

HP Laserjet and Pagewide Surge Protector White Paper

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Overview

This document addressed HP's position on the use of surge protectors with HP Laserjet and Pagewide Products.

HP designs power supplies to operate in a wide range of customer environments. During the design verification process, HP products are subjected to a suite of tests to ensure that the product power supplies are safe, reliable and in compliance with all required government safety standards. HP also reviews warranty claims and field performance to understand and address any customer problems that may occur.

HP does not design LaserJet and Pagewide printers to be used with a surge protector and does not perform any testing using these devices.

HP is not responsible for the power at a customer site.

HP does not support or recommend any brand of surge protectors.

Customers who choose to use a surge protector do so at their own risk.

Supported printers

This document applies to all Laserjet and Color Laserjet models including Pagewide from the 100 series up to and including the E8XXXX series Enterprise and Managed printers, whether single function (SF) or multifunction printers (MFP's).

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