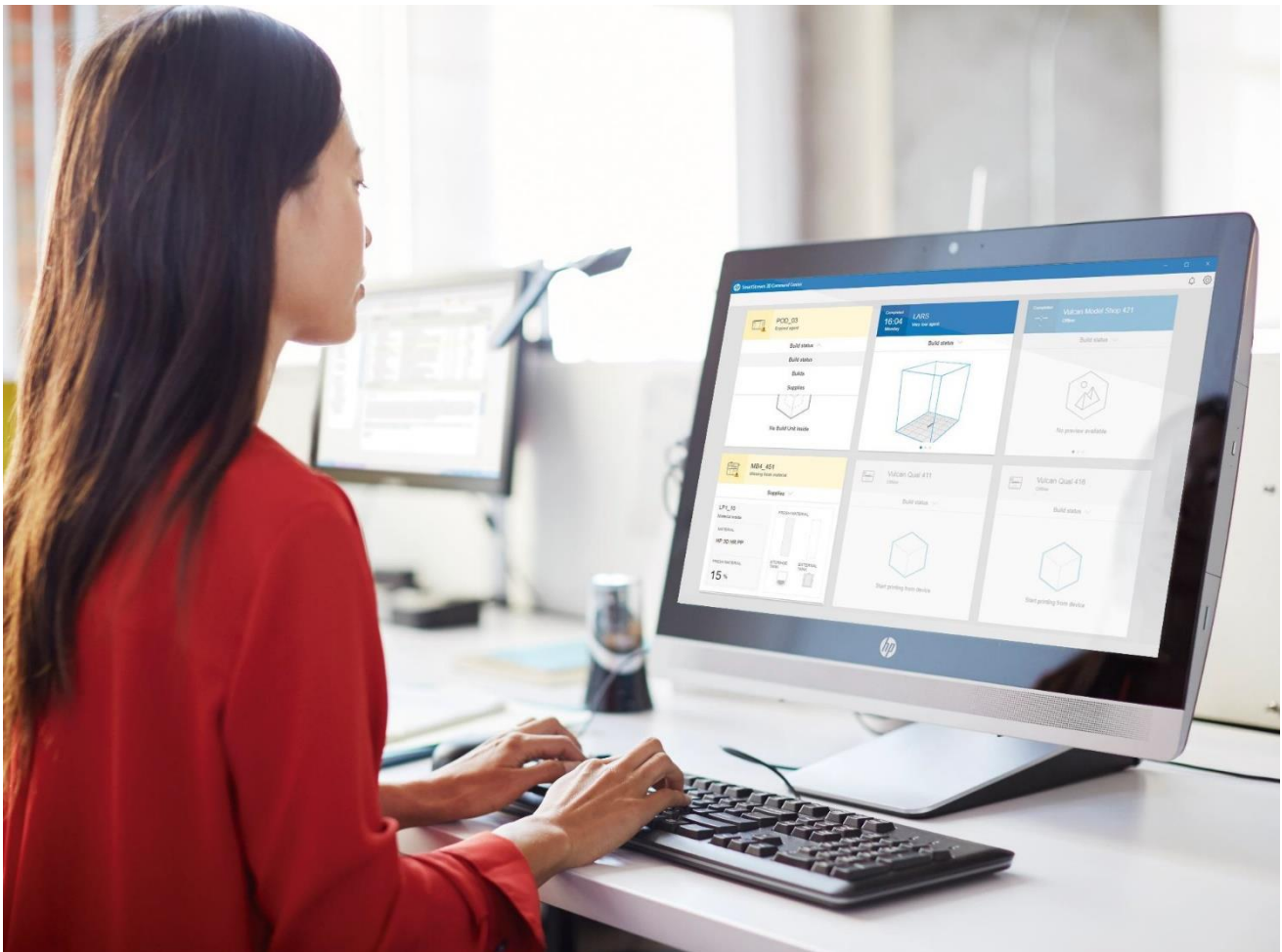


Technical Newsletter

HP SmartStream 3D Command Center (CC) Uninstallation Process

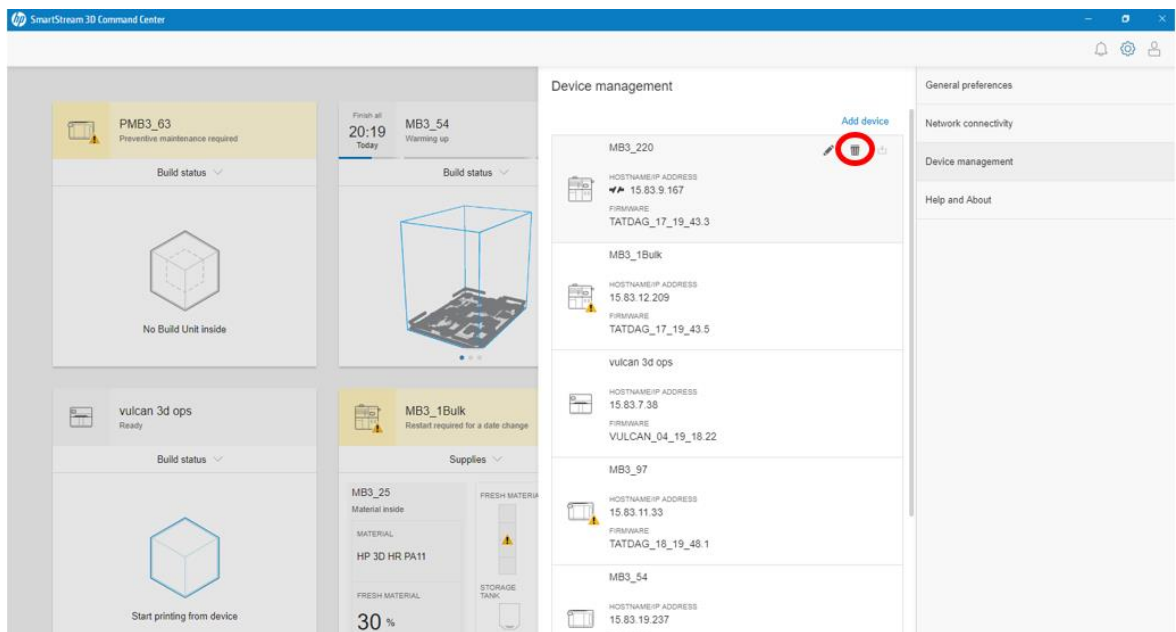


HP SmartStream 3D Command Center (CC)

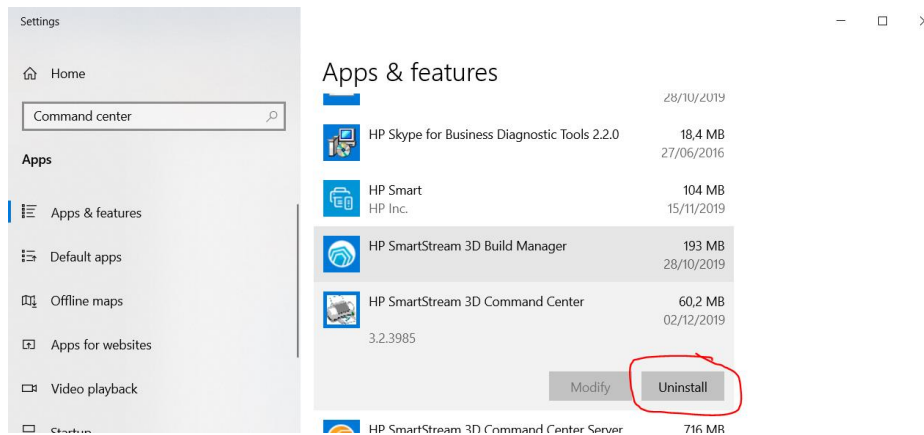
Uninstallation Process

In order to successfully uninstall the HP SmartStream 3D Command Center (CC) software, it is important to follow the below steps:

1. Launch “HP SmartStream 3D Command Center Client” and remove all the devices.



- Uninstall the Command Center Client software from any of the PC's. Go to **Control Panel → Apps & features**, then locate the **HP SmartStream 3D Command Center**, and click **uninstall**. You can also try to uninstall **HP SmartStream 3D Build Manager** if no longer needed to send jobs to print.

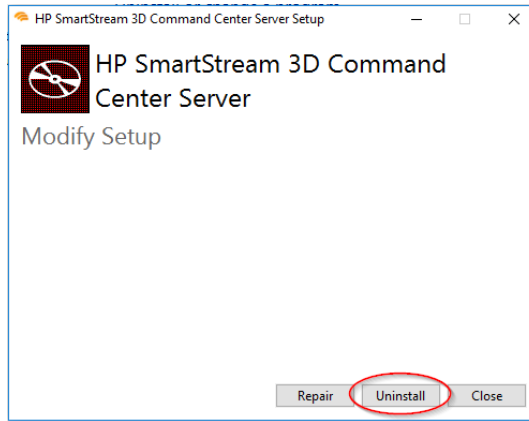


- Uninstall the Command Center Server software. It can be done from the "Server PC". Go to **Control Panel → Apps & features**, then locate the **HP SmartStream 3D Command Center Server**, and click **Uninstall**. If the Client is also installed in the same PC, uninstall also **HP SmartStream 3D Command Center**. You can also try to uninstall **HP SmartStream 3D Build Manager** if no longer needed to send jobs to print.

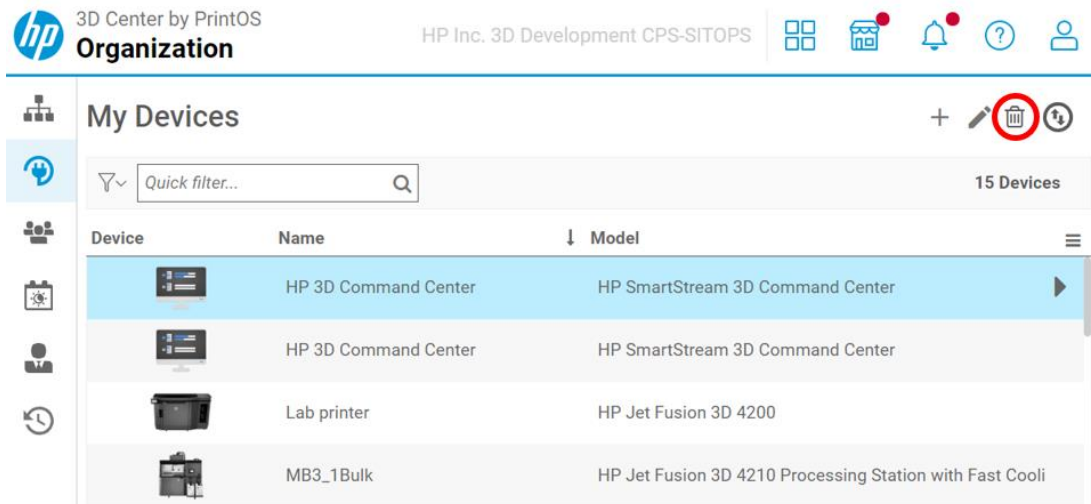
The screenshot shows the Windows Control Panel, Programs and Features section. The table below lists installed applications. The 'HP SmartStream 3D Command Center' and 'HP SmartStream 3D Command Center Server' rows are highlighted with a red box.

Name	Publisher	Installed On	Size	Version
HP Hotkey Support	Hewlett-Packard Company	01/06/2015	16,8 MB	6.0.19.1
HP IT Virtual Smart Card	Hewlett-Packard Company	02/06/2015	1,49 MB	1.08.4
HP Password Reset Tool	Hewlett-Packard Inc.	13/12/2016	2,58 MB	1.2.0.0
HP Skype for Business Diagnostic Tools 2.0	Hewlett Packard Enterprise	16/12/2015	9,17 MB	2.01.3000
HP SmartStream 3D Build Manager	HP	26/10/2016	195 MB	1.0.0
HP SmartStream 3D Command Center	HP Inc.	13/01/2017	58,1 MB	1.1.0
HP SmartStream 3D Command Center Server	HP Inc.	13/01/2017	480 MB	1.0.0.0

- 4. Press the **Uninstall** button.



- 5. Log in to your PrintOS account (www.printos.com) and remove all the devices and **HP 3D Command Center** devices. Go to **Organization** → **My devices**, select each of the devices and press the trash icon to remove the devices one by one.



- 6. You are done. Reboot the PC to finish the software uninstallation.

©Copyright 2019 HP Development Company, L.P. The information contained herein is subject to change without notice.

The information contained herein is provided for information purposes only. The only terms and conditions governing the sale of HP 3D printer solutions are those set forth in a written sales agreement. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty or additional binding terms and conditions. HP shall not be liable for technical or editorial errors or omissions contained herein and the information herein is subject to change without notice.

