

SUMMARY

The following sections provide details for this topic.

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## Upgrade 1

This upgrade has been designed to be used with the HP DesignJet, specified models only. It may be damaged if you attempt to connect it to other devices.

## How to install

The following steps provide the complete procedure for this topic.

- Ensure that the printer is turned on. 1.
- 2. Insert the USB dongle into the USB port behind the printer, marked with the USB symbol:







The front panel warns that it is upgrading, and the printer will restart afterwards.

- 3. Tap **OK**. Please wait, and do not remove the USB dongle.
- 4. When the front panel displays that the printer has successfully upgraded, tap **OK** to continue.
- 5. Remove the USB dongle.
- **IMPORTANT:** Keep the USB dongle; you will need it if you ever want to uninstall the upgrade.
- **6.** The printer restarts upgraded.
- 7. To check that the upgrade has been correctly installed, go to the front panel and tap the Printer app, then the **Printer information** tab.
- 8. PostScript Upgrade only: To install the required driver on your computer if not already installed, first remove all printer queues previously created on your computer for this printer and install the required driver from <a href="http://www.hp.com/go/DesignJetZ6Pro64in/drivers">http://www.hp.com/go/DesignJetZ6Pro64in/drivers</a> or <a href="http://www.hp.com/go/DesignJetZ9Pro64in/drivers">http://www.hp.com/go/DesignJetZ6Pro64in/drivers</a> or <a href="http://www.hp.com/go/DesignJetZ9Pro64in/drivers">http://www.hp.com/go/DesignJetZ6Pro64in/drivers</a> or <a href="http://www.hp.com/go/DesignJetZ9Pro64in/drivers">http://www.hp.com/go/DesignJetZ6Pro64in/drivers</a> or <a href="http://www.hp.com/go/DesignJetZ9Pro64in/drivers">http://www.hp.com/go/DesignJetZ9Pro64in/drivers</a> or <a href="http:

## How to uninstall

The following steps provide the complete procedure for this topic.

- 1. Ensure that the printer is turned on.
- 2. Insert the USB dongle and follow the instructions on the front panel.
- **NOTE:** You must use the same USB dongle that you originally used to install the upgrade in that printer.
- **3.** When the uninstallation is complete, remove the dongle and store it in a safe place. You may want to install it again later in the same printer or in another one.
- 4. **PostScript Upgrade only:** To install the required driver on your computer if not already installed, first remove all printer queues previously created on your computer for this printer and install the required driver from

<u>http://www.hp.com/go/DesignJetZ6Pro64in/drivers</u> or <u>http://www.hp.com/go/DesignJetZ9Pro64in/drivers</u>. Follow the instructions in the user guide for your printer.