



HP Printers – Dynamic Security Enabled Printers

HP printers are designed to work with original HP ink and toner cartridges. As is standard in the printing business, HP printers use a process to authenticate cartridges. In certain HP printers, this authentication process includes measures referred to as dynamic security. It relies on the printer's ability to communicate with the security chips or electronic circuitry on the cartridges. HP uses dynamic security to protect the quality of our customer experience, maintain the integrity of our printing systems, and protect our intellectual property.

In these dynamic security equipped printers, cartridges using a non-HP chip or modified or non-HP circuitry* may not function. Further, since the dynamic security authentication process can change during the life of the printer (including in response to firmware updates), cartridges using a non-HP chip or modified or non-HP circuitry may function for a period of time, but then cease to function. Non-HP cartridges that reuse an original HP security chip or have unmodified HP electronic circuitry are unaffected by dynamic security.

Changes to dynamic security can occur through firmware updates delivered over the Internet. To configure the online firmware update settings for your printer, please consult the user guide or manual included with the printer. Manuals and other documentation may also be found online by searching for your printer at <https://support.hp.com>. Please note that enrolling a printer in HP's Instant Ink program or using services such as HP ePrint requires configuring the printer to accept automatic online firmware updates.

HP printers and original HP cartridges deliver the best quality, security and reliability. When cartridges are cloned or counterfeited, the customer is exposed to quality and potential security risks, compromising the printing experience.

Please note that while the use of a non-HP cartridge does not void the HP Limited Warranty or any HP support contract for the printer, any printer or print head failure or damage that is attributable to the use of a non-HP cartridge will not be covered by the Limited Warranty or any such support contract. For more information on the HP Limited Warranty, please go to https://www8.hp.com/us/en/privacy/limited_warranty.html.

* Non-HP chips and modified or non-HP electronic circuitry are not produced or validated by HP. HP cannot guarantee that these chips or circuitry will ever work in your printer. If you are using a non-HP cartridge, please check with your supplier to ensure your cartridge has an original HP security chip or unmodified HP electronic circuitry.