Technical Newsletter

HP SmartStream 3D Command Center (CC) Uninstallation Process





HP SmartStream 3D Command Center (CC)

Uninstallation Process

In order to successfully uninstall the HP SmartStream 3D Command Center (CC) software, it is important to follow the below steps:

1. Launch "HP SmartStream 3D Command Center Client" and remove all the devices.

🕼 Smar	Stream 3D Command Center			- ø ×
				0 @ A
			Device management General preferences	
	PMB3_63	Z0:19 MB3_54	Add device Network connectivity	
	Preventive maintenance required	Today Warning up	MB3_220 Device management	
			HosmAuter Access H 5 83 9 167 Findware TATDAG_17_19_43.3	
	No Build Unit Inside	2.5.7	MB3_1Bulk WOTINATER ACCRESS 15.83.12.209 PRAVENEE TATDAG_17_19_43.5	
	vulcan 3d ops Ready	MB3_1Bulk Restart regime to raise change	Vulcan 3d ops HOSTINAMELY ADDRESS 15 83 7 38 FINANARE VULCAN_04_19_18 22	
	Build status ~	MB3_25 Material inside Material.	MB3_97 HOSTINAMEIR ADDRESS 15.63.11.33 FINANARE TATDAG 18 19 48.1	
	Start printing from device	HP 30 HR PA11 FRESH MATERIAL STORAGE TANK 30 %	MB3_54	

Uninstall the Command Center Client software from any of the PC's. Go to Control Panel → Apps & features, then locate the HP SmartStream 3D Command Center, and click uninstall. You can also try to uninstall HP SmartStream 3D Build Manager if no longer needed to send jobs to print.



3. Uninstall the Command Center Server software. It can be done from the "Server PC". Go to Control Panel → Apps & features, then locate the HP SmartStream 3D Command Center Server, and click Uninstall. If the Client is also installed in the same PC, uninstall also HP SmartStream 3D Command Center. You can also try to uninstall HP SmartStream 3D Build Manager if no longer needed to send jobs to print.

ame	Publisher	Installed On	Size	Version
DHP Hotkey Support	Hewlett-Packard Company	01/06/2015	16,8 MB	6.0.19.1
HP IT Virtual Smart Card	Hewlett-Packard Company	02/06/2015	1,49 MB	1.08.4
HP Password Reset Tool	Hewlett-Packard Inc.	13/12/2016	2,58 MB	1.2.0.0
HP Skype for Business Diagnostic Tools 2.0	Hewlett Packard Enterprise	16/12/2015	9,17 MB	2.01.3000
HP SmartStream 3D Build Manager	HP	26/10/2016	195 MB	1.0.0
(); HP SmartStream 3D Command Center	HP Inc.	13/01/2017	58,1 MB	1.1.0
D HP SmartStream 3D Command Center Server	HP Inc.	13/01/2017	480 MB	1.0.0.0

4. Press the **Uninstall** button.



 Log in to your PrintOS account (<u>www.printos.com</u>) and remove all the devices and HP 3D Command Center devices. Go to Organization → My devices, select each of the devices and press the trash icon to remove the devices one by one.

(IP)	3D Center by PrintOS Organization	HP Inc. 3	3D Development CPS-SITOPS	¢• ⑦ ≗
ф.	My Devices			+ 🖍 🗊 🕄
Ð	∇~ Quick filter	Q		15 Devices
	Device	Name	↓ Model	=
÷.		HP 3D Command Center	HP SmartStream 3D Command Center	×.
		HP 3D Command Center	HP SmartStream 3D Command Center	
5		Lab printer	HP Jet Fusion 3D 4200	
		MB3_1Bulk	HP Jet Fusion 3D 4210 Processing Station	on with Fast Cooli

6. You are done. Reboot the PC to finish the software uninstallation.

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