (HDD, Tape, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

USB

Does the item accept USB input and if so, for what purpose (i.e Print Jobs, device firmware updates, scan upload)?
☒ Yes ☐ No If Yes please describe below

Walkup USB Print

Can any data other than scan upload be sent to the USB device)?
☐ Yes ☒ No If Yes please describe below

RF/RFID

Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☐ No If Yes please describe below

Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Certificate of Volatility (M577; 2 of 2)

Other Transmission Capabilities
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below:

Purpose: WiFi Direct Print	
Frequency: 2.4 GHz	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications: 802.11 b/g/n	

Other Capabilities
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☒ Yes ☐ No If Yes please describe below: NFC
Purpose: To support Tap-to-Print only
Specifications: NFC Tag Type 4 ISO14443B Compliant

Author Information			
Name: Jose Luis (Boise, ID – LaserJet MFP R&D) 208-333-4489	Title: Security Technical Market Engineer	Email:	Business Unit: IPG
			Date Prepared: 1/22/15

Certificate of Volatility (M578; 1 of 2)

HP Certificate of Volatility		
Model: HP Color LaserJet Enterprise MFP M578	Part Number: 7ZU85A=M578dn 7ZU86A=M578f 7ZU87A=M578c 7ZU88A=M578z	Address: HP Inc 11311 Chinden Boulevard Boise, ID 83714

Volatile Memory				
Does the device contain volatile memory (Memory whose contents are lost when power is removed)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (SRAM, DRAM, etc): DRAM	Size: 1792MB	User Modifiable: ☐ Yes ☒ No	Function: Temporary storage for operation system and print/scan buffer.	Steps to clear memory: When the printer is powered off the memory is erased.
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory: .
Type (SRAM, DRAM, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Non-Volatile Memory				
Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (Flash, EEPROM, etc): EEPROM	Size: 32KB	User Modifiable: ☐ Yes ☒ No	Function: Store customer setting data for backup/restore.	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable: ☐ Yes ☒No	Function: BIOS	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): None	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

Mass Storage				
Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (HDD, Tape, etc): HDD	Size: 500GB	User Modifiable: ☒ Yes ☐ No	Function: OS and user data	Steps to clear memory: Firmware update
Type (HDD, Tape, etc):	Size:	User Modifiable: ☐ Yes ☐ No	Function:	Steps to clear memory:

USB
Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)? ☒ Yes ☐ No If Yes please describe below
Walkup USB print, scan to USB, firmware updates
Can any data other than scan upload be sent to the USB device)? ☐ Yes ☒ No If Yes please describe below

RF/RFID
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below

Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below:

Purpose: Wireless direct print (M578z only)	
Frequency: 2.4Ghz, 5GHz	Bandwidth: 2401 - 2495 MHz; depending on selected channel in 2.4GHz band. 5180 - 5825 MHz; depending on selected channel in 5GHz band.
Modulation:	Effective Radiate Power (ERP):
Specifications: 802.11 b/g/n	

Other Transmission Capabilities
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below:

Purpose: M578z only Device Beaconing Secure Print Apps	
Frequency: 2.4Ghz	Bandwidth: 2400-2483.5 MHz; depending on selected channel.
Modulation:	Effective Radiate Power (ERP):
Specifications: BTLE4.0 compliant	

Other Capabilities
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☒ No If Yes please describe below:

Purpose:	
Specifications:	

Purpose: WiFi	
Frequency: 2.4 GHz, 5 GHz band	Data rate: 802.11b: up to 11 Mbps 802.11a/g: up to 54 Mbps 802.11n: up to 300 Mbps
Modulation: CCK, DQPSK, DBPSK for DSSS 64QAM, 16QAM, QPSK, BPSK for OFDM	Effective Radiate Power (EIRP): 2.4 GHz 2400 – 2483.5 MHz: 19.8 dBm Max 5 GHz 5150 – 5350 MHz: 22.5 dBm max 5470 – 5725 MHz: 22.2 dBm max
Specifications: 802.11 a/b/g/n 3.3V +/- 10%	

Purpose: BLE (Bluetooth Low Energy)	
Frequency: 2.4 to 2.4835 GHz band	Data rate: BT-LE: up to 2 Mbps
Modulation: Gaussian frequency shift modulation	Effective Radiate Power (EIRP): BLE: 1.2 dBm max
Specifications: BTLE4.0 compliant 3.3V +/- 10%	

Author Information			
Name: Jose Luis (Boise, ID – LaserJet MFP R&D) 208-333-4489	Title: Security Technical Market Engineer	Email:	Business Unit: IPG
			Date Prepared: 7/10/20

HP Certificate of Volatility

Model: HP Color LaserJet Managed E55040dn	Part Number: E55040dn =3GX99A	Address: HP Inc. 11311 Chinden Blvd Boise, ID 83714

Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc): DRAM	Size: 1 GB	User Modifiable: ☐ Yes ☒ No	Function: Used for temporary storage during the process of jobs, and for applications that are running on the OS.	Steps to clear memory: When the printer is powered off the memory is erased.

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc): IOD EEPROM	Size: 32KB	User Modifiable: ☐ Yes ☒ No	Function: Store customer setting data for backup/restore	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable: ☐ Yes ☒No	Function: BIOS	Steps to clear memory: There are no steps to clear this data

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?
☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc): eMMC	Size: 4GB	User Modifiable: ☒ Yes ☐ No	Function: Stores data, OS, applications, digitally signed firmware images, persistent data, and temporary data for processing system functions	Steps to clear memory: 1. Power cycle the printer to erase the customer data partition cryptographically. 2. Instigate a non-secure fast erase from the EWS.

USB

Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)?
☒ Yes ☐ No If Yes please describe below

Walk up USB Print

Can any data other than scan upload be sent to the USB device)?
☐ Yes ☒ No If Yes please describe below

RF/RFID

Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below

Purpose:	
Frequency:	Bandwidth
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities	
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☐ Yes ☒ No If Yes please describe below:	
Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications	

Other Capabilities	
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☐ No If Yes please describe below:	
Purpose:	
Specifications:	

Author Information			
Name	Title	Email	Business Unit
Robert Mejia	System Engineer	Technical.Marketing@hp.com	IPG
Date Prepared: 12/10/2019			

HP Certificate of Volatility		
Model: HP Color LaserJet Managed E55040dw	Part Number: E55040dw =3GX98A	Address: HP Inc 11311 Chinden Blvd Boise, ID 83714

Volatile Memory				
Does the device contain volatile memory (Memory whose contents are lost when power is removed)? ☒ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (SRAM, DRAM, etc): DRAM	Size: 1 GB	User Modifiable: ☐ Yes ☒ No	Function: Used for temporary storage during the process of jobs, and for applications that are running on the OS.	Steps to clear memory: When the printer is powered off the memory is erased.

Non-Volatile Memory				
Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)? ☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (Flash, EEPROM, etc): IOD EEPROM	Size: 32KB	User Modifiable: ☐ Yes ☒ No	Function: Store customer setting data for backup/restore	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable: ☐ Yes ☒No	Function: BIOS	Steps to clear memory: There are no steps to clear this data

Mass Storage				
Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? ☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (HDD, Tape, etc): eMMC	Size: 4GB	User Modifiable: ☒ Yes ☐ No	Function: Stores data, OS, applications, digitally signed firmware images, persistent data, and temporary data for processing system functions	Steps to clear memory: 1. Power cycle the printer to erase the customer data partition cryptographically. 2. Instigate a non-secure fast erase from the EWS.

USB
Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)? ☒ Yes ☐ No If Yes please describe below
Walk up USB Print
Can any data other than scan upload be sent to the USB device)? ☐ Yes ☒ No If Yes please describe below

RF/RFID	
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below	
Purpose:	
Frequency:	Bandwidth
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities	
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☒ Yes ☐ No If Yes please describe below:	
Purpose: Wireless direct print	
Frequency: 2.4Ghz	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications 802.11 b/g/n	

Other Capabilities	
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☐ No If Yes please describe below:	
Purpose:	
Specifications:	

Author Information			
Name	Title	Email	Business Unit
Casey Campbell	Technical Marketing Engineer	Technical.Marketing@hp.com	IPG
Robert Mejia	System Engineer	Technical.Marketing@hp.com	IPG
Date Prepared: 04/10/2018			

Certificate of Volatility (E57540c; 1 of 2)

HP Certificate of Volatility

Model:	Part Number:	Address:
HP Color LaserJet Managed MFP E57540c	E57540c = 3GY26A	HP Inc. 11311 Chinden Blvd Boise, ID 83714

Volatile Memory

Does the device contain volatile memory (Memory whose contents are lost when power is removed)?
☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (SRAM, DRAM, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
DRAM	1792MB	☐ Yes ☒ No	Used for temporary storage during the processing of jobs and for applications running on the OS.	When the printer is powered OFF, the memory is erased.

Non-Volatile Memory

Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)?
☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (Flash, EEPROM, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
IOD EEPROM	32 KB	☐ Yes ☒ No	Store customer setting data for backup/restore	There are no steps to clear this data.
SPI	4MB	☐ Yes ☒ No	BIOS	There are no steps to clear this data.

Mass Storage

Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)?
☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below

Type (HDD, Tape, etc):	Size:	User Modifiable:	Function:	Steps to clear memory:
HDD	320GB	☒ Yes ☐ No	Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions	1.Erase and Unlock Encrypted Disk – This changes the encryption keys rendering all data unreadable. 2.Secure Storage Erase – Erases temporary files and job data by overwriting information one or three times. 3.Secure Disk Erase – Industry standard ATA Secure Erase. Overwrites all data on the HDD. 4.Secure File Erase – Erases files when jobs finish processing by overwriting them one or three times.

USB

Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)?
☒ Yes ☐ No If Yes please describe below

Print jobs, HP digitally signed firmware upgrades, 3rd party application loading. USB ports can be disabled.

Can any data other than scan upload be sent to the USB device)?
☒ Yes ☐ No If Yes please describe below

Diagnostic service logs can be uploaded. Print files can be printed via a USB thumb drive.

RF/RFID
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below

Purpose:	
Frequency:	Bandwidth
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☐ Yes ☒ No If Yes please describe below:

Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications	

Other Capabilities
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☒ No If Yes please describe below:

Purpose:
Specifications:

Author Information			
Name	Title	Email	Business Unit
Casey Campbell	Technical Marketing Engineer	Technical.Marketing@hp.com	IPG
Robert Mejia	System Engineer	Technical.Marketing@hp.com	IPG
Date Prepared: 04/10/2018			

HP Certificate of Volatility		
Model: HP Color LaserJet Managed MFP E57540dn	Part Number: E57540dn = 3GY25A	Address: HP Inc. 11311 Chinden Blvd Boise, ID 83714

Volatile Memory				
Does the device contain volatile memory (Memory whose contents are lost when power is removed)? ☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (SRAM, DRAM, etc): DRAM	Size: 1792MB	User Modifiable: ☐ Yes ☒ No	Function: Used for temporary storage during the processing of jobs and for applications running on the OS.	Steps to clear memory: When the printer is powered OFF, the memory is erased.

Non-Volatile Memory				
Does the device contain non-volatile memory (Memory whose contents are retained when power is removed)? ☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (Flash, EEPROM, etc): IOD EEPROM	Size: 32 KB	User Modifiable: ☐ Yes ☒ No	Function: Store customer setting data for backup/restore	Steps to clear memory: There are no steps to clear this data.
Type (Flash, EEPROM, etc): SPI	Size: 4MB	User Modifiable: ☐ Yes ☒No	Function: BIOS	Steps to clear memory: There are no steps to clear this data.

Mass Storage				
Does the device contain mass storage memory (Hard Disk Drive, Tape Backup)? ☐ Yes ☐ No If Yes please describe the type, size, function, and steps to clear the memory below				
Type (HDD, Tape, etc): HDD	Size: 320GB	User Modifiable: ☒ Yes ☐ No	Function: Stores customer data, OS, applications, digitally signed firmware images, persistent data, and temporary data used for processing and system functions	Steps to clear memory: 1.Erase and Unlock Encrypted Disk – This changes the encryption keys rendering all data unreadable. 2.Secure Storage Erase – Erases temporary files and job data by overwriting information one or three times. 3.Secure Disk Erase – Industry standard ATA Secure Erase. Overwrites all data on the HDD. 4.Secure File Erase – Erases files when jobs finish processing by overwriting them one or three times.

USB
Does the item accept USB input and if so, for what purpose (i.e. Print Jobs, device firmware updates, scan upload)? ☒ Yes ☐ No If Yes please describe below
Print jobs, HP digitally signed firmware upgrades, 3rd party application loading. USB ports can be disabled.
Can any data other than scan upload be sent to the USB device)? ☒ Yes ☐ No If Yes please describe below
Diagnostic service logs can be uploaded. Print files can be printed via a USB thumb drive.

Certificate of Volatility (E57540dn; 2 of 2)

RF/RFID
Does the item use RF or RFID for receive or transmit of any data including remote diagnostics. (e.g. Cellular phone, Bluetooth) ☐ Yes ☒ No If Yes please describe below

Purpose:	
Frequency:	Bandwidth
Modulation:	Effective Radiate Power (ERP):
Specifications:	

Other Transmission Capabilities
Does the device employ any other methods of non-wired access to transmit or receive any data whatsoever (e.g. anything other than standard hard wired TCP/IP, direct USB, or parallel connections)? ☐ Yes ☒ No If Yes please describe below:

Purpose:	
Frequency:	Bandwidth:
Modulation:	Effective Radiate Power (ERP):
Specifications	

Other Capabilities
Does the device employ any other method of communications such as a Modem to transmit or receive any data whatsoever? ☐ Yes ☒ No If Yes please describe below:

Purpose:
Specifications:

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