



HP Click

Installation guide

Edition 2

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1 Installation Requirements

This document explains how to install and set up the HP Click application and licenses.



NOTE: HP Click software is only compatible with Original HP ink supplies.

If you need more information about installation, contact your support representative.

Requirements

Microsoft Windows 7 or later (32-bit or 64-bit)

- Intel Core i3 2.4 GHz with four virtual cores/threads, or equivalent or better processor
- 4 GB of RAM, or more
- 3.5 GB of free space on hard disk, or more, plus 100 MB for each additional printer
- Screen resolution of 1280 × 1024 pixels, or more, tuned or calibrated to sRGB for optimal performance
- Ethernet network, IPv4, 100 Mb/s or faster

MAC OS X 10.10 or later

- Intel Core i5 1.6GHz with dual core, or equivalent or better processor
- 4 GB of RAM, or more
- 3.5 GB of free space on hard disk, or more
- Screen resolution of 1280 × 1024 pixels, or more, tuned or calibrated to sRGB for optimal performance
- Ethernet network, IPv4, 100 Mb/s or faster

Ensure that your computer is connected to the same subnet as your printers. Otherwise, ensure that the computer and printers are able to communicate through the 8080, 8085, 8086, 9100, 9102 TCP, and 161 UDP ports.

If you detect a need for improvement, the performance of the application can be improved by exceeding the minimum specifications above: more than 4GB of RAM (which requires a 64-bit operating system), a faster processor with more cores, a faster network, and a faster hard disk drive (ideally a solid-state drive).

Supported Printers

HP Click currently supports the following printers:

- HP PageWide XL 4000 Printer Series
- HP PageWide XL 5000 Printer Series



NOTE: See the full list of available printers in the User Guide.

For documentation and other support, see <http://www.hp.com/go/clickpagewidexl>.

Supported file formats

HP Click prints the following file formats:

- JPEG
- HP-GL/2
- PDF
- PNG
- TIFF



NOTE: HP Click does not support image resolutions below 72 dpi.

Supported languages

English, Portuguese, Spanish, Catalan, French, Dutch, Italian, German, Polish, Russian, Chinese Simplified, Chinese Traditional, Korean, and Japanese.

2 Install the HP Click Software

1. Ensure that your printers have the latest firmware version installed by following the instructions in your printer documentation; or see [http://www.hp.com/go/ model /support](http://www.hp.com/go/model/support), where *model* is the model number of your printer (such as HP PageWide XL 4000).
2. Download the installer from <http://www.hp.com/go/clickpagewidexl>.
Double-click the installer (Setup.exe).
3. HP Click's splash screen will appear.


 **NOTE:** See the user guide for tips and troubleshooting.

3 Activate the Licenses

How to install

Install the licenses


Each license must be installed in the form of a USB dongle inserted into each of the printers to be managed by HP Click, **one license per printer**, see TIP below. A license enables HP Click to register, control, and collect accounting information from a printer. Uninstalling a license from a printer means, automatically, that the particular printer can no longer communicate with your installation of HP Click and that these functions will stop. HP Click may check at any time for the presence of the appropriate licenses.

 **TIP:** The use of a particular license is not restricted to one printer. After installing a license in an HP PageWide XL printer, you can uninstall it and then install it in another supported HP PageWide XL printer.

How to install the HP Click license

1. Ensure that your printer is supported by HP Click, and turned on.
2. Insert the HP Click Print Controller license dongle into a USB port on the printer.

The front panel displays a message confirming that the license is ready for installation, and asks you to press **OK** to continue.
3. Press **OK**. Please wait, and do not remove the dongle.
4. The front panel asks you to press **OK** to restart the printer.
5. Press **OK**.
6. Remove the dongle from the USB port.

 **IMPORTANT:** Keep the dongle: you will need it if you ever want to uninstall the license from this printer.

7. To check that licenses have been correctly installed, you can use the printer's front panel to view general information about the printer (see the printer User's Guide). It should tell you which HP Click licenses have been installed, if any. The printer's Embedded Web Server also displays this information, near the top of the window, just under the green header bar.
8. The printer is now ready for use with HP Click.

How to uninstall a HP Click license

1. Ensure that the printer is turned on.
2. Insert the license dongle into a USB port on the printer.

The front panel displays a message confirming that the license can be uninstalled, and asks you to press **OK** to continue.

3. Press **OK** and wait; do not remove the dongle.
4. When the uninstallation is complete, remove the dongle and store it in a safe place. You may want to install it again later in the same printer or in another one.