



HP LaserJet

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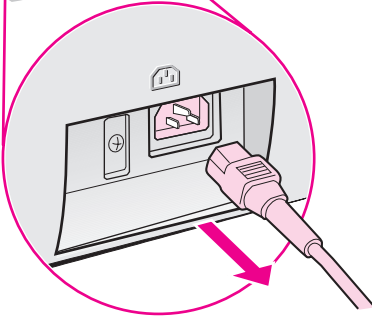
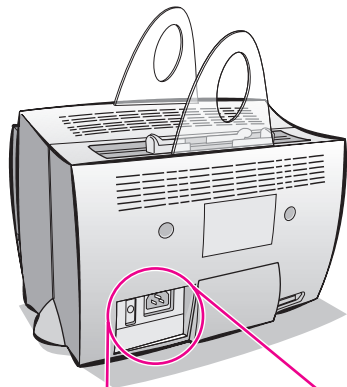
Manual Part No.
C4221-90930



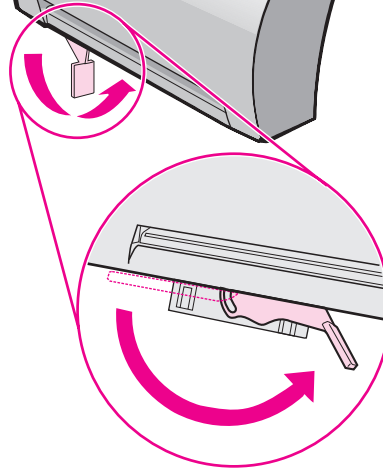
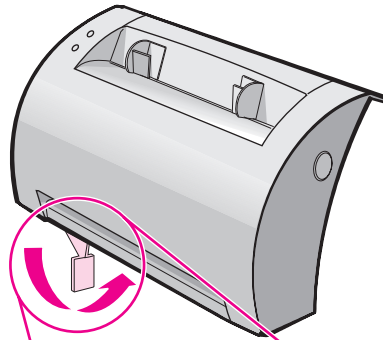
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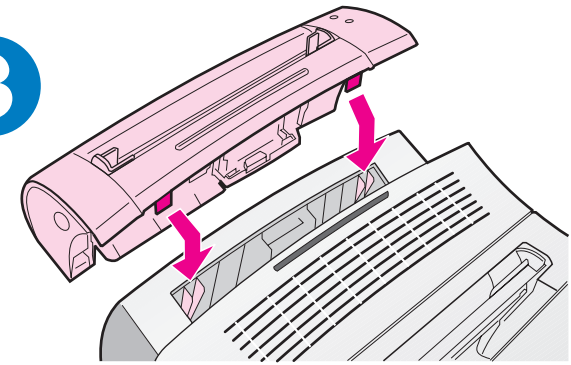
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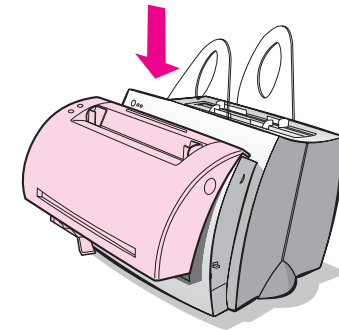
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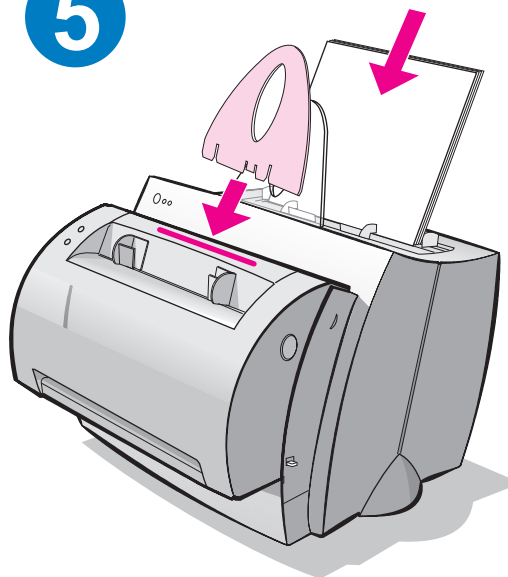
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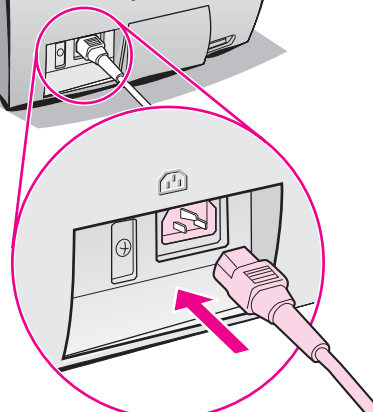
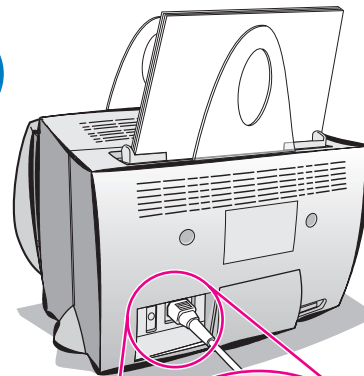
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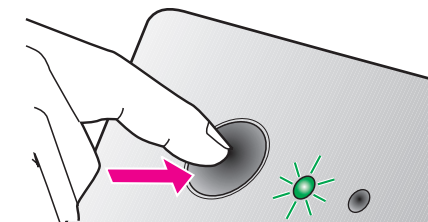
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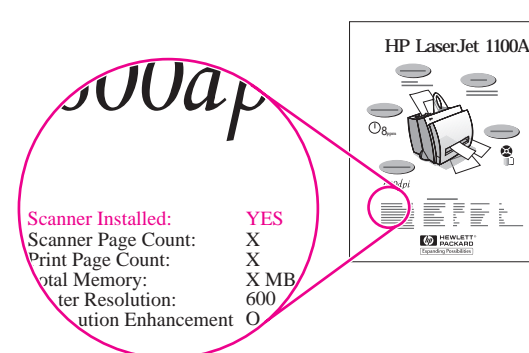
6



7



8



Scanner Installed: YES
 Scanner Page Count: X
 Print Page Count: X
 Total Memory: X MB
 Resolution: 600
 Image Enhancement: O

Installing the software

General

Before installing the software, verify the following:

- At least 8 MB or more of RAM is installed on your PC (16 MB recommended).
- There is at least 20 MB of free hard disk space on your PC.
- All applications are closed on your PC before beginning installation. (A system reboot may be required after the software is installed.)
 - Windows 9x & NT 4.0: No icons should appear on the taskbar.
 - Windows 3.1x: Press **Alt+Tab**. Only the **Program Manager** should appear.

Windows[®] 9x & NT[®] 4.0

- 1 Insert the CD into the disk drive on your PC. The installation will automatically begin.
 - If the installation does not automatically begin, click **Start**, and then click **Run**. Type **D:\setup** in the command line. If your CD drive is not **D**, type the correct drive letter.
- 2 Follow the instructions on the screen to complete the installation.

Windows 3.1x

- 1 Insert the CD into the disk drive on your PC.
- 2 In the **Windows Program Manager** screen, pull down the **File** menu and click **Run**.
- 3 Type **D:\setup** in the command line (D=the letter for your CD drive).
- 4 Follow the instructions on the screen to complete the installation.

Troubleshooting common issues

1 Basic troubleshooting checks:

- Connect power to the printer and print a self-test page by pressing and releasing the **Go** button while the printer is in Ready status. This verifies the power cord is working correctly, power is on, and the toner is correctly installed with the protective tape removed.
- Copy the self-test page by pressing the **Copy** button on the scanner control panel (scanner installed only). This verifies scanner operation.
- Send a print job from a software application on your PC to your HP LaserJet 1100 printer. This verifies the software installation and communication to the printer.
- Press the **Scan** button on the scanner control panel. If the software launches on your PC, this verifies the scanning software installation and verifies communication to the printer.

2 If the software installation failed without errors or if you cannot print from the PC, verify the following:

- Verify that all applications are closed.
Windows 9x: Press **Ctrl+Alt+Del**. All programs except **Systray** and **Explorer** should be closed. If not, close them by selecting one at a time and clicking **End Task**.
- Reinstall the software.
- Reboot your PC.

软件的安装

一般信息

在安装软件之前，检查以下各项：

- PC 上安装有 8 MB 以上内存（RAM）（建议 16 MB）。
- PC 上的硬盘空闲空间至少有 20 MB。
- 开始安装以前，关闭了 PC 上所有应用程序。（安装软件之后，可能需要重新启动系统。）
 - Windows 9x 和 NT 4.0：任务栏上不应出现任何图标。
 - Windows 3.1x：按 **Alt+Tab**。应该只出现**程序管理器**。

Windows[®] 9x 和 NT[®] 4.0

- 1 把 CD 插入 PC 的 CD-ROM 驱动器。将自动开始安装。
 - 如果未自动开始安装，单击**开始**，然后单击**运行**。在命令行键入 **D:\setup**。如果 CD 驱动器不是 **D**，则键入正确的盘符。
- 2 遵照屏幕上的说明来完成安装。

Windows 3.1x

- 1 将 CD 插入 PC 的 CD-ROM 驱动器。
- 2 在 **Windows 程序管理器** 屏幕，拉下**文件**菜单并单击**运行**。
- 3 在命令行键入 **D:\setup**（D= CD 驱动器的盘符）。
- 4 遵照屏幕上的说明来完成安装。

故障排除的常见问题

1 基本的故障排除检查:

- 连接打印机电源，当打印机处于“就绪”状态时，按下并松开**执行**按钮以打印自检页。这样就检查了打印机电源线工作正常、电源已开启、硒鼓安装正确并已取下保护胶带。
- 按扫描仪控制面板上的**复印**按钮以复印自检页（仅在安装扫描仪后）。这样就检查了扫描仪的运作。
- 从 PC 上的软件应用程序向 HP LaserJet 1100 打印机发送打印作业。这就检查了软件的安装以及与打印机的通讯。
- 按扫描仪控制面板上的**扫描**按钮。如果 PC 上的软件启动，这就检查了扫描软件的安装以及与打印机的通讯。

2 如果软件安装失败而没有出错或者无法从 PC 打印，则检查以下各项:

- 确证所有应用程序均已关闭。
Windows 9x: 按 **Ctrl+Alt+Del**。应该关闭除 **Systray** 和**资源管理器**之外的所有程序。否则，则一次选择一项并单击**结束任务**。
- 重新安装软件。
- 重新启动 PC。