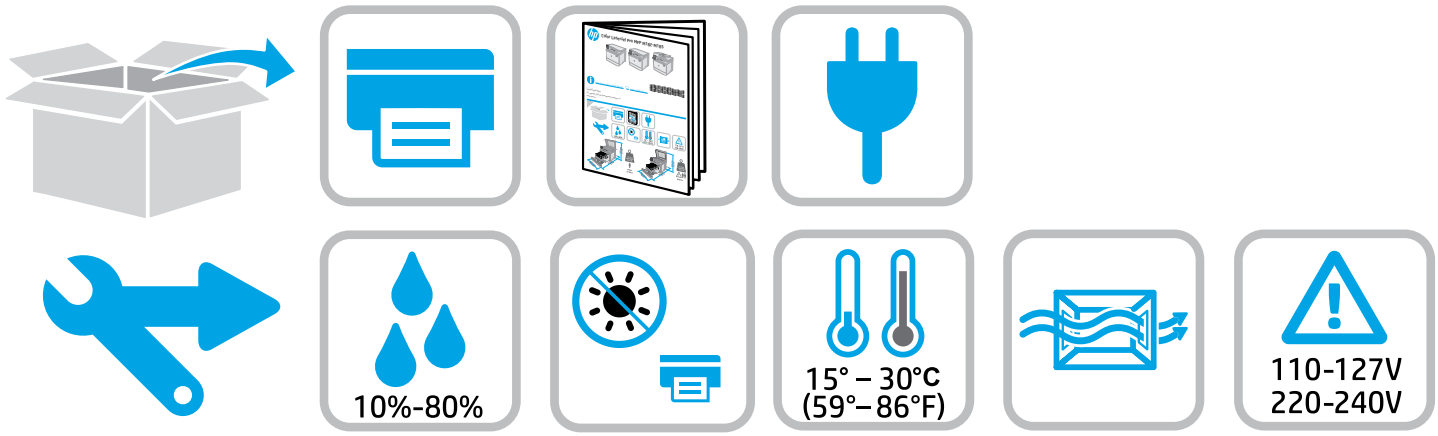
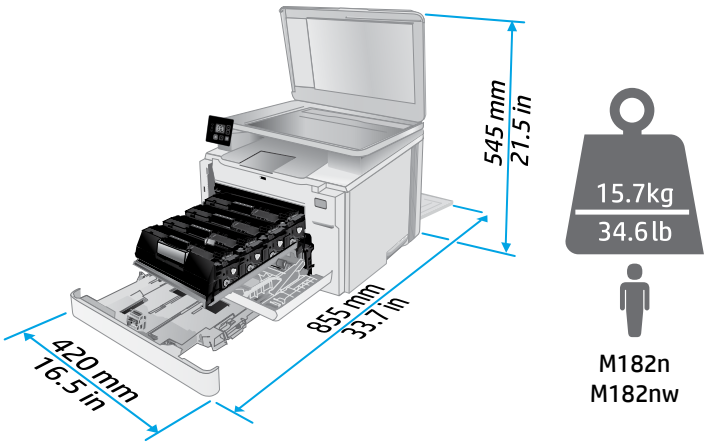
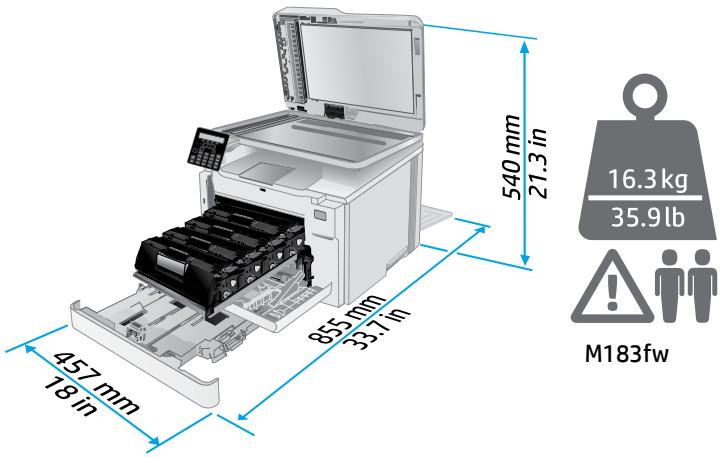
Color LaserJet Pro MFP M182-M185







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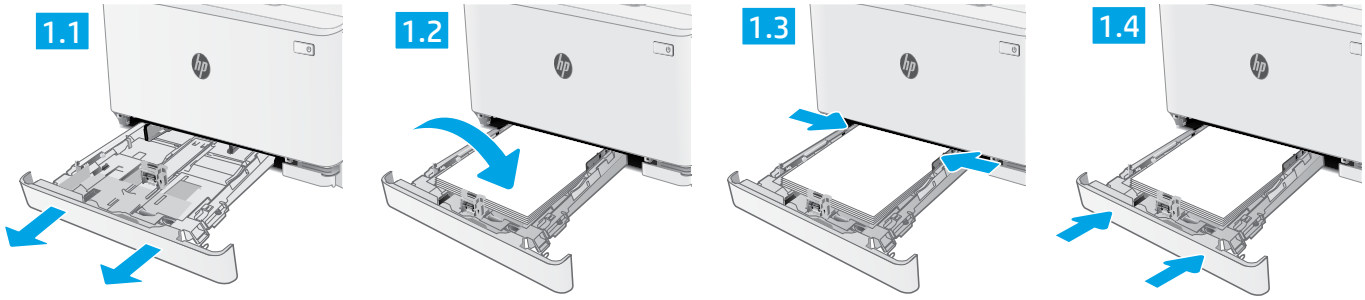

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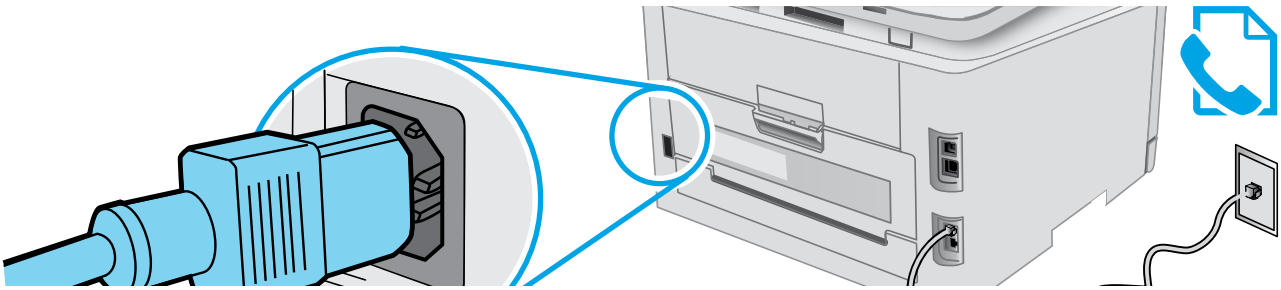

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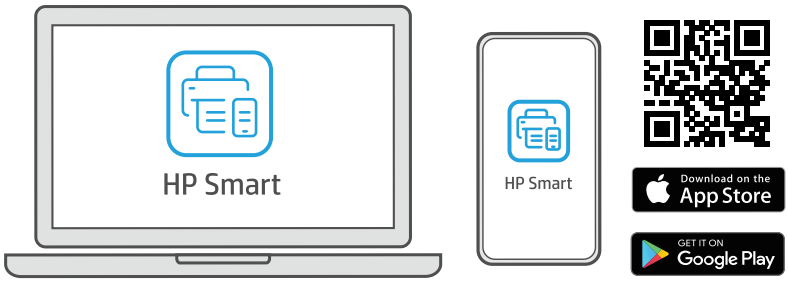

123.hp.com

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hp.com/support/printer-setup

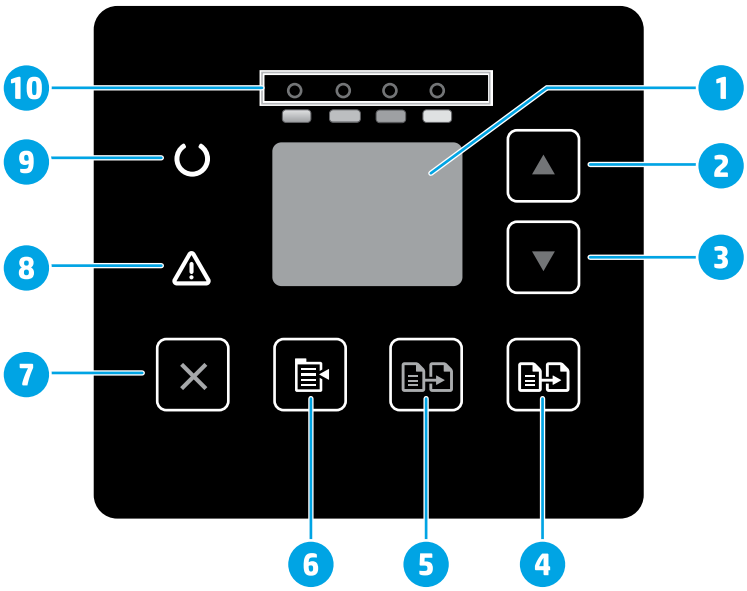
Trouble getting started? Find setup information and videos online.

Color LaserJet Pro MFP M182-M185 Reference Guide

Need Help? - ⓘ FAQ

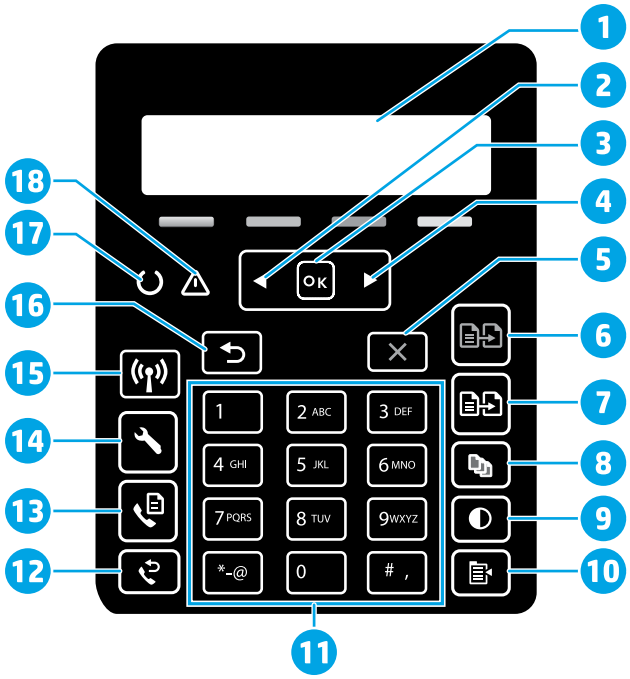
For frequently asked questions, go to www.hp.com/support/ljM182MFPFAQ or scan the QR code.

LED control panel view



1	Control panel LED display
2	Up arrow ▲ button
3	Down arrow ▼ button
4	Start Color Copy / OK button
5	Start Mono Copy button
6	Copy Setup button
7	Cancel ✕ button
8	Attention ⚠ LED
9	Ready ↻ LED
10	Supplies LEDs

2-line LCD control panel view



1	2-line control panel display	10	Copy Menu button
2	Left arrow ◄ button	11	Alphanumeric keypad
3	**OK** button	12	Fax Redial button (fax models only)
4	Right arrow ► button	13	Start Fax button (fax models only)
5	Cancel ✕ button	14	Setup button
6	Start Mono Copy button	15	Wireless button (wireless model only)
7	Start Color Copy button	16	Back arrow button
8	Number of Copies button	17	Ready ↻ LED
9	Lighter/Darker button	18	Attention ⚠ LED

Control panel light patterns

Lights	Description	Solution
	Ready	No action to take.
	Toner cartridge is at end of life	A Supplies light blinks when a supply error occurs, and it glows without blinking when the supply is very low.
	Fatal error	Power cycle. If error still appears, call HP customer service.
	Processing	No action to take.
	Error/Manual Feed/Manual Duplex/Out of paper/ Door open/Jam	• Manual Feed/Manual Duplex - Press the **OK** button when ready. • Out of paper - Insert paper. • Door open - Secure all doors. • Error/Jam - Refer to User Guide.

Control panel error message

Error Message	Solution
Load Paper	Insert paper.
• Initializing... • Cleaning... • Printing... Cool down mode	No action to take.
Door is open	Secure all doors.
• Jam in tray 1. Clear jam and then press **OK**. • Jam in cartridge area. Open top cover and remove cartridge. Clear jam.	Refer to User Guide.
• Manual Feed. Plain, Letter. Or press **OK** to use available media. • Manual Duplex. Load tray 1. Press **OK** to continue.	Press the **OK** button when ready.
• Supply problem. • Install cartridge. • Incompatible cartridge. • Protected cartridge. • Unauthorized cartridge.	Take out and reinsert the toner cartridge. If error still appears, go to www.hp.com/support/ljM182MFP.
• Cartridge is very low. • Used or counterfeit cartridge in use.	Replace with a new cartridge.

Download and install the software

NOTE: **Do not connect the USB cable until you are prompted to do so.**

Method 1: Download from 123.hp.com/laserjet

1. Go to 123.hp.com/laserjet (Windows) or 123.hp.com (OS X), and click **Download**.
2. Follow the onscreen instructions and then prompts to save the file to the computer.
3. Launch the software file from the folder where the file was saved.
4. Follow the onscreen instructions to install the software.
5. When prompted to select a connection type, select the appropriate option for the type of connection.

Method 2: Download from printer support website (Windows)

1. Go to www.hp.com/support/ljM182MFP.
2. Select **Software and Drivers**.
3. Download the software for your printer model and operating system.
4. Launch the software file from the folder where the file was saved.
5. Follow the onscreen instructions to install the software.
6. When prompted to select a connection type, select the appropriate option for the type of connection.

Mobile printing

Method 1: HP Smart

Use the HP Smart app to set up, print, and more.

1. Scan the QR code or go to 123.hp.com.
2. Install the HP Smart app.
3. Run the HP Smart app and follow the onscreen instructions to connect, set up, print, and more.

Method 2: Wi-Fi Direct (wireless models only)

Wi-Fi Direct allows Wi-Fi capable devices, such as smart phones, tablets, or computers, to make a wireless network connection directly to the printer without using a wireless router or access point. Connect to the printer's Wi-Fi Direct signal the same way Wi-Fi capable devices are connected to a new wireless network or hotspot.

Enable Wi-Fi Direct

To set up Wi-Fi Direct from the control panel, complete the following steps:

1. On the printer control panel, press the Setup button, and then open the Network Setup menu.
2. Open the following menus:
   - **Wi-Fi Direct**
   - **On/Off**
3. Touch the **On** menu item.

Discover the printer

1. From the mobile device, turn on the Wi-Fi, and search for wireless networks.
2. Select the printer as shown on the printer control panel.
   Example printer name: Direct-bb-HP M182 Laserjet

Learn more about mobile printing

For further information about these and other operating systems (Chrome/Google Cloud Print), go to www.hp.com/go/LaserJetMobilePrinting or scan the QR code.

Use the scan feature

Use the HP Scan software on your computer to start a scan job at the printer.

Windows

Click **Start**, select **Programs** or **All Programs**, select **HP**, and then select **HP Scan**.

OS X

Go to the **Applications** folder and open **HP Smart**.

Troubleshooting

Wireless connection troubleshooting

Verify that the printer is within the range of the wireless network. For most networks, the printer must be within 30 m (100 ft) of the wireless access point (wireless router). A USB cable might be required for temporary connection between the printer and the computer. To ensure that the wireless setup information synchronizes correctly, do not connect the USB cable until prompted to do so.

Follow these steps to restore the network settings:

1. Remove the USB cable from the printer.
2. Press and hold the Wireless button on the printer control panel. When the Ready LED and the Attention LED start blinking simultaneously, release the Wireless button. Printer will restore network default automatically and restart.
3. When the Ready LED is on, continue to install the software.

User guide and additional support resources

The user guide includes printer usage and troubleshooting information. It is available on the web: Go to www.hp.com/support/ljM182MFP.

Check for firmware updates

1. Go to www.hp.com/support/ljM182MFP.
2. Select a printer or category from the list, and then click **Drivers**.
3. Select the operating system, and click the **Next** button.
4. Select **Firmware**, and click the **Download** button.

Wireless printing

For more information about wireless printing and wireless setup, go to www.hp.com/go/wirelessprinting.

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