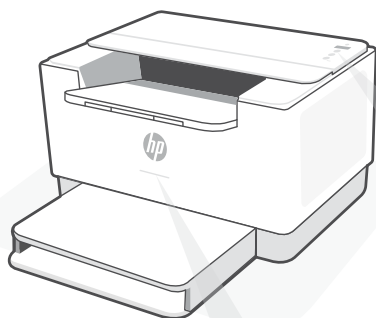


HP LaserJet
M207-M212 series



控制面板

状态指示灯¹

脉冲紫色光

无线设置模式。首次打开打印机后持续 2 小时。请参阅“Wi-Fi 及连接帮助与提示”

脉冲蓝色光

正在连接至网络

浅蓝色常亮

已连接/已做好使用准备

琥珀色常亮

出现问题。请查看 HP Smart 应用了解有关故障排除的信息。

脉冲绿色光

正在更新或繁忙



无线按钮¹



信息按钮/指示灯¹

按下即可打印打印机设置和状态的摘要。



重新开始按钮/指示灯

亮起时按下即可继续完成作业。



取消按钮/指示灯



电源按钮



状态指示灯²

正在启动或处理作业时闪烁。



纸张指示灯

缺纸或卡纸时闪烁。



硒鼓指示灯

需要注意硒鼓情况时闪烁。



警示灯²



无线指示灯¹

正在建立连接时闪烁。已连接后亮起。

¹ 仅限无线机型

² 仅限 USB 机型

有关指示灯和错误的详细信息，请访问 hp.com/support/ljM207

Wi-Fi 及连接帮助与提示

如果软件在设置过程中未能找到打印机，请检查以下情况以解决问题。

潜在问题

解决方案

打印机 Wi-Fi 设置模式超时



如果“无线”指示灯未呈蓝色闪烁，则说明打印机可能未进入 Wi-Fi 设置模式。重新启动设置模式：

1. 如果控制面板未点亮，请按下 ⊗ 退出睡眠模式。
2. 按住 ① 3 秒钟，然后松开此按钮。所有控制面板按钮都将亮起。
3. 同时按下 ⊕ 和 ⊗ 一次，然后释放这两个按钮。“无线”指示灯将呈蓝色闪烁。
4. 等待 1 分钟。关闭并重新打开 HP Smart，然后再次尝试连接。

计算机或移动设备与打印机过远

将计算机或移动设备靠近打印机。设备可能已超出打印机的 Wi-Fi 信号范围。

计算机已连接到虚拟专用网络 (VPN) 或远程工作网络

请先断开 VPN，然后再安装 HP Smart 软件。与 VPN 连接时，无法通过 Microsoft Store 安装应用。完成打印机设置后再连接 VPN。

注意：在断开 VPN 连接之前，请考虑您的位置和 Wi-Fi 网络的安全性。

计算机上的 Wi-Fi 已关闭
(计算机通过以太网连接)

如果计算机通过以太网连接，请在设置打印机时开启计算机的 Wi-Fi。暂时拔除以太网缆线以通过 Wi-Fi 完成设置。

移动设备上的蓝牙和定位服务已关闭

如果用移动设备设置，请开启蓝牙和定位服务。这将帮助软件找到您的网络和打印机。

注意：我们不会确定您的位置，设置过程中，也不会将位置信息发送到 HP。

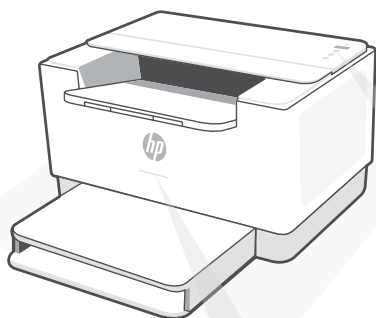


帮助和支持

如需了解打印机故障排除相关信息和观看视频，请访问 HP 支持网站。输入您的型号名称以查找打印机。



hp.com/support/ljM207



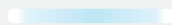
Control panel

Status lights¹



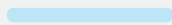
Pulsing purple

Wireless setup mode. Lasts for 2 hours after first turning on printer. See “Help and tips for Wi-Fi and connectivity”.



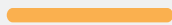
Pulsing blue

Connecting to network



Solid light blue

Connected/ready for use



Solid amber

Problem. Check the HP Smart app for troubleshooting information.



Pulsing green

Updating or busy



Wireless button¹



Information button/light¹
Press to print a summary of printer settings and status.



Resume button/light
Press when lit to continue a job.



Cancel button/light



Power button



Status light²
Blinks when starting up or processing a job.



Paper light
Blinks when out of paper or paper is jammed.



Cartridge light
Blinks when cartridge needs attention.



Attention light²



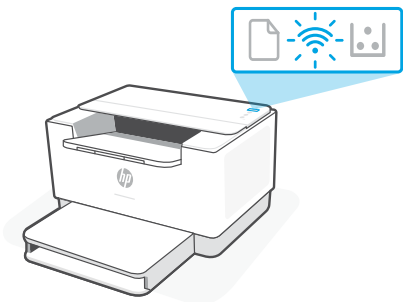
Wireless light¹
Blinks when connecting. Lit when connected.

¹ Wireless model only

² USB model only

Help and tips for Wi-Fi and connectivity

If the software is unable to find your printer during setup, check the following conditions to resolve the issue.

Potential Issue	Solution
<p>Printer Wi-Fi setup mode timed out</p> 	<p>If the Wireless light is not blinking blue, the printer might not be in Wi-Fi setup mode. Restart setup mode:</p> <ol style="list-style-type: none">1. If the control panel is not lit, press ⊗ to exit sleep mode.2. Press and hold ⓘ for 5 seconds and then release the button. All control panel buttons will light up.3. Press ⌚ and ⊗ at the same time once and then release the buttons. The Wireless light will blink blue.4. Wait for one minute. Close and reopen HP Smart, and then try connecting again.
<p>Computer or mobile device too far from printer</p>	<p>Move your computer or mobile device closer to the printer. Your device might be out of range of the printer's Wi-Fi signal.</p>
<p>Computer connected to a Virtual Private Network (VPN) or remote work network</p>	<p>Disconnect from a VPN before installing HP Smart software. You can't install apps from the Microsoft Store when connected to a VPN. Connect to the VPN again after finishing printer setup.</p> <p>Note: Consider your location and the security of the Wi-Fi network before disconnecting from a VPN.</p>
<p>Wi-Fi turned off on computer (computer connected by Ethernet)</p>	<p>If your computer is connected by Ethernet, turn on the computer's Wi-Fi while setting up the printer. Disconnect the Ethernet cable temporarily to complete setup over Wi-Fi.</p>
<p>Bluetooth and location services are turned off on your mobile device</p>	<p>If setting up with a mobile device, turn on Bluetooth and location services. This helps the software find your network and printer.</p> <p>Note: Your location is not being determined and no location information is being sent to HP as part of the setup process.</p>



Help and Support

For printer troubleshooting and videos, visit the HP support site. Enter your model name to find the printer.



hp.com/support/ljM207



© Copyright 2021 HP Development Company, L.P.

Microsoft and Windows are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Mac, OS X, macOS, and AirPrint are trademarks of Apple Inc., registered in the U.S. and other countries. Android is a trademark of Google LLC. iOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.



6GW62-90022

ZHCN

EN

Printed in Vietnam
越南印刷