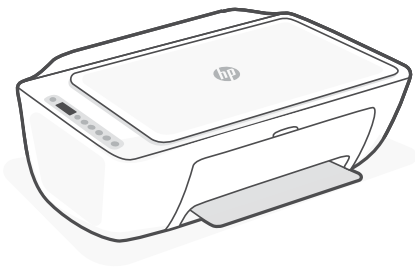




Reference Guide

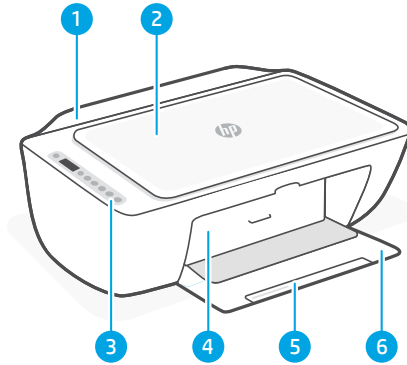


HP DeskJet Ink Advantage Ultra 4800









All-in-One series

Printer features

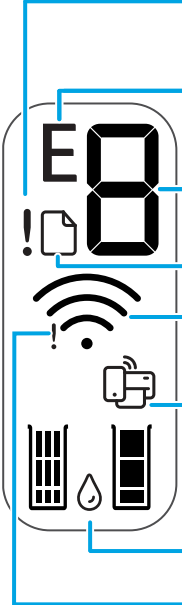








- 1 Input tray
- 2 Scanner
- 3 Control panel
- 4 Cartridge access door
- 5 Output tray extender
- 6 Output tray



Control panel

-  **Power button**
Press to turn printer on/off.
-  **Ink Alert light**
Indicates low ink or cartridge problems.
-  **Cancel button**
Press to stop current operation.
-  **Resume button/light**
Press when lit to continue a job.
-  **Information button/light**
Press to print a summary of printer settings and status.
-  **Wireless button/light**
Indicates wireless connection status. Connected when light is solid blue. Blinks when printer is disconnected or in setup mode.
-  **Color Copy button**
Press to start a color copy job.
-  **Black and White Copy button**
Press to start a black-and-white copy job.
Note: To increase number of copies, press the desired button multiple times.

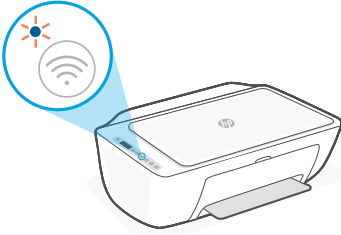


Display icons

- 
-  **Problem.** Check the HP Smart software.
 -  **Error code (E + number)**
See the online User Guide.
 -  **Number of copies**
 -  **Paper problem.** Load paper/check for jams.
 -  **Wireless status and signal strength**
 -  **Wi-Fi Direct status**
 -  **Estimated ink levels**
 -  **Wireless alert**
Wi-Fi is disconnected. Restart setup mode.

For more information on lights and errors, visit hp.com/support

Help and tips for Wi-Fi and connectivity

If the software is unable to find your printer during setup, check the following conditions to resolve the issue.

| Potential Issue | Solution |
|---|---|
| <p>Printer Wi-Fi setup mode timed out</p>  | <p>If the blue Wi-Fi light is not blinking, the printer might not be in Wi-Fi setup mode. Restart setup mode:</p> <ol style="list-style-type: none">1. Press  and  at the same time. Watch for the Power button to briefly flash, then release the buttons. The Wireless light will blink blue.2. Wait for one minute. Close and reopen HP Smart, and then try connecting again. |
| <p>Computer or mobile device too far from printer</p> | <p>Move your computer or mobile device closer to the printer. Your device might be out of range of the printer's Wi-Fi signal.</p> |
| <p>Computer connected to a Virtual Private Network (VPN) or remote work network</p> | <p>Disconnect from a VPN before installing HP Smart software. You can't install apps from the Microsoft Store when connected to a VPN. Connect to the VPN again after finishing printer setup.</p> <p>Note: Consider your location and the security of the Wi-Fi network before disconnecting from a VPN.</p> |
| <p>Wi-Fi turned off on computer (computer connected by Ethernet)</p> | <p>If your computer is connected by Ethernet, turn on the computer's Wi-Fi while setting up the printer. You don't need to disconnect the Ethernet cable.</p> |
| <p>Bluetooth is turned off on your computer or mobile device.</p> <p>Location is turned off on your mobile device.</p> | <p>Turn on Bluetooth for the computer or mobile device being used to complete printer setup. For mobile devices, turn on Location services also. Bluetooth and Location help the software find your network and printer.</p> <p>Note: Your location is not being determined and no location information is being sent to HP as part of the setup process.</p> |

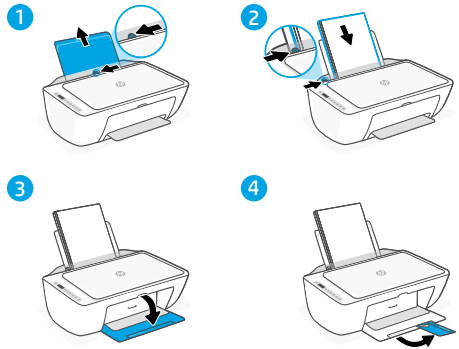
Printer hardware setup information



Follow instructions in the HP Smart software for easy setup. Visit 123.hp.com to install software.

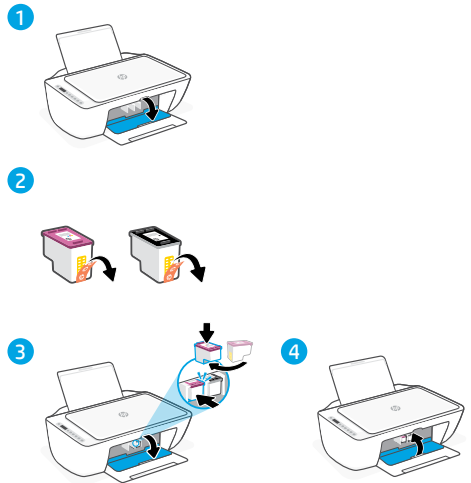
Load paper

1. Pull up to reveal the paper tray. Slide open the guides.
2. Load Letter or A4 paper and adjust the guides.
3. Open the output tray.
4. Pull open the output tray extender.



Install cartridges

1. Open the ink access door.
2. Remove the protective tape on both cartridges.
Caution: Do not touch the contacts under the tape.
3. Rotate the cartridges so the taller end faces towards the printer. Insert the cartridges and click into place.
4. Close the ink access door.



Help and Support

For printer troubleshooting and videos, visit the HP support site. Enter your model name to find the printer.



hp.com/support

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