![HP invent logo]

Maintenance and Service Guide

HP Compaq nx7300 and nx7400 Notebook PC

March 2007

This guide is a troubleshooting reference used for maintaining and servicing the computer. It provides comprehensive information on identifying computer features, components, and spare parts; troubleshooting computer problems; and performing computer disassembly procedures.

Safety warning notice

⚠️ **WARNING:** To reduce the possibility of heat-related injuries or of overheating the computer, do not place the computer directly on your lap or obstruct the computer air vents. Use the computer only on a hard, flat surface. Do not allow another hard surface, such as an adjoining optional printer, or a soft surface, such as pillows or rugs or clothing, to block airflow. Also, do not allow the AC adapter to contact the skin or a soft surface, such as pillows or rugs or clothing, during operation. The computer and the AC adapter complies with the user-accessible surface temperature limits defined by the International Standard for Safety of Information Technology Equipment (IEC 60950).

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1 Product Description

2 Troubleshooting

5 Removal and Replacement Procedures

1

Product Description

The HP Compaq nx7300 and nx7400 Notebook PC offers advanced modularity, Intel® Core™ Duo, Core Solo, Celeron®, and Celeron M processors, and extensive multimedia support.

HP Compaq dx7300 and nx7400 Notebook PC

1.1 **Features**

■ The following processors, varying by computer model:

❏ Intel Core Duo T7600 (2.33-GHz) processor

❏ Intel Core Duo T7400 (2.16-GHz) processor

❏ Intel Core Duo T7200 (2.0-GHz) processor

❏ Intel Core Duo T5600 (1.83-GHz) processor

❏ Intel Core Duo T5500 (1.66-GHz) processor

❏ Intel Core Duo T2300E (1.66-GHz) processor

❏ Intel Core Duo T2250 (1.73-GHz) processor

❏ Intel Core Duo T2050 (1.6-GHz) processor

❏ Intel Core Duo T2600 (2.17-GHz) processor

❏ Intel Core Duo T2500 (2.00-GHz) processor

❏ Intel Core Duo T2400 (1.83-GHz) processor

❏ Intel Core Duo T2300 (1.67-GHz) processor

❏ Intel Core Solo T1350 (1.86-GHz) processor

❏ Intel Core Solo T1300 (1.66-GHz) processor

❏ Intel Celeron M 450 (2.0-GHz) processor

❏ Intel Celeron M 430 (1.73-GHz) processor

❏ Intel Celeron M 420 (1.60-GHz) processor

❏ Intel Celeron M 410 (1.46-GHz) processor

■ The following displays are available, varying by computer model:

❏ 15.4-inch, WSXGA+, TFT (1680 × 1050) with over 16.8 million colors with BrightView

❏ 15.4-inch, WSXGA+, TFT (1680 × 1050) with over 16.8 million colors

❏ 15.4-inch, WXGA+, TFT (1440 × 900) with over 16.8 million colors

- 120-, 100-, 80-, 60-, and 40-GB high-capacity hard drives, varying by computer model
- 256-MB DDR2 synchronous DRAM (SDRAM) at 533 MHz and 667 MHz, expandable to 4.0 GB
- Microsoft® Windows® XP Professional
- Full-size Windows keyboard with numeric keypad
- TouchPad pointing device, including a dedicated vertical scroll region
- Integrated 10 Base-T/100 Base-TX Ethernet local area network (LAN) network interface card (NIC) with RJ-45 jack
- Integrated high-speed 56K modem with RJ-11 jack
- Integrated wireless support for Mini Card IEEE 802.11a/b/g or 802.11b/g Wireless LAN (WLAN) device
- Support for one Type I or Type II PC Card, with support for both 32-bit (CardBus) and 16-bit PC Cards, varying by computer model
- External 65-watt AC adapter with 3-wire power cord
- 6-cell Li-Ion battery
- Stereo speakers
- Volume up, volume mute, and volume down buttons
- Support for the following optical drives:
  - ❏ DVD±RW and CD-RW Double-Layer Combo Drive
  - ❏ DVD/CD-RW Combo Drive
  - ❏ DVD-ROM drive
  - ❏ CD-ROM drive

■ Connectors:

❏ Accessory battery

❏ Audio-in (microphone)

❏ Audio-out (headphone)

❏ Docking connector

❏ External monitor

❏ IEEE 1394

❏ RJ-11 (modem)

❏ RJ-45 (network)

❏ S-Video-out

❏ Smart Adapter power

❏ Three Universal Serial Bus (USB) v. 2.0

1.2 **Resetting the Computer**

If the computer you are servicing has an unknown password, follow the steps below to reset the password. These steps also clear CMOS.

✎ The following steps will not clear an unknown password if the stringent security option has been enabled in the BIOS. If stringent security is enabled, the system board must be replaced to reset an unknown password. Refer to Section 5.21, "System Board," for more information on replacing the system board.

Before replacing the system board, perform the steps below to make sure stringent security has been properly enabled.

Enabling stringent security provides enhanced protection for the power-on password and administrator password and other forms of power-on authorization. Stringent security is enabled/disabled by accessing the Password Options menu in the Computer Setup utility. Refer to Section 2.1, "Starting Computer Setup," for more information.

1. Prepare the computer for disassembly (refer to Section 5.3, "Preparing the Computer for Disassembly," for more information). Remove the real-time clock (RTC) battery (refer to Section 5.16, "RTC Battery," for more information on removing and replacing the RTC battery).

2. Wait approximately 5 minutes.

3. Replace the RTC battery and reassemble the computer.

4. Connect AC power to the computer. Do not reinsert any batteries at this time.

5. Turn on the computer.

All passwords and all CMOS settings have been cleared.

1.3 **Power Management**

The computer comes with power management features that
extend battery operating time and conserve power. The
computer supports the following power management features:

■ Standby

■ Hibernation

■ Setting customization by the user

■ Hotkeys for setting the level of performance

■ Battery calibration

■ Lid switch standby/resume

■ Power button

■ Advanced Configuration and Power Management (ACPM)
compliance

1.4 **External Components**

The external components on the front of the computer are shown below and described in Table 1-1.
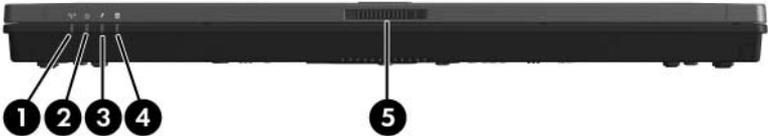
Front Components

Table 1-1

Front Components

Item	Component	Function
1	Wireless light	On: An integrated wireless device, such as a wireless local area network (LAN) device and/or a Bluetooth® device, is turned on.
2	Power light	■ On: The computer is on.
		■ Blinking: The computer is in standby.
		■ Blinking rapidly: An HP Smart AC Adapter with a higher power rating should be connected.
		■ Off: The computer is off or in hibernation.

Table 1-1

Front Components *(Continued)*

Item	Component	Function
3	Battery light	■ Amber: A battery is charging.
		■ Green: A battery is close to full charge capacity.
		■ Blinking amber: A battery that is the only available power source has reached a low-battery condition. When the battery reaches a critical low-battery condition, the battery light begins blinking more quickly.
		■ Off: If the computer is connected to an external power source, the light is turned off when all batteries in the computer are fully charged. If the computer is not connected to an external power source, the light is turned off until the battery reaches a low-battery condition.
4	Drive light	Blinking green: The hard drive or optical drive is being accessed.
5	Display release latch	Opens the computer.

The external components on the right side of the computer are shown below and described in Table 1-2.

Right-Side Components

Table 1-2

Right-Side Components

Item	Component	Function
1	Audio-out (headphone) jack	Produces computer sound when connected to optional power stereo speakers, headphones, ear buds, a headset, or television audio.
2	Audio-in (microphone) jack	Connects an optional computer headset microphone, stereo array microphone, or monaural microphone.
3	Optical drive	Supports an optical disc. The type of optical drive varies by computer model.
4	USB ports (2)	Connect USB 1.1- and 2.0-compliant devices to the computer using a standard USB cable, or connect an optional External MultiBay II to the computer. The MultiBay II must also be connected to an external power source.

The external components on the rear panel of the computer are shown below and described in Table 1-3.
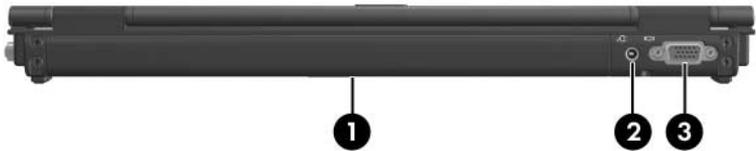
Rear Panel Components

Table 1-3

Rear Panel Components

Item	Component	Function
1	Battery bay	Holds a battery.
2	Smart adapter power connector	Connects an AC adapter or an optional power adapter.
3	External monitor port	Connects an optional VGA external monitor or projector.

The external components on the left side of the computer are shown below and described in Table 1-4.
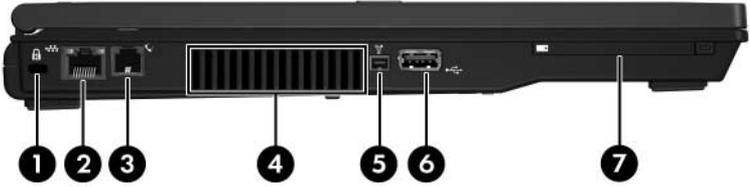
Left-Side Components

Table 1-4

Left-Side Components

Item	Component	Function
1	Security cable slot	Attaches an optional security cable to the computer.
		$\triangle$ Security solutions are designed to act as deterrents. These deterrents may not prevent a product from being mishandled or stolen.
2	RJ-45 (network) jack	Connects an optional network cable.

Table 1-4

Left-Side Components *(Continued)*

Item	Component	Function
3	RJ-11 (modem) jack	Connects the modem cable.
4	Exhaust vent	Provides airflow to cool internal components.
5	1394 port	Connects an optional 1394a device such as a scanner, digital camera, or digital camcorder.
6	USB port	Connects USB 1.1- and 2.0-compliant devices to the computer using a standard USB cable, or connects an optional External MultiBay II to the computer. The MultiBay II must also be connected to an external power source.
7	PC Card slot	Supports optional Type I or Type II 32-bit (CardBus) or 16-bit PC Cards.

The standard keyboard components of the computer are shown below and described in Table 1-5.
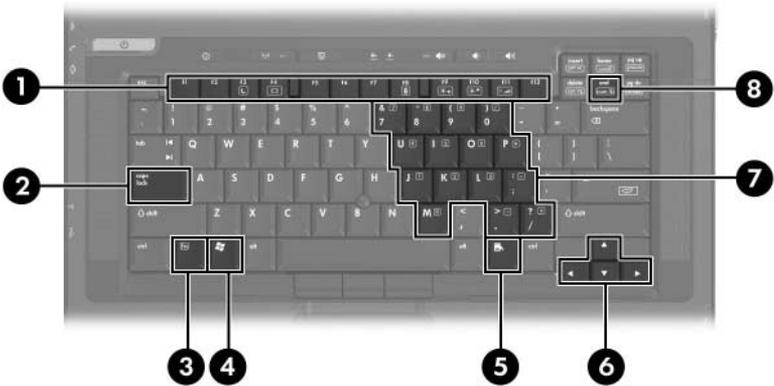
Standard Keyboard Components

Table 1-5

Standard Keyboard Components

Item	Component	Function
1	**f1** to **f12** keys (12)	Perform system and application tasks. When combined with the **fn** key, several keys and buttons perform additional tasks as hotkeys.
2	**caps lock** key	Enables caps lock and turns on the caps lock light.
3	**fn** key	Executes frequently used system functions when pressed in combination with a function key or the **esc** key.
4	Windows logo key	In Windows, displays the Windows Start menu.
5	Windows applications key	In Windows, displays a shortcut menu for items beneath the pointer.
6	Arrow keys	Moves the cursor around the screen.
7	Keypad keys	In Windows, can be used like the keys on an external numeric keypad.
8	**num lock** key	Enables numeric lock, turns on the embedded numeric keypad, and turns on the num lock light.

The computer top components are shown below and described in Table 1-6.
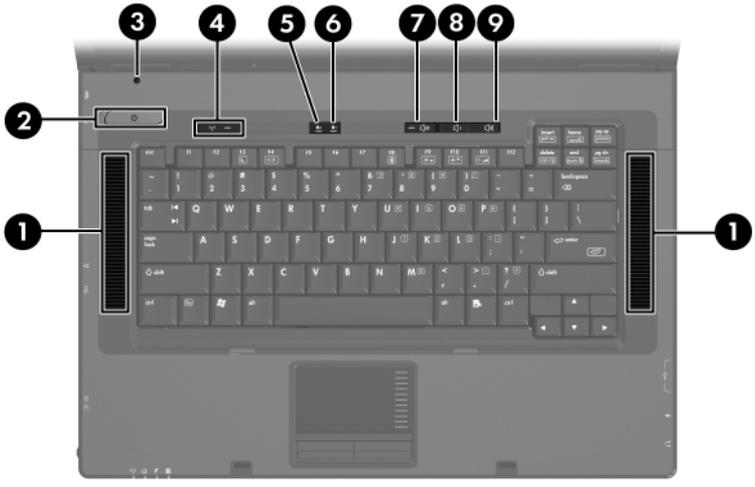
Top Components

Table 1-6

Top Components

Item	Component	Function
1	Stereo speakers (2)	Produce stereo sound.
2	Power button	When the computer is: ■ Off, press to turn on the computer. ■ On, briefly press to initiate hibernation. ■ In standby, briefly press to resume from standby. ■ In hibernation, briefly press to restore from hibernation. If the system has stopped responding and Windows shutdown procedures cannot be used, press and hold for 5 seconds to turn off the computer.
3	Display lid switch	■ If the computer is closed while on, turns off the display. ■ If the computer is opened while in standby, turns on the computer (resumes from standby).
4	Wireless button	Turns the wireless functionality on or off, but does not create a wireless connection. ✎ To establish a wireless connection, a wireless network must already be set up.
5	Caps lock light	On: **caps lock** is on.
6	Num lock light	On: **num lock** or the numeric keypad is on.
7	Volume mute button	Mutes or restores speaker volume.
8	Volume down button	Decreases speaker volume.
9	Volume up button	Increases speaker volume.

The computer TouchPad components shown below and described in Table 1-7.
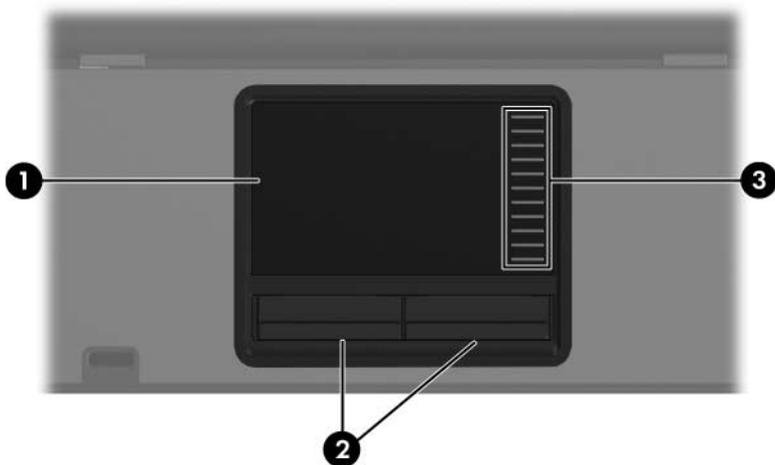
TouchPad Components

Table 1-7

TouchPad Components

Item	Component	Function
1	TouchPad	Moves the pointer and selects or activates items on the screen. Can be set to perform other mouse functions, such as scrolling, selecting, and double-clicking.
2	TouchPad buttons	Function like the left, middle, and right buttons on an external mouse.
3	TouchPad scroll zone	Scrolls up or down.

The external components on the bottom of the computer are shown below and described in Table 1-8.
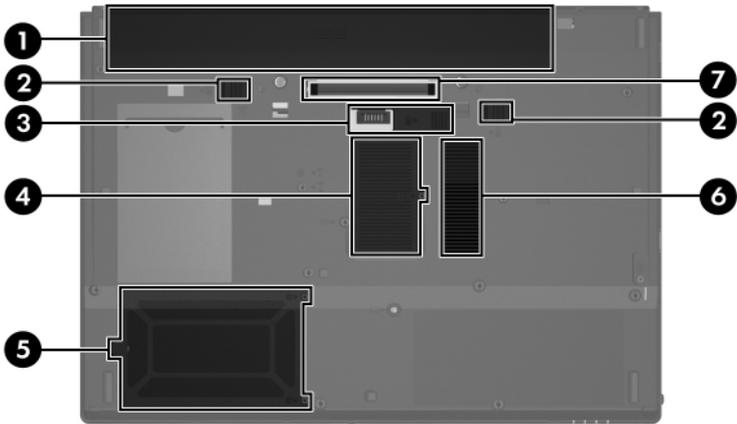
Bottom Components

Table 1-8

Bottom Components

Item	Component	Function
1	Battery bay	Holds the battery.
2	Battery release latches (2)	Secure the battery in the battery bay.
3	Accessory battery connector	Connects an optional HP Ultra-Capacity Battery or HP Extended Life Battery.
4	Memory module compartment	Contains one memory slot that supports replaceable memory modules.
5	Hard drive bay	Holds the primary hard drive.
6	Exhaust vents	Provides airflow to cool internal components.
7	Docking connector (full-featured models only)	Connects the computer to an optional docking device.

1.5 **Design Overview**

This section presents a design overview of key parts and features of the computer. Refer to Chapter 3, "Illustrated Parts Catalog," to identify replacement parts, and Chapter 5, "Removal and Replacement Procedures," for disassembly steps.

The system board provides the following device connections:

■ Audio

■ Display

■ Hard drive

■ Intel Core Duo, Core Solo, Celeron, and Celeron M processors

■ Keyboard and TouchPad

■ Memory modules

■ Mini Card module

■ Modem module

■ Optical drive

■ PC Card

■ Smart Adapter AC adapter

■ Smart card

⚠ **CAUTION:** To properly ventilate the computer, allow at least a 7.6-cm (3-inch) clearance on the left and right sides of the computer.

The computer uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to turn on automatically when high temperature conditions exist. These conditions are affected by high external temperatures, system power consumption, power management/battery conservation configurations, battery fast charging, and software. Exhaust air is displaced through the ventilation grill located on the left side of the computer.

2

Troubleshooting

⚠️ **WARNING:** Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly-/module-level repair. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

2.1 Starting Computer Setup

Computer Setup is a preinstalled, ROM-based utility that can be used even when the operating system is not working or will not load.

✎ Some of the Computer Setup menu items listed in this guide may not be supported by your computer.

✎ Pointing devices are not supported in Computer Setup. You must use the keyboard to navigate and make selections.

✎ An external keyboard connected by USB can be used with Computer Setup only if USB legacy support is enabled.

To start Computer Setup:

1. Turn on or restart the computer.

2. Before Windows® opens and while the "F10=ROM Based Setup" message is displayed in the lower-left corner of the screen, press **f10**.

Using Computer Setup

Navigating and selecting in Computer Setup

The information and settings in Computer Setup are accessed from the File, Security, Diagnostics, and System Configuration menus.

1. Open Computer Setup by turning on or restarting the computer, and then pressing **f10** while the "F10 = ROM Based Setup" message is displayed in the lower-left corner of the screen.

   Because Computer Setup is not Windows-based, it does not support the TouchPad. Navigation and selection are by keystroke:

   ❑ To choose a menu or a menu item, use the arrow keys.

   ❑ To select an item, press **enter**.

   ❑ To close open dialog boxes and return to the main Computer Setup screen, press **esc**.

   ❑ To view navigation information, press **f1**.

   ❑ To change the language, press **f2**.

2. Select the **File**, **Security**, **Diagnostics**, or **System Configuration** menu.

3. To exit Computer Setup, choose one of the following methods:

   ❏ To exit Computer Setup without saving your preferences, use the arrow keys to select **File > Ignore Changes and Exit**. Then follow the instructions on the screen.

   ❏ To save your preferences and exit Computer Setup, use the arrow keys to select **File > Save Changes and Exit**. Then follow the instructions on the screen.

Your preferences go into effect when the computer restarts.

Restoring Factory Settings in Computer Setup

To return all settings in Computer Setup to the values that were set at the factory, follow these steps:

1. Open Computer Setup by turning on or restarting the computer, and then pressing **f10** while the "F10 = ROM Based Setup" message is displayed in the lower-left corner of the screen.

2. Use the arrow keys to select **File > Restore defaults**, and then press **enter**.

3. When the confirmation dialog box opens, press **f10**.

4. To save your preferences and exit Computer Setup, use the arrow keys to select **File > Save Changes and Exit**. Then follow the instructions on the screen.

Your preferences go into effect when the computer restarts.

✎ Your password settings and security settings are not changed when you restore the factory settings.

Computer Setup Menus

The menu tables in this section provide an overview of Computer Setup options.

✎ Some of the Computer Setup menu items listed in this chapter may not be supported by your computer.

File Menu

Table 2-1

File Menu

Select	To do this
System Information	■ View identification information for the computer and the batteries in the system.
	■ View specification information for the processor, cache and memory size, system ROM, video revision, and keyboard controller version.
Restore defaults	Replace the configuration settings in Computer Setup with the original factory settings. (Password settings and security settings are not changed when you restore the factory settings.)
Ignore changes and exit	Cancel any changes entered during the current session. Then exit and restart the computer.
Save changes and exit	Save any changes entered during the current session. Then exit and restart the computer. Your changes go into effect when the computer restarts.

Security Menu

Table 2-2

Security Menu

Select	To do this
Setup password	Enter, change, or delete a setup password.
Power-On password	Enter, change, or delete a power-on password.
Password options	■ Enable/disable stringent security.
	■ Enable/disable password requirement on computer restart.
DriveLock passwords	■ Enable/disable DriveLock on any computer hard drive and on optional MultiBay hard drives.
	■ Change a DriveLock user password or master password.
	✎ DriveLock settings are accessible only when you enter Computer Setup by turning on (not restarting) the computer.
Smart Card security	Enable/disable support for smart card and Java™ Card power-on authentication.
	✎ Power-on authentication for smart cards is supported only on computers with optional smart card readers.
	✎ You must have an administrator password to change this setting.

Table 2-2

Security Menu *(Continued)*

Select	To do this
TPM Embedded Security	Enable/disable support for TPM (Trusted Platform Module) Embedded Security, which protects the computer from unauthorized access to owner functions available in Embedded Security for ProtectTools. For more information, refer to the ProtectTools online Help. ✎ You must have a setup password to change this setting.
System IDs	Enter user-defined computer asset and ownership tag.
Disk Sanitizer	Run Disk Sanitizer to destroy all existing data on the primary hard drive. The following options are available: ■ Fast: Runs the Disk Sanitizer erase cycle once. ■ Optimum: Runs the Disk Sanitizer erase cycle 3 times. ■ Custom: Allows you to select the desired number of Disk Sanitizer erase cycles from a list. ⚠ If you run Disk Sanitizer, the data on the primary hard drive is destroyed permanently.

Diagnostics Menu

Table 2-3

Diagnostics Menu

Select	To do this
Hard Drive Self-Test options	Run a comprehensive self-test on any hard drive in the system or on any optional MultiBay hard drive.
Memory Check	Run a comprehensive check on system memory.
Startup Check (select models only)	Verify the system components needed for starting the computer.

System Configuration Menu

✏ Some of the listed System Configuration options may not be supported by your computer.

Table 2-4

System Configuration Menu

Select	To do this
Language (or press **f2**)	Change the Computer Setup language.
Boot options	■ Set **f9**, **f10**, and **f12** delay when starting up.
	■ Enable/disable CD-ROM boot.
	■ Enable/disable floppy boot.
	■ Enable/disable internal network adapter boot and set the boot mode (PXE or RPL).
	■ Enable/disable MultiBoot, which sets a boot order that can include most boot devices in the system.
	■ Set the Express Boot Popup delay in seconds.
	■ Set the boot order.

Table 2-4

System Configuration Menu (*Continued*)

Select	To do this
Device Configurations	■ Swap the functions of the **fn** key and left **ctrl** key.
	■ Enable/disable multiple standard pointing devices at startup. (To set the computer to support only a single, usually nonstandard, pointing device at startup, select Disable.)
	■ Enable/disable USB legacy support. When enabled, USB legacy support allows the following:
	❐ Use of a USB keyboard, mouse, and hub in Computer Setup even when a Windows operating system is not running.
	❐ Startup from bootable USB devices, including a hard drive, diskette drive, or optical drive connected by a USB port to the computer or to an optional docking device (select models only).
	■ Select a parallel port mode: EPP (Enhanced Parallel Port), standard, bidirectional, or ECP (Enhanced Capabilities Port).
	■ Enable/disable BIOS DMA data transfers.
	■ Enable/disable fan always on while connected to an AC outlet.
	■ Enable/disable Intel® Data Execution Prevention or AMD® PSAE Execution Disable. When enabled, the processor can disable some virus code execution, which helps to improve computer security.
	■ Enable/disable LAN Power Save. When enabled, saves power by turning off the LAN when not in use.
	■ Enable/disable SATA Native Mode.
	■ Enable/disable Dual Core CPU.
	■ Enable/disable Secondary Battery Fast Charge.

Table 2-4

System Configuration Menu (*Continued*)

Select	To do this
Device configurations (*continued*)	■ Choose Bit-shift or LBA assisted HDD Translation Mode.
	■ Enable/disable Windows direct application launcher.
	■ Enable/disable HP Lockout.
Built-In Device Options	■ Enable/disable embedded WWAN Device Radio.
	■ Enable/disable embedded WLAN Device Radio
	■ Enable/disable embedded Bluetooth® Device Radio.
	■ Enable/disable LAN/WLAN Switching. When enabled, switches to a WLAN when a LAN is either unavailable or disconnected.
	■ Enable/disable Wake on LAN from Off.
	■ Enable/disable the ambient light sensor.
Port Options	■ Enable/disable the serial port.
	■ Enable/disable the parallel port.
	■ Enable/disable the flash media reader.
	■ Enable/disable the USB port.
	△ Disabling the USB port also disables MultiBay devices and ExpressCard devices on the advanced port replicator.
	■ Enable/disable the 1394 port.
	■ Enable/disable the cardbus slot.
	■ Enable/disable the ExpressCard slot.
	■ Enable/disable the infrared port.
	■ Enable/disable the optical disk drive.
	■ Enable/disable the network controller.

2.2 Troubleshooting Flowcharts

Table 2-5

Troubleshooting Flowcharts Overview

Flowchart	Description
2.1	"Flowchart 2.1—Initial Troubleshooting"
2.2	"Flowchart 2.2—No Power, Part 1"
2.3	"Flowchart 2.3—No Power, Part 2"
2.4	"Flowchart 2.4—No Power, Part 3"
2.5	"Flowchart 2.5—No Power, Part 4"
2.6	"Flowchart 2.6—No Video, Part 1"
2.7	"Flowchart 2.7—No Video, Part 2"
2.8	"Flowchart 2.8—Nonfunctioning Docking Device (if applicable)"
2.9	"Flowchart 2.9—No Operating System (OS) Loading"
2.10	"Flowchart 2.10—No OS Loading, Hard Drive, Part 1"
2.11	"Flowchart 2.11—No OS Loading, Hard Drive, Part 2"
2.12	"Flowchart 2.12—No OS Loading, Hard Drive, Part 3"
2.13	"Flowchart 2.13—No OS Loading, Diskette Drive"
2.14	"Flowchart 2.14—No OS Loading, Optical Drive"
2.15	"Flowchart 2.15—No Audio, Part 1"
2.16	"Flowchart 2.16—No Audio, Part 2"
2.17	"Flowchart 2.17—Nonfunctioning Device"
2.18	"Flowchart 2.18—Nonfunctioning Keyboard"
2.19	"Flowchart 2.19—Nonfunctioning Pointing Device"
2.20	"Flowchart 2.20—No Network/Modem Connection"

Flowchart 2.1—Initial Troubleshooting

Flowchart 2.2—No Power, Part 1

No power (power LED is off).

Remove from docking device (if applicable).

Power up on battery power? — N → Reset power.* → Power up on battery power? — N → Go to "Flowchart 2.3—No Power, Part 2."

Y (from first battery) / Y (from second battery)

Power up on AC power? — N → Reset power.* → Power up on AC power? — N → Go to "Flowchart 2.4—No Power, Part 3."

Y / Y

Power up in docking device? — Y → Done

N

1. Reset the power cables in the docking device and at the AC outlet.
2. Be sure that the AC power source is active.
3. Be sure that the power strip is working.

Power up in docking device? — Y → Done

N → Go to "Flowchart 2.8—Nonfunctioning Docking Device (if applicable)."

*NOTES

1. On select computer models, there is a separate reset button.
2. On select computer models, the computer can be reset using the standby switch and either the lid switch or the main power switch.

Flowchart 2.3—No Power, Part 2

```
┌─────────────────┐
│ Continued from  │
│  "Flowchart     │
│ 2.2—No Power,   │
│   Part 1."      │
└─────────────────┘
         │
         ▼
┌─────────────────┐
│ Visually check  │
│ for debris in   │
│ battery socket  │
│ and clean       │
│ if necessary.   │
└─────────────────┘
         │
         ▼
                    Y
    ◇ Power on? ──────────►  ┌──────────┐
                             │   Done   │
      N                      └──────────┘
         │
         ▼
┌─────────────────┐
│ Check battery by│
│ recharging it,  │
│ moving it to    │
│ another computer│
│ or replacing it.│
└─────────────────┘
         │
         ▼
              N
    ◇ Power on? ──────►  ┌──────────────┐       N
                         │   Replace    │  ◇ Power on? ──────►  ┌──────────────┐
      Y                  │ power supply │                       │  Go to       │
         │               │(if applicable)│     Y                │ "Flowchart   │
         ▼               └──────────────┘       │               │ 2.4—No Power,│
   ┌──────────┐                                 ▼               │   Part 3."   │
   │   Done   │                           ┌──────────┐          └──────────────┘
   └──────────┘                           │   Done   │
                                          └──────────┘
```

Flowchart 2.4—No Power, Part 3

Continued from "Flowchart 2.3—No Power, Part 2."

Plug directly into AC outlet.

Power LED on?

Y → Done

N

Reseat AC adapter in computer and at power source.

Power on?

Y → Done

N

Power outlet active?

N → Try different outlet.

Y

Replace power cord.

Power on?

Y → Done

N

Internal or external AC adapter?

External → Replace external AC adapter.

Internal

Go to "Flowchart 2.5—No Power, Part 4."

Power on?

N

Y → Done

Flowchart 2.5—No Power, Part 4

Continued from "Flowchart 2.4—No Power, Part 3."

Open computer.

Loose or damaged parts?

Y → Reseat loose components and boards and replace damaged items.

N

Close computer and retest.

Power on?

N → Replace the following items (if applicable). Check computer operation after each replacement:
1. Internal DC-DC converter*
2. Internal AC adapter
3. Processor board*
4. System board*

*NOTE: Replace these items as a set to prevent shorting out among components.

Y

Done

Flowchart 2.6—No Video, Part 1

No video.

Stand-alone or docking device?

Docking Device → Go to "Flowchart 2.7—No Video, Part 2."

*NOTE: To change from internal to external display, use the hotkey combination.

Stand-alone

Internal or external display*?

Adjust brightness.

Video OK?

Y → Done

N

External

Internal

A

Adjust brightness.

Press lid switch to ensure operation.

Video OK?

Y → Done

N

Video OK?

Y → Done

N

Check for bent pins on cable.

Replace the following one at a time. Test after each replacement.
1. Cable between computer and computer display (if applicable)
2. Display
3. System board

Video OK?

N → Try another display.

Internal and external video OK?

N → Replace system board.

Y

Y

Done

Done

Flowchart 2.7—No Video, Part 2

```
┌─────────────────┐
│ Continued from  │
│  "Flowchart     │
│ 2.6—No Video,   │
│   Part 1."      │
└─────────────────┘
         │
         ▼
┌─────────────────┐
│    Remove       │
│ computer from   │
│ docking device, │
│  if connected.  │
└─────────────────┘
         │
         ▼
┌─────────────────┐                          ┌─────────────────┐
│    Adjust       │                          │ Check brightness│
│    display      │                          │   of external   │
│   brightness.   │                          │    monitor.     │
└─────────────────┘                          └─────────────────┘
         │                                            │
         │          N                                 │          Y
         ▼        ┌─────────────────┐                 ▼        ┌─────────┐
     ◇─────────►  │   Go to "A" in  │             ◇─────────►  │  Done   │
   Video OK?      │   "Flowchart    │           Video OK?      └─────────┘
     ◇            │  2.6—No Video,  │             ◇
         │        │    Part 1."     │                 │
         │ Y      └─────────────────┘                 │ N
         ▼                                            ▼
┌─────────────────────────┐              ┌─────────────────┐
│ Check that computer is  │              │  Try another    │
│ properly seated in      │              │   external      │
│ docking device, for     │              │   monitor.      │
│ bent pins on cable, and │              └─────────────────┘
│ for monitor connection. │                      │
└─────────────────────────┘                      │          Y
         │                                        ▼        ┌─────────┐
         │          Y                         ◇─────────►  │  Done   │
         ▼        ┌─────────┐              Internal        └─────────┘
     ◇─────────►  │  Done   │            and external
   Video OK?      └─────────┘             video OK?
     ◇                                       ◇
         │                                        │
         │ N                                      │ N
         ▼                                        ▼
┌─────────────────┐                      ┌─────────────────┐
│ Adjust external │                      │     Go to       │
│ monitor display.│                      │  "Flowchart     │
└─────────────────┘                      │ 2.8—Nonfunctioning│
         │                               │ Docking Device (if│
         │                               │  applicable)."    │
         └───────────────────────────────└─────────────────┘
```

Flowchart 2.8—Nonfunctioning Docking Device (if applicable)

```
┌─────────────────┐
│ Nonfunctioning  │
│ docking device. │
└────────┬────────┘
         │
         ▼
┌─────────────────┐
│ Reset power cord in │
│ docking device and │
│ power outlet.   │
└────────┬────────┘
         │
         ▼
┌─────────────────┐
│ Check voltage   │
│ setting on docking │
│ device.         │
└────────┬────────┘
         │
         ▼
┌─────────────────┐          ┌─────────────────┐
│ Reset monitor   │          │ Reinstall       │
│ cable connector at │       │ computer into   │
│ docking device. │          │ docking device. │
└────────┬────────┘          └────────┬────────┘
```

Nonfunctioning docking device.

Reset power cord in docking device and power outlet.

Check voltage setting on docking device.

Reset monitor cable connector at docking device.

Reinstall computer into docking device.

Docking device operating?

Y — Done

N

Replace docking device.

Docking device operating?

Y — Done

N

Test replacement docking device with new computer.

Flowchart 2.9—No Operating System (OS) Loading

```
┌─────────────┐
│   No OS      │
│  loading.*   │
└─────────────┘
       │
       ▼
┌─────────────┐
│ Reset power  │
│ cord in docking │
│ device and   │
│ power outlet.│
└─────────────┘
```

No OS loading from hard drive,
go to "Flowchart 2.10—No OS Loading,
Hard Drive, Part 1."

No OS loading from diskette drive,
go to "Flowchart 2.13—No OS Loading,
Diskette Drive."

No OS loading from CD-ROM or DVD-ROM
drive, go to "Flowchart 2.14—No OS
Loading, Optical Drive."

No OS loading from network,
go to "Flowchart 2.20—No Network/Modem
Connection."

*NOTE: Before beginning troubleshooting, always
check cable connections, cable ends, and drives
for bent or damaged pins.

Flowchart 2.10—No OS Loading, Hard Drive, Part 1

Flowchart 2.11—No OS Loading, Hard Drive, Part 2

Continued from "Flowchart 2.10—No OS Loading, Hard Drive, Part 1."

CD or diskette in drive?

N → 1. Replace hard drive. 2. Replace system board.

Y

Remove diskette and reboot.

Boot from hard drive? — Y → Done

N

Boot from diskette drive? — N → Go to "Flowchart 2.13—No OS Loading, Diskette Drive."

Y

Hard drive accessible? — N

Y → Go to "Flowchart 2.12—No OS Loading, Hard Drive, Part 3."

Reseat hard drive.

Hard drive accessible? — Y → Done

N

Run FDISK.

Hard drive partitioned? — N → Create partition, and then format hard drive to bootable C:\ prompt.

Y

Hard drive formatted? — N → Format hard drive and bring to a bootable C:\ prompt.

Y

Load OS using *Operating System* disc (if applicable).

Computer booted? — Y → Done

N → Go to "Flowchart 2.12—No OS Loading, Hard Drive, Part 3."

Flowchart 2.12—No OS Loading, Hard Drive, Part 3

Continued from "Flowchart 2.11—No OS Loading, Hard Drive, Part 2."

System files on hard drive?
- N → Install OS and reboot.
- Y → Virus on hard drive?

Install OS and reboot. → OS loading from hard drive?
- Y → Done
- N → Diagnostics on diskette?
  - Y → Replace hard drive.
  - N → Run diagnostics and follow recommendations.

Virus on hard drive?
- Y → Clean virus. → OS loading from hard drive?
- N → Run SCANDISK and check for bad sectors.

Run SCANDISK and check for bad sectors. → Can bad sectors be fixed?
- N → Replace hard drive.
- Y → Fix bad sectors.

Fix bad sectors. → Boot from hard drive?
- N → Replace hard drive.
- Y → Done

Flowchart 2.13—No OS Loading, Diskette Drive

```
OS not loading
from
diskette drive.  →  Reseat
                     diskette drive.  →  OS
                                          loading?  —Y→  Done
                                                    N
```

```
Nonsystem
disk message?  —Y→  Bootable
                    diskette
                    in drive?  —N→  Install bootable
                                    diskette and
                                    reboot computer.
       N                      Y
```

```
Boot
from another  —N→  Go to
device?            "Flowchart
                   2.17—Nonfunc-
       Y           tioning Device."
```

```
Diskette
drive enabled  —N→  Enable drive
in the Setup        and cold boot
Utility?            computer.
       Y
```

```
Is diskette
drive boot  —Y→  Reset the computer.
order             Refer to
correct?          Section 1.2,
       N          "Resetting the
                  Computer," for
                  instructions.
```

```
Change boot
priority using
the Setup Utility.
```

```
Go to
"Flowchart
2.17—Nonfunctioning
Device."
```

```
Check diskette
for system files.
Try different
diskette.
```

```
Nonsystem
disk error?  —Y→  1. Replace diskette
                     drive.
                  2. Replace system
       N             board.
```

```
OS
loading?  —Y→  Done
       N
```

Flowchart 2.14—No OS Loading, Optical Drive

Flowchart 2.15—No Audio, Part 1

```
┌──────────┐     ┌──────────────┐              Y     ┌──────────┐
│          │     │ Turn up audio│         ╱────────╲ │          │
│ No audio.│────▶│ internally or│───────▶│  Audio?  │───────▶│   Done   │
│          │     │  externally. │         ╲────────╱ │          │
└──────────┘     └──────────────┘              │ N   └──────────┘
```

```
         Y       ┌──────────┐        N     ┌──────────────┐
  ╱──────────╲   │          │   ╱────────╲ │   Go to      │
 │ Computer in│─▶│  Undock  │─▶│ Internal │▶│ "Flowchart   │
 │docking device│ │          │  │  audio?  │ │ 2.16—No Audio,│
 │(if applicable)?│└──────────┘  ╲────────╱ │   Part 2."   │
  ╲──────────╱                       │ Y   └──────────────┘
   │ N                        ┌──────────────┐
┌──────────────┐              │  Replace     │
│   Go to      │              │    the       │
│ "Flowchart   │              │docking device.│
│ 2.16—No Audio,│             └──────────────┘
│   Part 2."   │                     │
└──────────────┘                     ▼
┌──────────────┐              ╱────────╲   Y   ┌──────────┐
│   Go to      │   ◀─────────│  Audio?  │─────▶│   Done   │
│ "Flowchart   │              ╲────────╱       │          │
│2.17—Nonfunctioning│            │ N            └──────────┘
│   Device."   │
└──────────────┘
```

Flowchart 2.16—No Audio, Part 2

```
┌─────────────────┐
│ Continued from  │
│ "Flowchart      │
│ 2.15—No Audio,  │
│ Part 1."        │
└─────────────────┘
          │
          ▼           N
    ╱ Audio ╲ ──────────►  ┌──────────────┐
   ╱ driver in OS ╲        │   Reload     │
   ╲ configured? ╱         │ audio drivers. │
    ╲        ╱             └──────────────┘
      Y │
        ▼           N
    ╱ Correct ╲ ──────────►  ┌──────────────────┐
   ╱ drivers for ╲           │ Load drivers and │
   ╲ application? ╱          │ set configuration │
    ╲         ╱              │     in OS.       │
      Y │                    └──────────────────┘
        ▼
  ┌─────────────┐
  │ Connect to  │
  │ external    │
  │ speaker.    │
  └─────────────┘
        │
        ▼          N        ┌──────────────┐          Y
    ╱ Audio? ╲ ──────────►  │ Replace audio │      ╱ Audio? ╲ ──────► ┌──────┐
    ╲        ╱              │ board and     │ ───► ╲        ╱         │ Done │
      Y │                   │ speaker       │        N │              └──────┘
        │                   │ connections   │          │
        │                   │ in computer   │          │
        │                   │ (if applicable). │       │
        │                   └──────────────┘          │
        │                                              │
        ▼                                              ▼
  ┌────────────────────────────────────────────────────────┐
  │ 1. Replace internal speakers.                          │
  │ 2. Replace audio board (if applicable).                │
  │ 3. Replace system board.                               │
  └────────────────────────────────────────────────────────┘
```

Flowchart 2.17—Nonfunctioning Device

```
                    ┌─────────────────┐
                    │  Nonfunctioning │
                    │     device.     │
                    └────────┬────────┘
                             │
                    ┌────────▼────────┐
                    │     Reseat      │
                    │     device.     │
                    └────────┬────────┘
                             │
     ┌───────────────────────▼───────────────────────┐
     │ Unplug the nonfunctioning device from the      │
     │ computer and inspect cables and plugs for bent │
     │ or broken pins or other damage.                │
     └───────────────────────┬───────────────────────┘
                             │
                          Y  ◇
```

- Any physical device detected?
  - Y → Fix or replace broken item. → Go to "Flowchart 2.9—No Operating System (OS) Loading."
  - N → Clear CMOS. → Reattach device. Close computer, plug in power, and reboot.

- Device boots properly?
  - Y → Done
  - N → Replace hard drive. / Replace NIC. If integrated NIC, replace system board. / Replace diskette drive.

- Device boots properly?
  - Y → Done
  - N → Go to "Flowchart 2.9—No Operating System (OS) Loading."

Flowchart 2.18—Nonfunctioning Keyboard

Keyboard not operating properly.

↓

Connect computer to good external keyboard.

↓

External device works? — N → Replace system board.

Y ↓

Reseat internal keyboard connector (if applicable).

↓

OK? — N → Replace internal keyboard or cable.

Y ↓   ↓

Done   OK? — Y → Done

                            N ↓

                            Replace system board.

Flowchart 2.19—Nonfunctioning Pointing Device

```
┌──────────────────┐
│  Pointing device │
│   not operating  │
│     properly.    │
└──────────────────┘
          │
          ▼
┌──────────────────┐
│ Connect computer │
│ to good external │
│  pointing device.│
└──────────────────┘
          │
          ▼        N
        ◇ External ───────────►  ┌──────────┐
        │ device  │              │ Replace  │
        │ works?  │              │ system   │
        ◇─────────◇              │ board.   │
       Y    │                    └──────────┘
            ▼
┌──────────────────┐
│  Reseat internal │
│  pointing device │
│     connector    │
│  (if applicable).│
└──────────────────┘
          │
          ▼         N
        ◇  OK?  ──────────────► ┌──────────────────┐
        │       │               │ Replace internal │
        ◇───────◇               │ pointing device  │
       Y    │                   │    or cable.     │
            ▼                   └──────────────────┘
      ┌──────────┐                      │
      │   Done   │                      ▼        Y
      └──────────┘                    ◇  OK?  ────────► ┌──────────┐
                                      │       │         │   Done   │
                                      ◇───────◇         └──────────┘
                                    N    │
                                         ▼
                                   ┌──────────┐
                                   │ Replace  │
                                   │ system   │
                                   │ board.   │
                                   └──────────┘
```

Flowchart 2.20—No Network/Modem Connection

```
┌─────────────┐
│ No network  │
│ or modem    │
│ connection. │
└──────┬──────┘
       │
       ▼
      ╱╲          N    ┌─────────────┐
     ╱  ╲    ─────────▶│ Replace jack │
    ╱Network╲          │ or have jack │
   ╱or modem ╲         │ activated.   │
   ╲jack     ╱         └─────────────┘
    ╲active? ╱
     ╲  ╱
   Y  ╲╱
       │
       ▼
      ╱╲          Y    ┌─────────────┐
     ╱  ╲    ─────────▶│ Connect     │
    ╱Digital╲          │ to nondigital│
    ╲line?  ╱          │ line.        │
     ╲  ╱              └─────────────┘
   N  ╲╱
       │
       ▼
      ╱╲          N    ┌─────────────┐          ╱╲         Y   ┌─────────┐
     ╱  ╲    ─────────▶│ Reload      │         ╱  ╲   ────────▶│ Done    │
    ╱NIC/modem╲        │ drivers and │  ──────▶╲OK?╱          └─────────┘
    ╲configured╱       │ reconfigure.│      N   ╲ ╱
    ╲in OS?  ╱         └─────────────┘          ╲╱
     ╲  ╱                                        │
   Y  ╲╱                                         ▼
       │                                  ┌─────────────┐
       ▼                                  │ Replace the │
┌─────────────┐                           │ NIC/modem   │
│ Disconnect all│                         │ (if applicable).│
│ power from  │                           └──────┬──────┘
│ the computer│                                  ▼
│ and open.   │                                 ╱╲        Y    ┌─────────┐
└──────┬──────┘                                ╱  ╲   ────────▶│ Done    │
       ▼                                       ╲OK?╱          └─────────┘
┌─────────────┐                             N   ╲╱
│ Reseat NIC/modem│                             │
│ (if applicable).│                             ▼
└─────────────┘                           ┌─────────────┐
                                          │ Replace     │
                                          │ system      │
                                          │ board.      │
                                          └─────────────┘
```

3

Illustrated Parts Catalog

This chapter provides an illustrated parts breakdown and a reference for spare part numbers.

3.1 Serial Number Location

When ordering parts or requesting information, provide the computer serial number and computer model number located on the bottom of the computer.
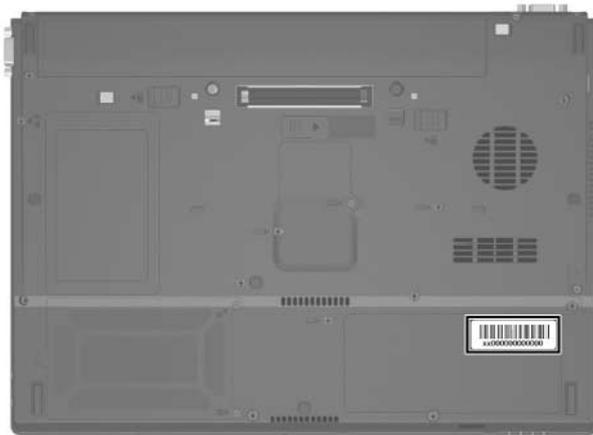
Serial Number Location

3.2 Computer Major Components
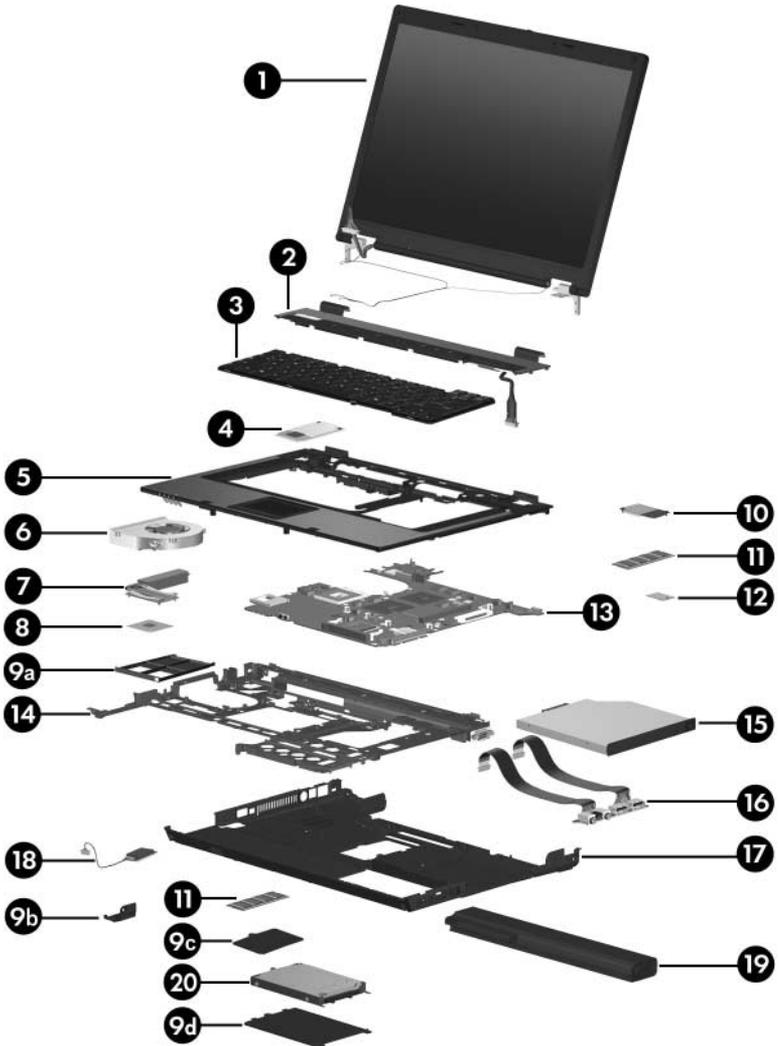
Computer Major Components

Table 3-1

Spare Parts: Computer Major Components

Item	Description			Spare Part Number
1	**Display assemblies** (include wireless antenna transceivers and cables)			
	15.4-inch, WSXGA+ with BrightView			417524-001
	15.4-inch, WSXGA+			417523-001
	15.4-inch, WXGA+			417522-001
2	**Switch cover** (includes LED board and LED bd cable)			417520-001
3	**Keyboards** (include keyboard cable), for use in:			
	Brazil	417525-201	Norway	417525-091
	Czech Republic	417525-221	Portugal	417525-131
	Denmark	417525-081	Russia	417525-251
	France	417525-051	Saudi Arabia	417525-171
	French Canada	417525-121	Slovakia	417525-231
	Germany	417525-041	Slovenia	417525-BA1
	Greece	417525-151	Spain	417525-071
	Hungary	417525-211	Sweden	417525-101
	Iceland	417525-DD1	Switzerland	417525-111
	Internationally	417525-B31	Taiwan	417525-AB1
	Israel	417525-BB1	Thailand	417525-281
	Italy	417525-061	Turkey	417525-141
	Japan	417525-291	United Kingdom	417525-031
	Korea	417525-AD1	United States	417525-001
	Latin America	417525-161		
4	**Thermal plate**			417521-001
5	**Top cover** (includes TouchPad and speakers)			
	For full-featured model			417518-001
	For defeatured model			441080-001
6	**Fan assembly**			378233-001
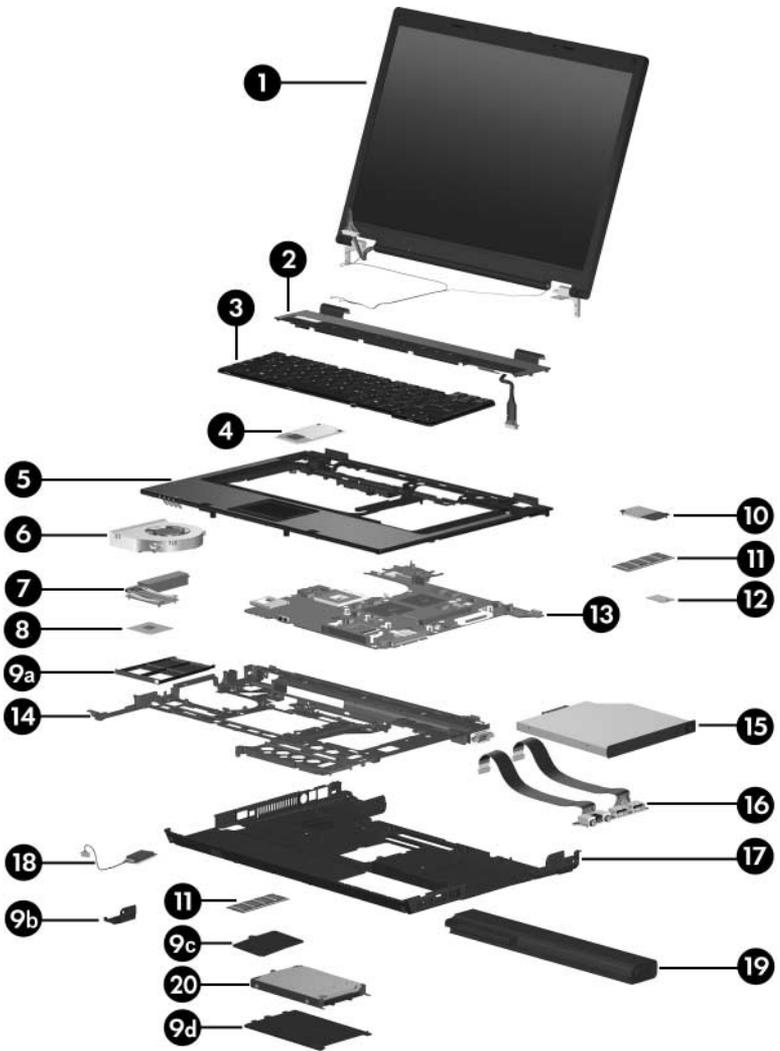
Computer Major Components

Table 3-1

Spare Parts: Computer Major Components *(Continued)*

Item	Description	Spare Part Number
7	**Heat sink** (includes thermal paste)	379799-001
8	**Processors** (include thermal paste)	
	For full-featured models:	
	Intel Core Duo T2600 (2.17-GHz) processor	413686-001
	Intel Core Duo T2500 (2.00-GHz) processor	413685-001
	Intel Core Duo T2400 (1.83-GHz) processor	413684-001
	Intel Core Duo T2300 (1.67-GHz) processor	413681-001
	Intel Core Solo T1300 (1.66-GHz) processor	413682-001
	Intel Celeron M 420 (1.60-GHz) processor	413683-001
	Intel Celeron M 410 (1.46-GHz) processor	413680-001
	For defeatured models:	
	Intel Core Duo T7600 (2.33-GHz) processor	439225-001
	Intel Core Duo T7400 (2.16-GHz) processor	439224-001
	Intel Core Duo T7200 (2.0-GHz) processor	439223-001
	Intel Core Duo T5600 (1.83-GHz) processor	439222-001
	Intel Core Duo T5500(1.66-GHz) processor	439221-001
	Intel Core Duo T2300E (1.66-GHz) processor	430687-001
	Intel Core Duo T2250 (1.73-GHz) processor	439220-001
	Intel Core Duo T2050 (1.6-GHz) processor	439219-001
	Intel Core Solo T1350 (1.86-GHz) processor	439218-001
	Intel Celeron M 430 (1.73)-GHz processor	413896-001
	Intel Celeron M 450 (2.0-GHz) processor	439803-001
	Intel Celeron M 450 (1.83-GHz) processor	439802-001
	Plastics Kit	417527-001
9a	PC Card slot space saver	
9b	Bluetooth module cover	
9c	Memory module cover (includes 3 captive screws)	
9d	Hard drive cover (includes 2 captive screws)	
	Not illustrated: computer feet (7)	

Computer Major Components

Table 3-1

Spare Parts: Computer Major Components *(Continued)*

Item	Description			Spare Part Number
10	**Mini Card modules**			
	802.11b/g HS WLAN module for use in North America			407253-001
	802.11b/g HS WLAN module for use in the countries or regions listed below. These countries or regions are categorized as the rest of the world (ROW).			407253-002
	China Ecuador Haiti	Honduras Pakistan Peru	Qatar South Korea	Uruguay Venezuela
	802.11b/g HS WLAN module for use in Japan			407253-291
	802.11b/g LJ WLAN module for use in North America			407254-001
	802.11b/g LJ WLAN module for use in the ROW countries or regions listed below.			407254-002
	China Ecuador Haiti	Honduras Pakistan Peru	Qatar South Korea	Uruguay Venezuela
	802.11b/g LJ WLAN module for use in Japan			407254-291
	802.11a/b/g GL WLAN module for use in the countries or regions listed below. These countries or regions are categorized as most of the world (MOW 1).			407575-001
	Antigua & Barbuda Argentina Australia Bahamas Barbados Brunei	Canada Chile Dominican Republic Guam Guatemala Hong Kong	Panama India Indonesia Malaysia Mexico New Zealand	Paraguay Saudi Arabia Taiwan The United States Vietnam

Computer Major Components

Table 3-1

Spare Parts: Computer Major Components *(Continued)*

Item	Description			Spare Part Number
10	**Mini Card modules** *(Continued)*			
	802.11a/b/g GL WLAN module for use in the countries or regions listed below. These countries or regions are categorized as most of the world (MOW 2).			407575-002
	Aruba	El Salvador	Poland	Norway
	Austria	Estonia	Portugal	Oman
	Azerbaijan	Finland	Romania	Slovenia
	Bahrain	France	Russia	South Africa
	Belgium	Georgia	Serbia and Montenegro	Spain
	Bermuda	Germany	Singapore	Sri Lanka
	Bulgaria	Greece	Slovakia	Sweden
	Cayman Islands	Hungary	Liechtenstein	Switzerland
	Columbia	Iceland	Lithuania	Turkey
	Croatia	Ireland	Luxembourg	The United Kingdom
	Cyprus	Italy	Malta	Uzbekistan
	Czech Republic	Latvia	Monaco	
	Denmark	Lebanon	The Netherlands	
	Egypt	The Philippines		
	802.11a/b/g GL WLAN module for use in the ROW countries or regions listed below.			407575-003
	China	Honduras	Qatar	Uruguay
	Ecuador	Pakistan	South Korea	Venezuela
	Haiti	Peru		
	802.11a/b/g GL WLAN module for use in Japan			407575-291

Computer Major Components

Table 3-1

Spare Parts: Computer Major Components *(Continued)*

Item	Description			Spare Part Number
10	**Mini Card modules** *(Continued)*			
	802.11b/g GL WLAN module for use in the following countries or regions:			409280-004
	Israel Jordan	Kuwait Thailand	United Arab Emirates	Ukraine
11	**Memory modules**, 1-DIMM			
	PC2-5300		PC2-4200	
	1024 MB	414046-001	1024 MB	414042-001
	512 MB	414045-001	512 MB	414041-001
	256 MB	414044-001	256 MB	414040-001
12	**Modem module**			399441-001
	For full-featured models			399441-001
	For defeatured models			441074-001
13	**System board** (includes RTC battery)			417516-001
	For full-featured model			417516-001
	For defeatured model - GM			441094-001
	For defeatured model - GML			441095-001
14	**System board frame** (full-featured model only)			416407-001
15	**Optical drives**			
	8X Max DVD±RW and CD-RW Double-Layer Combo Drive			413702-001
	4X Max DVD±RW and CD-RW Double-Layer Combo Drive			413700-001
	24X Max DVD/CD-RW Combo Drive			413701-001
	8X Max DVD-ROM drive			413699-001
	24X Max CD-ROM drive			413698-001

Computer Major Components

Table 3-1

Spare Parts: Computer Major Components *(Continued)*

Item	Description		Spare Part Number
16	**USB/audio board** (includes USB board cable and audio board cable)		417517-001
17	**Base enclosure**		417519-001
	For full-featured model		417519-001
	For defeatured model		441081-001
18	**Bluetooth® module** (includes Bluetooth module cable)		398393-001
19	**Batteries**		
	6-cell, 4.8-AH		372771-001
	6-cell, 4.0-AH		417528-001
20	**Hard drives**		
	7200 rpm		5400 rpm
	100 GB	416415-001	120 GB 416414-001
			100 GB 413853-001
			80 GB 413852-001
			60 GB 413851-001
			40 GB 413850-001

3.3 Plastics Kit

Table 3-2

Plastics Kit

Spare Part Number Information

Item	Description	Spare Part Number
	Plastics Kit Includes:	417527-001
1	Memory module compartment cover (includes 1 captive screw, captured by a C-clip)	
2	Bluetooth module cover (includes 1 captive screw, captured by a C clip)	
3	Computer feet (8)	
4	PC Card slot bezel	
5	Hard drive cover (includes 2 captive screws, captured by C-clips)	

3.4 Mass Storage Devices

Table 3-3

Mass Storage Devices

Spare Part Number Information

Item	Description			Spare Part Number
1	**Hard drives** (include frame and connector)			
	7200 rpm		5400 rpm	
	100 GB	416415-001	120 GB	416414-001
			100 GB	413853-001
			80 GB	413852-001
			60 GB	413851-001
			40 GB	413850-001
2	**Optical drives** (include bezel)			
	8X Max DVD±RW and CD-RW Double-Layer Combo Drive			413702-001
	4X Max DVD±RW and CD-RW Double-Layer Combo Drive			413700-001
	24X Max DVD/CD-RW Combo Drive			413701-001
	8X Max DVD-ROM drive			413699-001
	24X Max CD-ROM drive			413698-001

3.5 Miscellaneous (Not Illustrated)

Table 3-4

Miscellaneous (Not Illustrated)

Spare Part Information

Description	Spare Part Number
65-watt AC adapter, for full-featured models	239704-001
65-watt AC adapter, for defeatured models	391172-001
External MultiBay II	366143-001
External MultiBay II power cable and stand	366144-001
HP Extended Life Battery	367456-001
HP Docking Station	413267-001
HP Docking Station Miscellaneous Plastics Kit	380089-001
MultiBay 8X DVD-ROM Drive (for use in External MultiBay II and HP Docking Station)	373314-001
MultiBay 24X DVD/CD-RW Combo Drive (for use in External MultiBay II and HP Docking Station)	373315-001
Nylon carrying case	325815-001

Table 3-4

Miscellaneous (Not Illustrated)

Spare Part Information *(Continued)*

Description	Spare Part Number
Power cords:	
For use in the United States	246959-001
For use in Australia	246959-011
For use in Europe, the Middle East, and Africa	246959-021
For use in the United Kingdom	246959-031
For use in Italy	246959-061
For use in Denmark	246959-081
For use in Brazil	246959-201
For use in Japan	246959-291
For use in Korea	246959-AD1
For use in Israel	246959-BB1
For use in Switzerland	246959-AG1

Table 3-4

Miscellaneous (Not Illustrated)

Spare Part Information *(Continued)*

Description	Spare Part Number
Screw Kit (includes the following screws; refer to Appendix A, "Screw Listing," for more information on specifications and usage)	
For full-featured models	417526-001
For defeatured models	441079-001

- Phillips PM3.0×3.0 screw
- Phillips PM2.5×13.0 spring-loaded screw
- Phillips PM2.5×7.0 screw
- Phillips PM2.5×5.0 screw
- Phillips PM2.5×4.0 screw
- Phillips PM2.5×3.0 screw
- Phillips PM2.0×8.0 screw
- Phillips PM2.0×5.0 screw

- Phillips PM2.0×4.0 screw
- Phillips PM2.0×3.0 screw
- Phillips PM2.0×2.0 screw
- Phillips PM1.5×3.0 screw
- Torx8 TM2.5×10.0 screw
- Torx8 T8M2.5×6.0 screw
- Torx8 T8M2.5×4.0 screw
- Hex HM5.0×12.0 screw lock
- Rubber screw covers

3.6 Sequential Part Number Listing

Table 3-5

Sequential Part Number Listing

Spare Part Number	Description
239704-001	65-watt AC adapter, for full-featured models
246959-001	Power cord for use in the United States
246959-011	Power cord for use in Australia
246959-021	Power cord for use in Europe, the Middle East, and Africa
246959-031	Power cord for use in the United Kingdom
246959-061	Power cord for use in Italy
246959-081	Power cord for use in Denmark
246959-201	Power cord for use in Brazil
246959-291	Power cord for use in Japan
246959-AD1	Power cord for use in Korea
246959-AG1	Power cord for use in Switzerland
246959-BB1	Power cord for use in Israel
325815-001	Nylon carrying case
366143-001	External MultiBay II
366144-001	External MultiBay II power cable and stand
367456-001	HP Extended Life Battery
372771-001	6-cell, 4.8-AH battery
373314-001	MultiBay 8X DVD-ROM Drive (for use in External MultiBay II and HP Docking Station)
373315-001	MultiBay 24X DVD/CD-RW Combo Drive (for use in External MultiBay II and HP Docking Station)
378233-001	Fan assembly

Table 3-5

Sequential Part Number Listing *(Continued)*

Spare Part Number	Description
379799-001	Heat sink (includes thermal paste)
380089-001	HP Docking Station Miscellaneous Plastics Kit
391172-001	65-W AC Adapter, for defeatured models
398393-001	Bluetooth module (includes Bluetooth module cable)
399441-001	Modem module, for full-featured models
407253-001	802.11b/g HS WLAN module for use in North America
407253-002	802.11b/g HS WLAN Mini Card module for use in the ROW countries or regions listed below: China Honduras Qatar Uruguay Ecuador Pakistan South Korea Venezuela Haiti Peru
407253-291	802.11b/g HS WLAN module for use in Japan
407254-001	802.11b/g LJ WLAN module for use in North America
407254-002	802.11b/g LJ WLAN module for use in the ROW countries or regions listed below: China Honduras Qatar Uruguay Ecuador Pakistan South Korea Venezuela Haiti Peru
407254-291	802.11b/g LJ WLAN module for use in Japan

Table 3-5

Sequential Part Number Listing *(Continued)*

Spare Part Number	Description
407575-001	802.11a/b/g GL WLAN module for use in the MOW! countries or regions listed below:

Antigua & Barbuda	Canada	Panama	Paraguay
Argentina	Chile	India	Saudi Arabia
Australia	Dominican Republic	Indonesia	Taiwan
Bahamas	Guam	Malaysia	The United States
Barbados	Guatemala	Mexico	
Brunei	Hong Kong	New Zealand	Vietnam

Spare Part Number	Description
407575-002	802.11a/b/g GL WLAN module for use in the MOW2 countries or regions listed below:

Aruba	El Salvador	Poland	Norway
Austria	Estonia	Portugal	Oman
Azerbaijan	Finland	Romania	Slovenia
Bahrain	France	Russia	South Africa
Belgium	Georgia	Serbia and Montenegro	Spain
Bermuda	Germany	Singapore	Sri Lanka
Bulgaria	Greece	Slovakia	Sweden
Cayman Islands	Hungary	Liechtenstein	Switzerland
Columbia	Iceland	Lithuania	Turkey
Croatia	Ireland	Luxembourg	The United Kingdom
Cyprus	Italy	Malta	Uzbekistan
Czech Republic	Latvia	Monaco	
Denmark	Lebanon	The Netherlands	
Egypt	The Philippines		

Table 3-5

Sequential Part Number Listing *(Continued)*

Spare Part Number	Description
407575-003	802.11a/b/g GL WLAN module for use in the ROW countries or regions listed below:
	China Honduras Qatar Uruguay Ecuador Pakistan South Korea Venezuela Haiti Peru
407575-291	802.11a/b/g GL WLAN module for use in Japan
409280-004	802.11b/g GL WLAN module for use in the following countries or regions:
	Israel Kuwait United Arab Ukraine Jordan Thailand Emirates
413267-001	HP Docking Station
413680-001	Intel Celeron 1.46-GHz processor (includes thermal paste), for full-featured models
413681-001	Intel Celeron 1.60-GHz processor (includes thermal paste), for full-featured models
413682-001	Intel Core Solo T1300 (1.66-GHz) processor (includes thermal paste), for full-featured models
413683-001	Intel Core Duo T2300 (1.67-GHz) processor (includes thermal paste), for full-featured models
413684-001	Intel Core Duo T2400 (1.83-GHz) processor (includes thermal paste), for full-featured models
413685-001	Intel Core Duo T2500 (2.00-GHz) processor (includes thermal paste), for full-featured models
413686-001	Intel Core DuoT2600 (2.17-GHz) processor (includes thermal paste), for full-featured models
413698-001	24X Max CD-ROM drive
413699-001	8X Max DVD-ROM drive

Table 3-5

Sequential Part Number Listing *(Continued)*

Spare Part Number	Description
413700-001	4X Max DVD±RW and CD-RW Double-Layer Combo Drive
413701-001	24X Max DVD/CD-RW Combo Drive
413702-001	8X Max DVD±RW and CD-RW Double-Layer Combo Drive
413850-001	5400 rpm, 40-GB hard drive
413851-001	5400 rpm, 60-GB hard drive
413852-001	5400 rpm, 80-GB hard drive
413853-001	5400 rpm, 100-GB hard drive
413896-001	Intel Celeron 1.73-GHz processor, for defeatured models
414040-001	1-DIMM, PC2-4200 256-MB memory module
414041-001	1-DIMM, PC2-4200, 512-MB memory module
414042-001	1-DIMM, PC2-4200, 1024-MB memory module
414044-001	1-DIMM, PC2-5300, 256-MB memory module
414045-001	1-DIMM, PC2-5300, 512-MB memory module
414046-001	1-DIMM, PC2-5300, 1024-MB memory module
416407-001	System board frame - for full-featured models only
416414-001	5400 rpm, 120-GB hard drive
416415-001	7200 rpm, 100-GB hard drive
417516-001	System board (includes RTC battery)
417517-001	USB/audio board (includes USB board cable and audio board cable)
417518-001	Top cover (includes TouchPad and speakers)
417519-001	Base enclosure
417520-001	Switch cover (includes LED board and LED board cable)

Table 3-5

Sequential Part Number Listing *(Continued)*

Spare Part Number	Description
417521-001	Thermal plate
417522-001	15.4-inch, WSXGA+ display assembly (includes wireless antenna transceivers and cables)
417523-001	15.4-inch, WSXGA+ display assembly (includes wireless antenna transceivers and cables)
417524-001	15.4-inch, WSXGA+ display assembly with BrightView (includes wireless antenna transceivers and cables)
417525-001	Keyboard for use in the United States
417525-031	Keyboard for use in the United Kingdom
417525-041	Keyboard for use in Germany
417525-051	Keyboard for use in France
417525-061	Keyboard for use in Italy
417525-071	Keyboard for use in Spain
417525-081	Keyboard for use in Denmark
417525-091	Keyboard for use in Norway
417525-101	Keyboard for use in Sweden
417525-111	Keyboard for use in Switzerland
417525-121	Keyboard for use in French Canada
417525-131	Keyboard for use in Portugal
417525-141	Keyboard for use in Turkey
417525-151	Keyboard for use in Greece
417525-161	Keyboard for use in Latin America
417525-171	Keyboard for use in Saudi Arabia
417525-201	Keyboard for use in Brazil

Table 3-5

Sequential Part Number Listing *(Continued)*

Spare Part Number	Description
417525-211	Keyboard for use in Hungary
417525-221	Keyboard for use in the Czech Republic
417525-231	Keyboard for use in Slovakia
417525-251	Keyboard for use in Russia
417525-281	Keyboard for use in Thailand
417525-291	Keyboard for use in Japan
417525-AB1	Keyboard for use in Taiwan
417525-AD1	Keyboard for use in Korea
417525-B31	Keyboard for use internationally
417525-BA1	Keyboard for use in Slovenia
417525-BB1	Keyboard for use in Israel
417525-DD1	Keyboard for use in Iceland
417526-001	Screw Kit, for full-featured models
417527-001	Plastics Kit
417528-001	6-cell, 4.0-AH battery
430687-001	Intel Core Duo T2300E (1.66-GHz) processor, for defeatured models
439218-001	Intel Core Solo T1350 (1.86-GHz) processor, for defeatured models
439219-001	Intel Core Duo T2050 (1.6-GHz) processor, for defeatured models
439220-001	Intel Core Duo T2250 (1.73-GHz) processor, for defeatured models
439221-001	Intel Core Duo (1.66-GHz) processor, for defeatured models

Table 3-5

Sequential Part Number Listing *(Continued)*

Spare Part Number	Description
439222-001	Intel Core Duo T5600 (1.83-GHz) processor, for defeatured models
439223-001	Intel Core Duo T7200 (2.0-GHz) processor, for defeatured models
439224-001	Intel Core Duo T7400 (2.16-GHz) processor, for defeatured models
439225-001	Intel Core Duo T7600 (2.33-GHz) processor, for defeatured models
439802-001	Intel Celeron M 450 1.83-GHz processor, for defeatured models
439803-001	Intel Celeron M 450 2.0-GHz processor, for defeatured models
441074-001	Modem, for defeatured models
441079-001	Screw Kit , for defeatured models
441080-001	Top cover with speaker and TouchPad, for defeatured models
441081-001	Base enclosure, for defeatured models
441094-001	System board, GM, for defeatured models
441095-001	System board, GML, for defeatured models

4

Removal and Replacement Preliminaries

This chapter provides essential information for proper and safe removal and replacement service.

4.1 Tools Required

You will need the following tools to complete the removal and replacement procedures:

■ Magnetic screwdriver
■ Phillips P0 and P1 screwdrivers
■ Torx8 screwdriver
■ Flat-bladed screwdriver
■ Hex 5.0-mm socket drive for system board screw locks

4.2 Service Considerations

The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.

✎ As you remove each subassembly from the computer, place the subassembly (and all accompanying s) away from the work area to prevent damage.

Plastic Parts

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

Cables and Connectors

△ **CAUTION:** When servicing the computer, be sure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the computer.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Be sure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

4.3 Preventing Damage to Removable Drives

Removable drives are fragile components that must be handled with care. To prevent damage to the computer, damage to a removable drive, or loss of information, observe the following precautions:

■ Before removing or inserting a hard drive, shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.

■ Before removing a diskette drive or optical drive, be sure that a diskette or disc is not in the drive and be sure that the optical drive tray is closed.

■ Before handling a drive, be sure that you are discharged of static electricity. While handling a drive, avoid touching the connector.

■ Handle drives on surfaces covered with at least one inch of shock-proof foam.

■ Avoid dropping drives from any height onto any surface.

■ After removing a hard drive, an optical drive, or a diskette drive, place it in a static-proof bag.

■ Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.

■ Avoid exposing a drive to temperature extremes or liquids.

■ If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package "FRAGILE: Handle With Care."

4.4 **Preventing Electrostatic Damage**

Many electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, the discharge contains enough power to alter device parameters or melt silicon junctions.

A sudden discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Often the spark is neither felt nor heard, but damage occurs.

An electronic device exposed to electrostatic discharge might not be affected at all and can work perfectly throughout a normal cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

4.5 Packaging and Transporting Precautions

Use the following grounding precautions when packaging and transporting equipment:

■ To avoid hand contact, transport products in static-safe containers, such as tubes, bags, or boxes.

■ Protect all electrostatic-sensitive parts and assemblies with conductive or approved containers or packaging.

■ Keep electrostatic-sensitive parts in their containers until the parts arrive at static-free workstations.

■ Place items on a grounded surface before removing items from their containers.

■ Always be properly grounded when touching a sensitive component or assembly.

■ Store reusable electrostatic-sensitive parts from assemblies in protective packaging or nonconductive foam.

■ Use transporters and conveyors made of antistatic belts and roller bushings. Be sure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

4.6 Workstation Precautions

Use the following grounding precautions at workstations:

■ Cover the workstation with approved static-shielding material (refer to Table 4-2, "Static-Shielding Materials").

■ Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.

■ Use conductive field service tools, such as cutters, drivers, and vacuums.

■ When fixtures must directly contact dissipative surfaces, use fixtures made only of static-safe materials.

■ Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.

■ Handle electrostatic-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.

■ Avoid contact with pins, leads, or circuitry.

■ Turn off power and input signals before inserting or removing connectors or test equipment.

4.7 Grounding Equipment and Methods

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

■ When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm ±10% resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.

■ When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

Other grounding equipment recommended for use in preventing electrostatic damage includes

■ Antistatic tape.

■ Antistatic smocks, aprons, and sleeve protectors.

■ Conductive bins and other assembly or soldering aids.

■ Nonconductive foam.

■ Conductive tabletop workstations with ground cords of one megohm resistance.

■ Static-dissipative tables or floor mats with hard ties to the ground.

■ Field service kits.

■ Static awareness labels.

■ Material-handling packages.

■ Nonconductive plastic bags, tubes, or boxes.

■ Metal tote boxes.

■ Electrostatic voltage levels and protective materials.

Table 4-1 shows how humidity affects the electrostatic voltage levels generated by different activities.

Table 4-1

Typical Electrostatic Voltage Levels

Event	Relative Humidity		
	10%	40%	55%
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V

✎ A product can be degraded by as little as 700 V.

Table 4-2 lists the shielding protection provided by antistatic bags and floor mats.

Table 4-2

Static-Shielding Materials

Material	Use	Voltage Protection Level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

5

Removal and Replacement Procedures

This chapter provides removal and replacement procedures.

There are as many as 70 screws and screw locks, in 16 different sizes and types, that may have to be removed, replaced, or loosened when servicing the computer. Make special note of each screw and screw lock size and location during removal and replacement.

Refer to Appendix A, "Screw Listing," for detailed information on screw and screw lock sizes, locations, and usage.

5.1 **Serial Number**

Report the computer serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the computer.
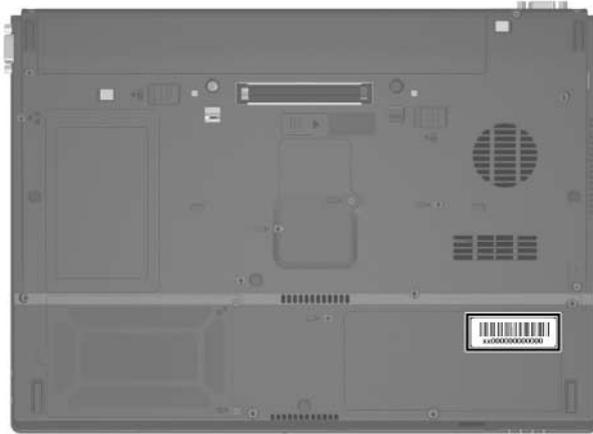
Serial Number Location

5.2 Disassembly Sequence Chart

Use the chart below to determine the section number to be referenced when removing computer components.

Disassembly Sequence Chart

Section	Description	# of s Removed
5.3	Preparing the Computer for Disassembly	
	Battery	0
5.4	Hard Drive	2 loosened to remove the hard drive cover 1 loosened to remove the hard drive 4 to disassemble hard drive
5.5	Computer Feet	0
5.6	Optical Drive	1 to remove the optical drive 2 to remove the optical drive bracket
5.7	External Memory Module	1 loosened to remove the memory module compartment cover
5.8	Bluetooth Module	1 loosened to remove the Bluetooth module cover 2 removed to remove Bluetooth module
5.9	Keyboard	2
5.10	Thermal Plate	4
5.11	Fan Assembly	2 loosened
5.12	Heat Sink	4 loosened

Disassembly Sequence Chart *(Continued)*

Section	Description	# of Screws Removed
5.13	Processor	1 loosened
5.14	Mini Card Module	2
	⚠ To prevent an unresponsive system and the display of a warning message, install only a Mini Card device authorized for use in your computer by the governmental agency that regulates wireless devices in your country or region. If you install a device and then receive a warning message, remove the device to restore computer functionality. Then contact Customer Care.	
5.15	Internal Memory Module	0
5.16	RTC Battery	0
5.17	Switch Cover	3
5.18	Display Assembly	8
5.19	Top Cover	16 full-featured model 13 defeatured model
5.20	Modem Module	2
5.21	System Board	2 screw locks 5 full-featured model 4 defeatured model
5.22	System Board Frame (full-featured models only)	3
5.23	USB/Audio Board	2

5.3 Preparing the Computer for Disassembly

Before you begin any removal or installation procedures:

1. Shut down the computer. If you are unsure whether the computer is off or in hibernation, turn the computer on, and then shut it down through the operating system.

2. Disconnect all external devices connected to the computer.

3. Disconnect the power cord.

Battery Spare Part Number Information

6-cell, 4.8-AH	372771-001
6-cell, 4.0-AH	417528-001

4. Remove the battery by following these steps:

   a. Turn the computer upside down with the rear panel toward you.

   b. Slide the battery release latch on the right ❶ and then the battery release latch on the left ❷ to release the battery.

   c. Slide the battery ❸ straight back and remove it.

Removing the Battery

Reverse the above procedure to install the battery.

5.4 Hard Drive

Hard Drive Spare Part Number Information

7200 rpm		5400 rpm	
100 GB	416415-001	120 GB	416414-001
		100 GB	413853-001
		80 GB	413852-001
		60 GB	413851-001
		40 GB	413850-001

1. Prepare the computer for disassembly (Section 5.3).

2. Loosen the two Phillips PM2.0×5.0 screws ❶ that secure the hard drive cover to the computer.

3. Lift the left side of the hard drive cover ❷ and swing it to the right.

4. Remove the hard drive cover.

✎ The hard drive cover is included in the Plastics Kit, spare part number 417527-001.
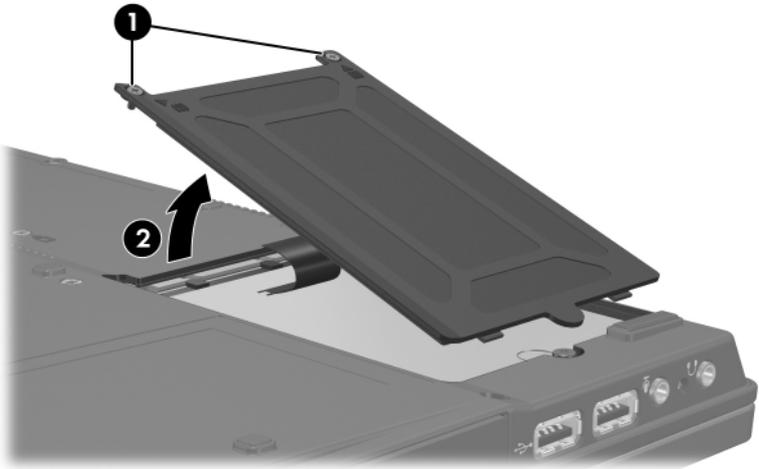
Removing the Hard Drive Cover

5. Loosen the Phillips PM2.5×13.0 spring-loaded hard drive retention screw ❶.

6. Grasp the mylar tab ❷ on the left side of the hard drive and slide the hard drive to the right ❸ to disconnect it from the system board.

7. Remove the hard drive ❹ from the hard drive bay.
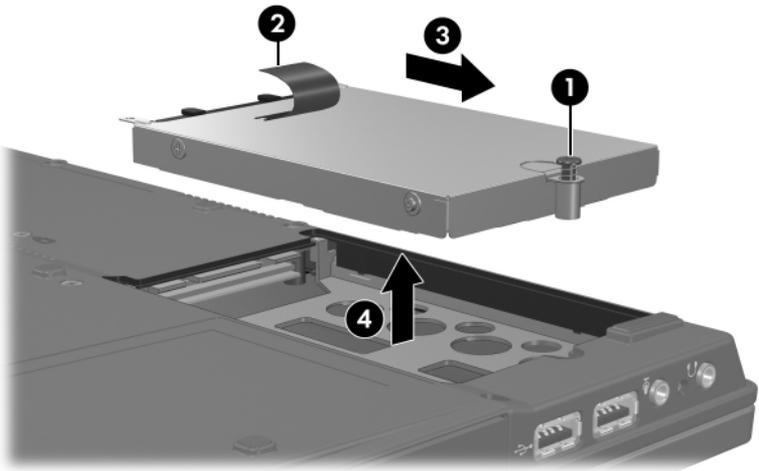
Removing the Hard Drive

8. Remove the four Phillips PM3.0×3.0 screws ❶ that secure the hard drive frame to the hard drive.

9. Lift the frame ❷ straight up to remove if from the hard drive.
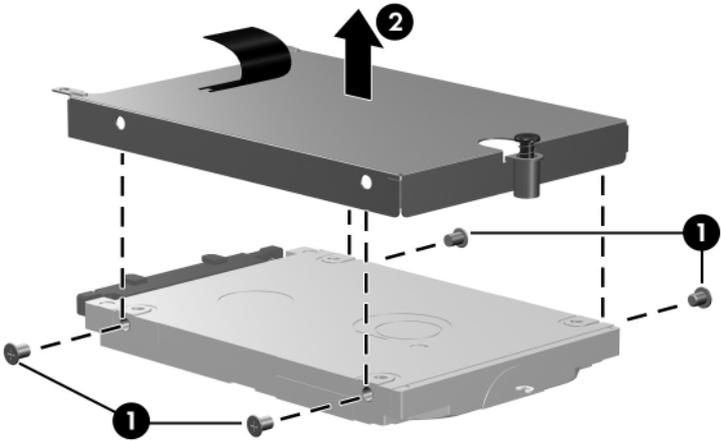
Removing the Hard Drive Frame

Reverse the above procedure to reassemble and install the hard drive.

5.5 Computer Feet

The computer feet are adhesive-backed rubber pads. The feet are included in the Plastics Kit, spare part number 417527-001.
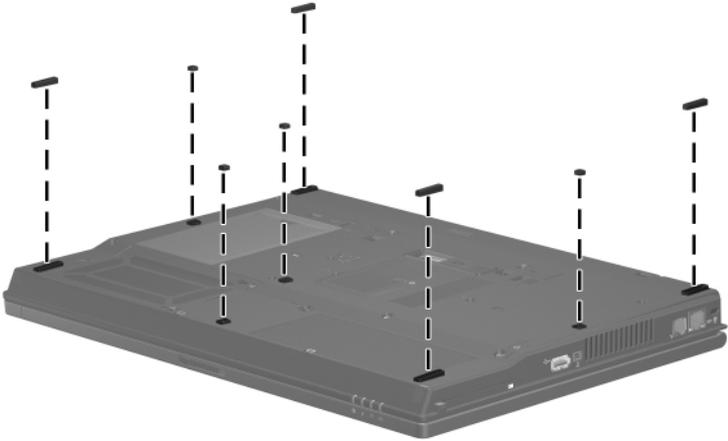
Replacing the Computer Feet

5.6 Optical Drive

Optical Drive Spare Part Number Information

8X Max DVD±RW and CD-RW Double-Layer Combo Drive	413702-001
4X Max DVD±RW and CD-RW Double-Layer Combo Drive	413700-001
24X Max DVD/CD-RW Combo Drive	413701-001
8X Max DVD-ROM drive	413699-001
24X Max CD-ROM drive	413698-001

1. Prepare the computer for disassembly (Section 5.3).

2. Position the computer with the left side toward you.

3. Remove the Torx8 T8M2.5×4.0 screw ❶ that secures the optical drive to the computer.

4. Insert a flat-bladed driver into the slot ❷ on the bottom of the computer and push the tab.

5. Remove the optical drive ❸ from the computer.
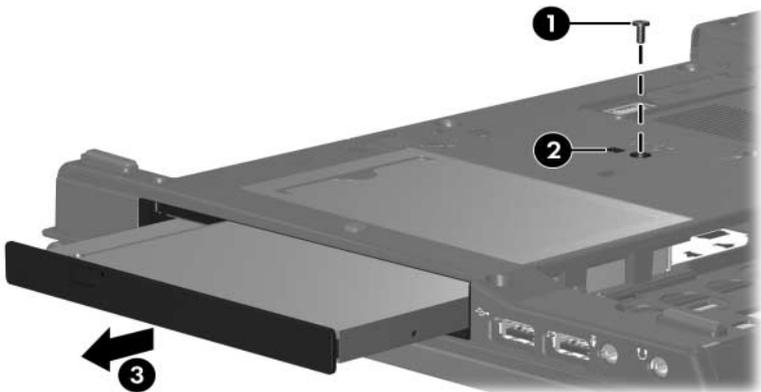
Removing the Optical Drive

6. If it is necessary to replace the optical drive bracket, remove the two Phillips PM2.0×3.0 screws ❶ that secure the bracket to the optical drive.

7. Remove the optical drive bracket ❷.

Removing the Optical Drive Bracket

Reverse the above procedure to reassemble and install an optical drive.

5.7 External Memory Module

Memory Module Spare Part Number Information

1-DIMM, PC2-5300		1-DIMM, PC2-4200	
1024 MB	414046-001	1024 MB	414042-001
512 MB	414045-001	512 MB	414041-001
256 MB	414044-001	256 MB	414040-001

1. Prepare the computer for disassembly (refer to Section 5.3).

2. Position the computer with the front toward you.

3. Loosen the Phillips PM2.0×5.0 screw ❶ that secures the memory module compartment cover to the computer.

4. Lift the right side of the cover ❷ and swing it up and to the left.

5. Remove the memory module compartment cover.

✎ The memory module compartment cover is included in the Plastics Kit, spare part number 417527-001.
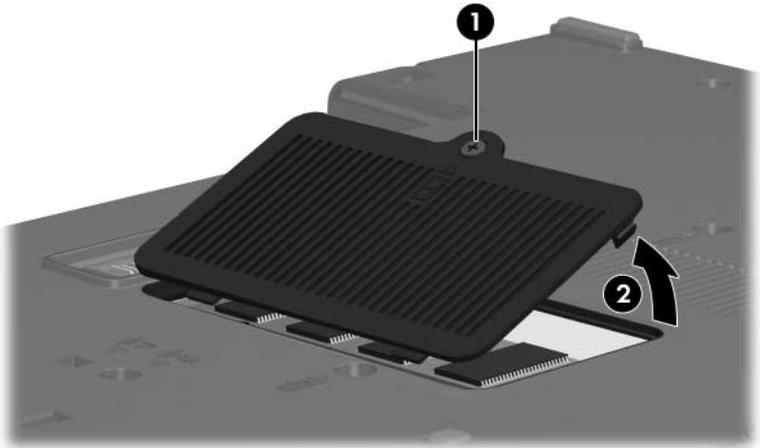
Removing the Memory Module Compartment Cover

6. Spread the retaining tabs ❶ on each side of the memory module socket to release the memory module. (The side of the module opposite the socket rises away from the computer.)

7. Slide the module ❷ away from the socket at an angle.

8. Remove the memory module.

✎ Memory modules are designed with a notch ❸ to prevent incorrect installation into the memory module socket.
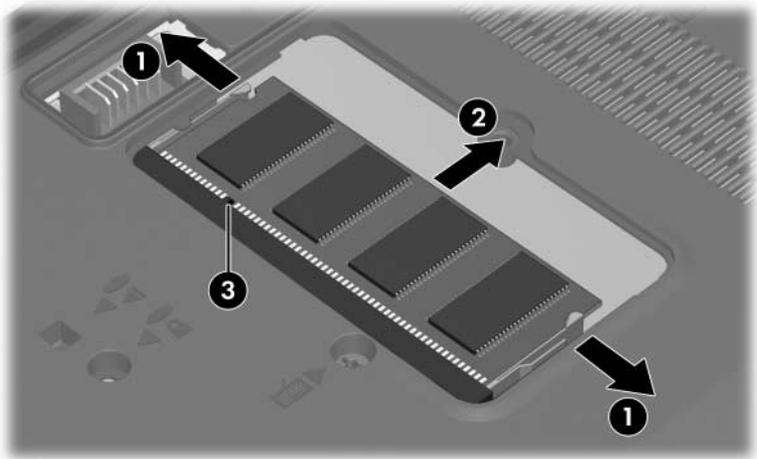
*Removing the External Memory Module*

Reverse the above procedure to install an external memory module.

5.8 Bluetooth Module

Bluetooth Module Spare Part Number Information

Bluetooth module (includes Bluetooth module cable)	398393-001

1. Prepare the computer for disassembly (refer to Section 5.3).

2. Position the computer with the right side toward you.

3. Loosen the Phillips PM1.5×3.0 screw ❶ that secures the Bluetooth module cover to the computer.

4. Remove the Bluetooth module cover ❷ from the computer.

✎ The Bluetooth module cover is included in the Plastics Kit, spare part number 417527-001.

5. Disconnect the Bluetooth module cable ❸ from the system board.
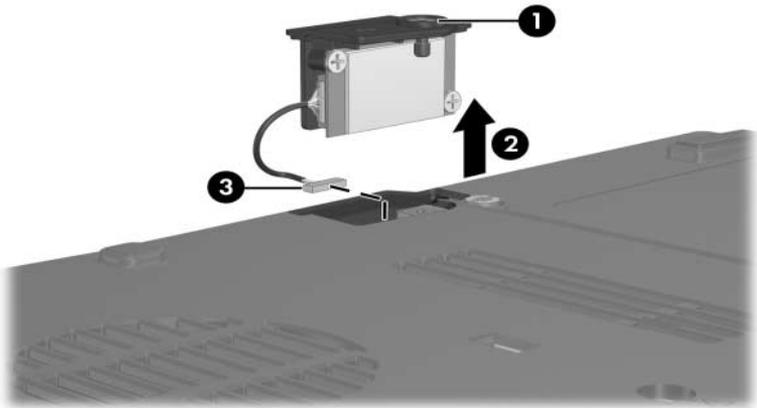
Removing the Bluetooth Module

6. Remove the two Phillips PM1.5×3.0 screws ❶ that secure the Bluetooth module to the Bluetooth module cover.

7. Remove the Bluetooth module ❷ from the cover.

8. Disconnect the Bluetooth module cable ❸ from the module.
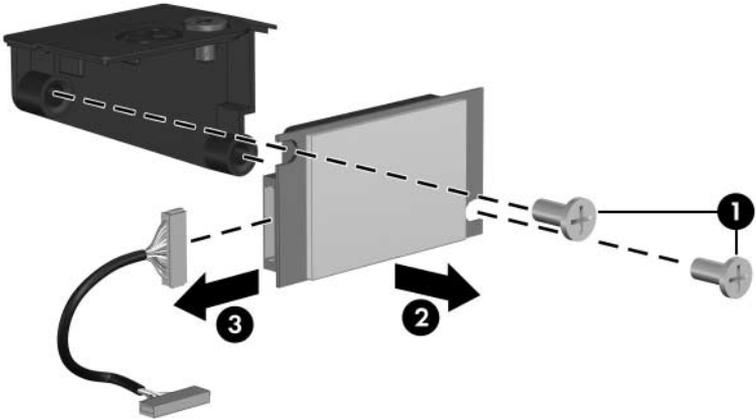
Removing the Bluetooth Module Cover

Reverse the above procedure to install a Bluetooth module.

5.9 Keyboard

Keyboard Spare Part Number Information

Keyboards (include keyboard cable)
For use in:

Brazil	417525-201	Norway	417525-091
The Czech Republic	417525-221	Portugal	417525-131
Denmark	417525-081	Russia	417525-251
France	417525-051	Saudi Arabia	417525-171
French Canada	417525-121	Slovakia	417525-231
Germany	417525-041	Slovenia	417525-BA1
Greece	417525-151	Spain	417525-071
Hungary	417525-211	Sweden	417525-101
Iceland	417525-DD1	Switzerland	417525-111
Internationally	417525-B31	Taiwan	417525-AB1
Israel	417525-BB1	Thailand	417525-281
Italy	417525-061	Turkey	417525-141
Japan	417525-291	The United Kingdom	417525-031
Korea	417525-AD1	The United States	417525-001
Latin America	417525-161		

1. Prepare the computer for disassembly (Section 5.3).
2. Position the computer with the front toward you.

3. Remove the two Torx8 T8M2.5×10.0 screws that secure the keyboard to the computer.
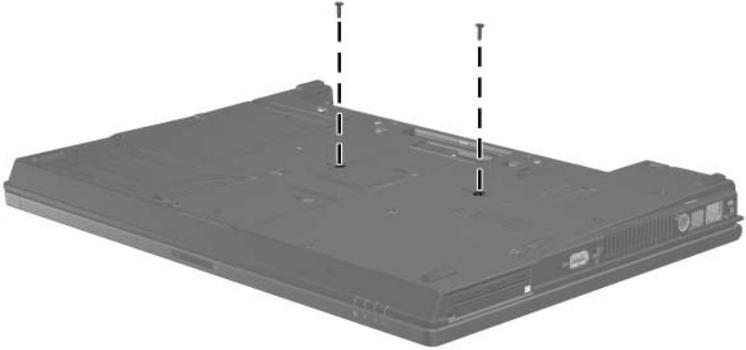
Removing the Keyboard Screws

4. Turn the computer display-side up with the front toward you.

5. Open the computer as far as possible.

6. Slide the four keyboard retention tabs ❶ toward you. The tabs are located between the **esc** and **f1** keys, between the **f4** and **f5** keys, between the **f8** and **f9** keys, and between the **f12** and **delete** keys.

7. Lift the rear edge of the keyboard ❷ and swing it toward you until it rests on the palm rest.

Releasing the Keyboard

8. Release the zero insertion force (ZIF) connector ❶ to which the keyboard cable is connected and disconnect the keyboard cable ❷ from the system board.
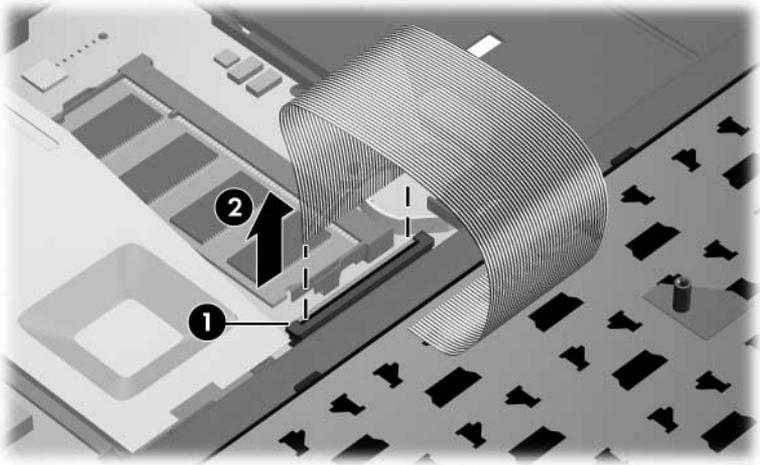
Disconnecting the Keyboard Cable

9. Remove the keyboard.

Reverse the above procedure to install the keyboard.

5.10 Thermal Plate

Thermal Plate

Spare Part Number Information

Thermal plate	417521-001

1. Prepare the computer for disassembly (Section 5.3).

2. Release the keyboard (Section 5.9).

✎ The following screws should be removed, then installed, in the 1, 2, 3, 4 sequence stamped on the thermal plate.

3. Remove the two Phillips PM2.5×3.0 screws ❶ and the two Phillips PM2.5×5.0 screws ❷ that secure the thermal plate to the computer.

4. Remove the thermal plate ❸.
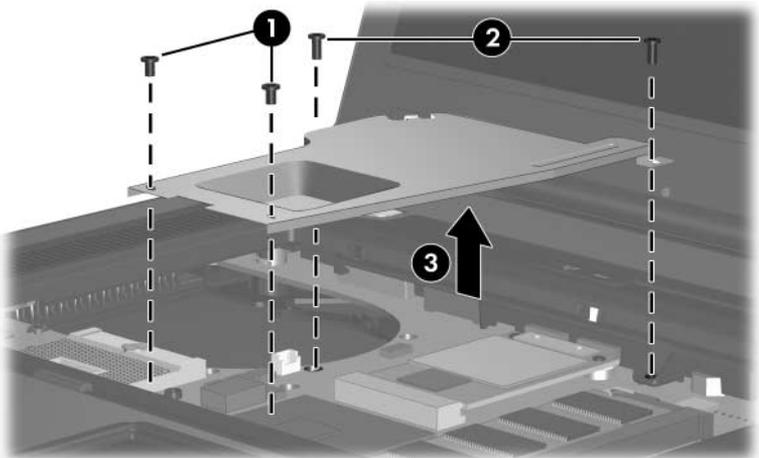
Removing the Thermal Plate

Reverse the above procedure to install the thermal plate.

5.11   Fan Assembly

Fan Assembly

Spare Part Number Information

Fan Assembly   378233-001

---

1. Prepare the computer for disassembly (Section 5.3).
2. Release the keyboard (Section 5.9).
3. Release the thermal plate (Section 5.9).
4. Disconnect the fan cable ❶ from the system board.
5. Loosen the two Phillips PM2.5×7.0 screws ❷ that secure the fan to the computer.
6. Remove the fan ❸.
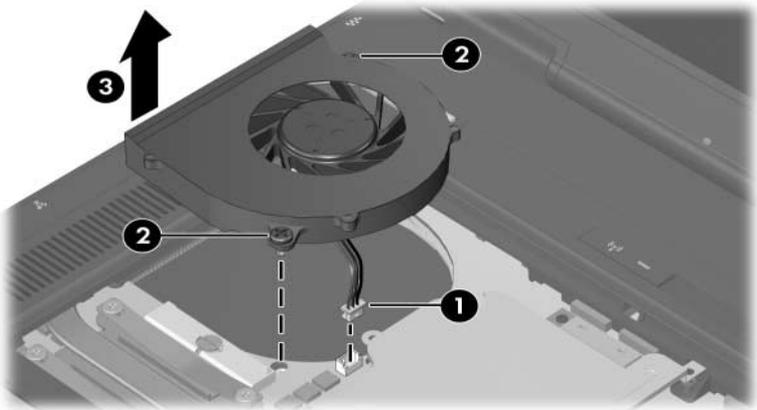
Removing the Fan

Reverse the above procedure to install the fan assembly.

5.12   Heat Sink

Heat Sink Spare Part Number Information

Heat sink (includes thermal paste)	379799-001

1. Prepare the computer for disassembly (Section 5.3).

2. Release the keyboard (Section 5.9).

3. Remove the fan assembly (Section 5.11).

✎ The following s should be loosened and installed in the
1, 2, 3, 4 sequence stamped on the heat sink.

4. Loosen the four Phillips PM2.0×8.0 shoulder screws ❶ that
   secure the heat sink to the computer.

✎ Due to the adhesive quality of the thermal paste located
between the heat sink and processor, it may be necessary to
move the heat sink from side to side to detach the heat sink
from the processor.

5. Lift the right side of the heat sink ❷ until it disengages from
   the processor.
6. Slide the heat sink ❸ to the right and remove it.
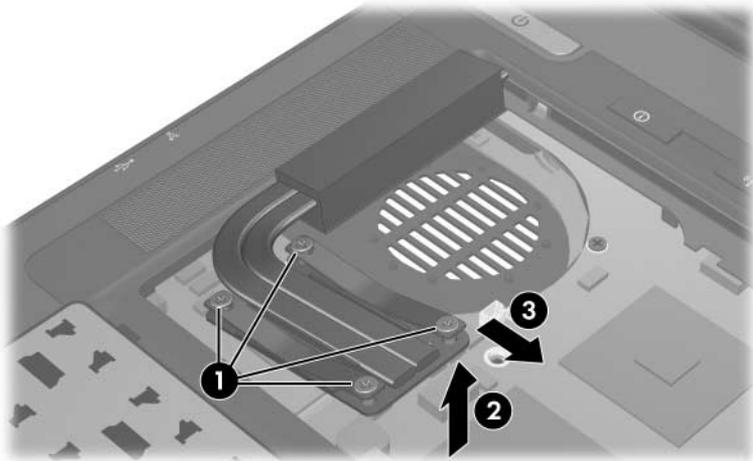
Removing the Heat Sink

✎ The thermal paste should be thoroughly cleaned from the surfaces of the heat sink ❶ and processor ❷ each time the heat sink is removed. Thermal paste is included with all heat sink and processor spare part kits.
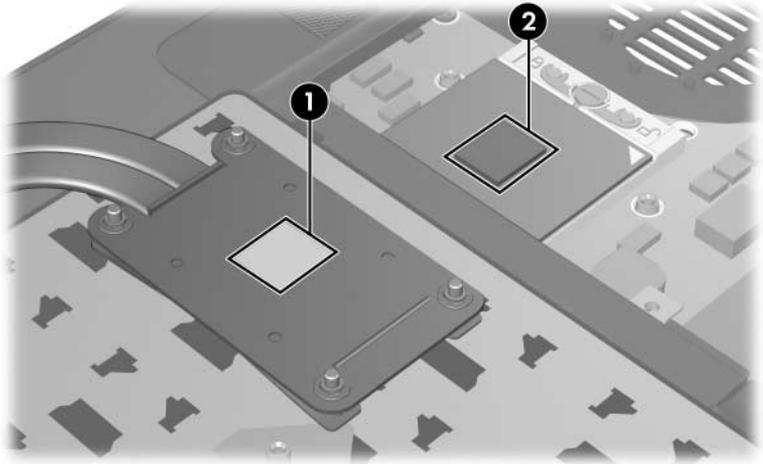
Replacing the Thermal Paste

Reverse the above procedure to install the heat sink.

5.13   Processor

Processor Spare Part Number Information

Processors (include thermal paste)

For use with full-featured models:

Intel Core DuoT2600 (2.17-GHz) processor	413686-001
Intel Core Duo T2500 (2.00-GHz) processor	413685-001
Intel Core Duo T2400 (1.83-GHz) processor	413684-001
Intel Core Duo T2300 (1.67-GHz) processor	413683-001
Intel Core Solo T1300 (1.66-GHz) processor	413682-001
Intel Celeron 1.60-GHz processor	413681-001
Intel Celeron 1.46-GHz processor	413680-001

For use with defeatured models:

|	
Intel Core Duo T7600 (2.33-GHz) processor	439225-001
Intel Core Duo T7400 (2.16-GHz) processor	439224-001
Intel Core Duo T7200 (2.0-GHz) processor	439223-001
Intel Core Duo T5600 (1.83-GHz) processor	439222-001
Intel Core Duo (1.66-GHz) processor	439221-001
Intel Core Duo T2300E (1.66-GHz) processor	430687-001
Intel Core Duo T2250 (1.73-GHz) processor	439220-001
Intel Core Duo T2050 (1.6-GHz) processor	439219-001
Intel Core Solo T1350 (1.86-GHz) processor	439218-001
Intel Celeron 1.73-GHz processor	413896-001
Intel Celeron M 450 2.0-GHz processor	439803-001
Intel Celeron M 450 1.83-GHz processor	439802-001

1. Prepare the computer for disassembly (Section 5.3) and remove the following components:

   a. Keyboard (Section 5.9)

   b. Fan assembly (Section 5.11)

   c. Heat sink (Section 5.12)

2. Use a flat-bladed screwdriver to turn the processor locking screw ❶ one-half turn counterclockwise until you hear a click.

3. Lift the processor ❷ straight up and remove it.

✎ The gold triangle ❸ on the processor should be aligned with the triangle icon ❹ embossed on the processor socket when you install the processor.
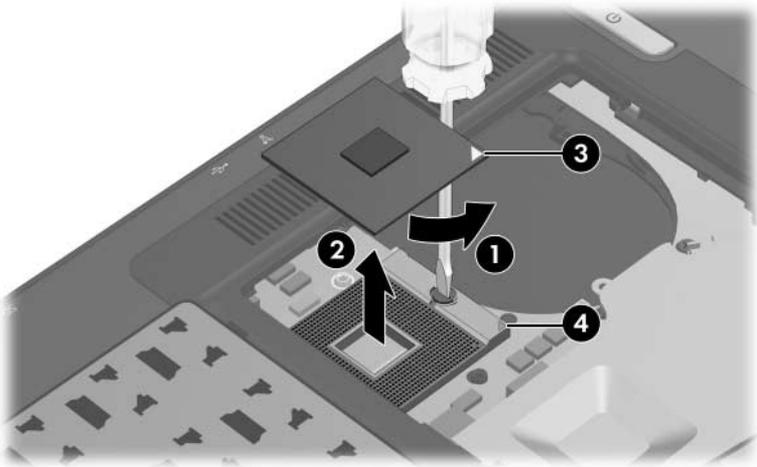
Removing the Processor

Reverse the above procedure to install the processor.

5.14 Mini Card Module

Mini Card Module

Spare Part Number Information

802.11 b/g HS WLAN module for use in North America	407253-001
802.11 b/g HS WLAN module for use in the rest of the world (ROW) countries or regions listed below:	407253-002

China	Honduras	Qatar	Uruguay
Ecuador	Pakistan	South Korea	Venezuela
Haiti	Peru		

802.11 b/g HS WLAN module for use in Japan	407253-291
802.11 b/g LJ WLAN module for use in North America	407254-001
802.11 b/g LJ WLAN module for use in the ROW countries or regions listed below:	407254-002

China	Honduras	Qatar	Uruguay
Ecuador	Pakistan	South Korea	Venezuela
Haiti	Peru		

802.11 b/g LJ WLAN module for use in Japan	407254-291
802.11 a/b/g GL WLAN module for use in the most of the world 1 (MOW1) countries or regions listed below:	407575-001

Antigua & Barbuda	Chile	Panama	Paraguay
Argentina	Dominican Republic	India	Saudi Arabia
Australia	Guam	Indonesia	Taiwan
Bahamas	Guatemala	Malaysia	The United States
Barbados	Hong Kong	Mexico	Vietnam
Brunei		New Zealand	
Canada			

Mini Card Module

Spare Part Number Information *(Continued)*

802.11 a/b/g GL WLAN module for use in the most of the world 2 (MOW2) countries or regions listed below:			407575-002
Aruba	El Salvador	Poland	Norway
Austria	Estonia	Portugal	Oman
Azerbaijan	Finland	Romania	Slovenia
Bahrain	France	Russia	South Africa
Belgium	Georgia	Serbia and Montenegro	Spain
Bermuda	Germany	Singapore	Sri Lanka
Bulgaria	Greece	Slovakia	Sweden
Cayman Islands	Hungary	Liechtenstein	Switzerland
Columbia	Iceland	Lithuania	Turkey
Croatia	Ireland	Luxembourg	The United
Cyprus	Italy	Malta	Kingdom
Czech Republic	Latvia	Monaco	Uzbekistan
Denmark	Lebanon	The Netherlands	
Egypt	The Philippines		
802.11 a/b/g GL WLAN module for use in the ROW countries or regions listed below:			407575-003
China	Honduras	Qatar	Uruguay
Ecuador	Pakistan	South Korea	Venezuela
Haiti	Peru		
802.11 a/b/g GL WLAN module for use in Japan			407575-291
802.11 b/g GL WLAN module for use in the following countries or regions:			409280-004
Israel	Kuwait	United Arab Emirates	Ukraine
Jordan	Thailand		

1. Prepare the computer for disassembly (Section 5.3).

2. Release the keyboard (Section 5.9).

3. Remove the thermal plate (Section 5.9).

4. Make note of which antenna cable is attached to which antenna clip on the Mini Card module before disconnecting the cables, then disconnect the auxiliary and main antenna cables ❶ from the Mini Card module.

5. Remove the two Phillips PM2.0×4.0 screws ❷ that secure the Mini Card module to the computer. (The edge of the module opposite the socket rises away from the computer.)

6. Remove the Mini Card module by pulling the module ❸ away from the socket at an angle.

✎ Mini Card modules are designed with a notch ❹ to prevent incorrect installation.
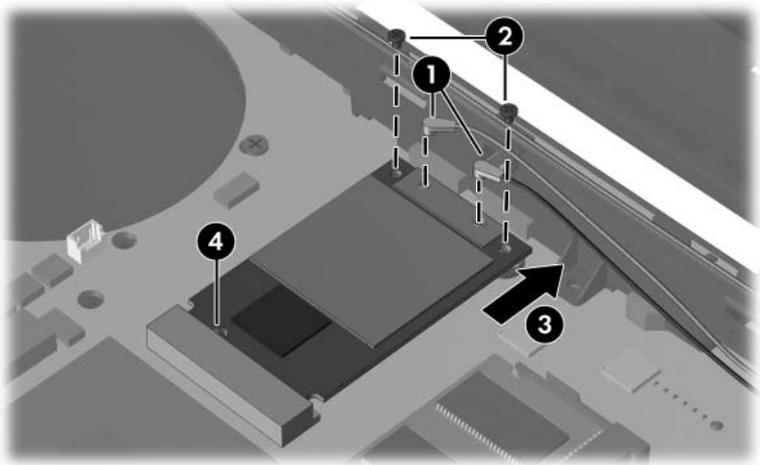
Removing a Mini Card Module

Reverse the above procedure to install a Mini Card module.

5.15 Internal Memory Module

Memory Module Spare Part Number Information

1-DIMM, PC2-5300		1-DIMM, PC2-4200	
1024 MB	414046-001	1024 MB	414042-001
512 MB	414045-001	512 MB	414041-001
256 MB	414044-001	256 MB	414040-001

1. Prepare the computer for disassembly (Section 5.3).

2. Release the keyboard (Section 5.9).

3. Spread the retaining tabs ❶ on each side of the memory module socket to release the memory module board. (The side of the module opposite the socket rises away from the computer.)

4. Slide the module away from the socket at an angle ❷.

5. Remove the memory module.

✎ Memory modules are designed with a notch ❸ to prevent incorrect installation into the memory module socket.
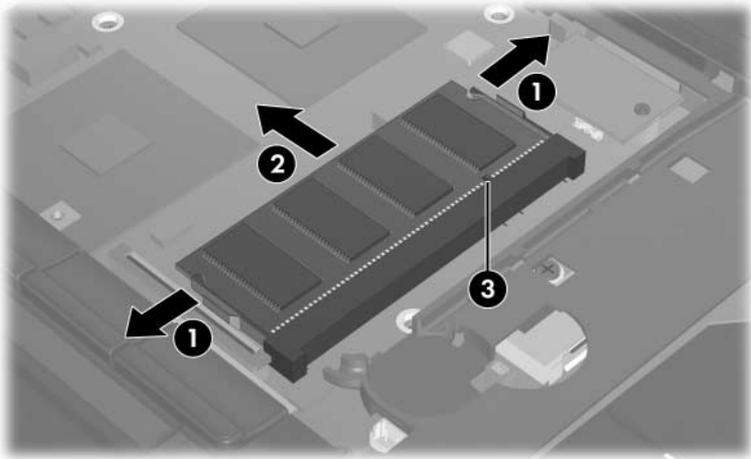
Removing the Internal Memory Module

Reverse the above procedure to install an internal memory module.

5.16 **RTC Battery**

✎ The RTC battery is included with each system board spare part kit.

1. Prepare the computer for disassembly (Section 5.3).

2. Release the keyboard (Section 5.9).

3. Remove the RTC battery from the clip in the top cover.
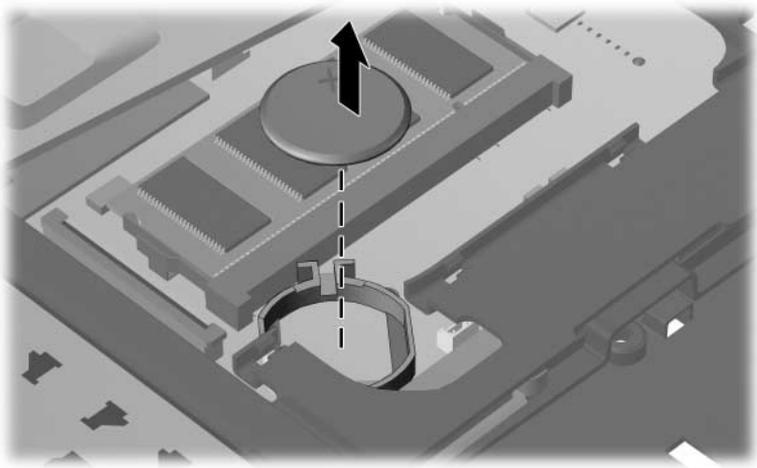
Removing the RTC Battery

Reverse the above procedure to install an RTC battery.

5.17 Switch Cover

Switch Cover Spare Part Number Information

Switch cover (includes LED board and LED board cable)　　417520-001

✎ Both switch cover spare part kits include the LED board and LED board cable.

---

1. Prepare the computer for disassembly (Section 5.3).

2. Remove the keyboard (Section 5.9).

3. Turn the computer upside down with the rear panel toward you.

4. Remove the three Phillips PM2.0×2.0 screws that secure the switch cover to the computer.
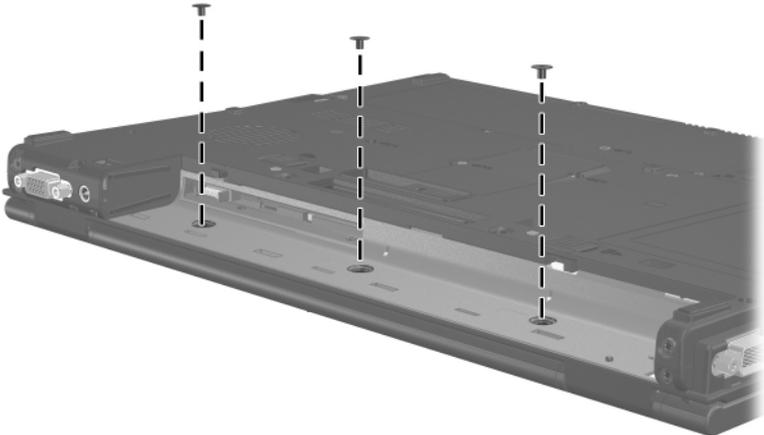
Removing the Switch Cover Screws

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5. Turn the computer display-side up with the front toward you.

6. Open the computer as far as possible.

7. Use a flat-bladed screwdriver to lift up the left and right hinge cover sections of the switch cover ❶ to detach it from the computer.

8. Swing the rear edge of the switch cover ❷ up and toward you.
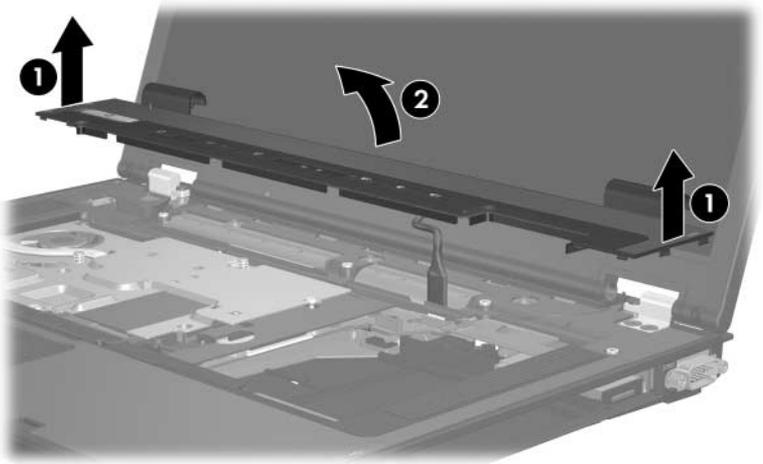
Releasing the Switch Cover

9. Disconnect the LED board cable ❶ from the system board.

10. Remove the switch cover ❷.
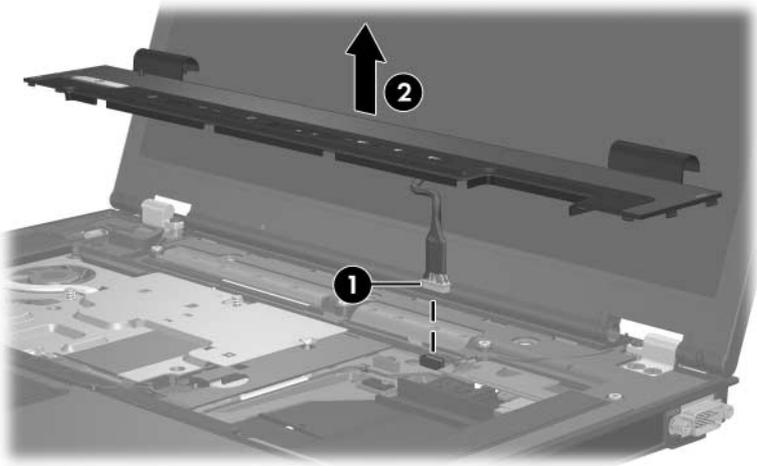
Removing the Switch Cover

Reverse the above procedure to install the switch cover.

5.18   Display Assembly

Display Assembly Spare Part Number Information

Display assemblies (include wireless antenna transceivers and cables)

15.4-inch, WSXGA+ with BrightView	417524-001
15.4-inch, WSXGA+	417523-001
15.4-inch, WXGA+	417522-001

1. Prepare the computer for disassembly (Section 5.3).

2. Remove the keyboard (Section 5.9).

3. Remove the switch cover (Section 5.17).

4. Make note of which antenna cable is attached to which antenna clip on the Mini Card module before disconnecting the cables, then disconnect the wireless antenna cables ❶ from the Mini Card module.

5. Remove the wireless antenna cables from the top cover clips (❷ and ❸) through which they are routed.

6. Disconnect the display cable ❹ from the system board.
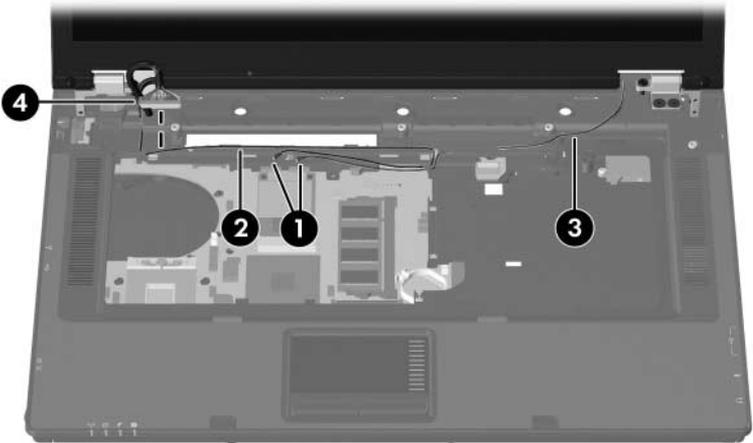
Disconnecting the Wireless Antenna and Display Cables

7. Remove the two Torx8 T8M2.5×10.0 screws ❶ and the two Phillips PM2.0×2.0 screws ❷ that secure the display assembly to the computer.
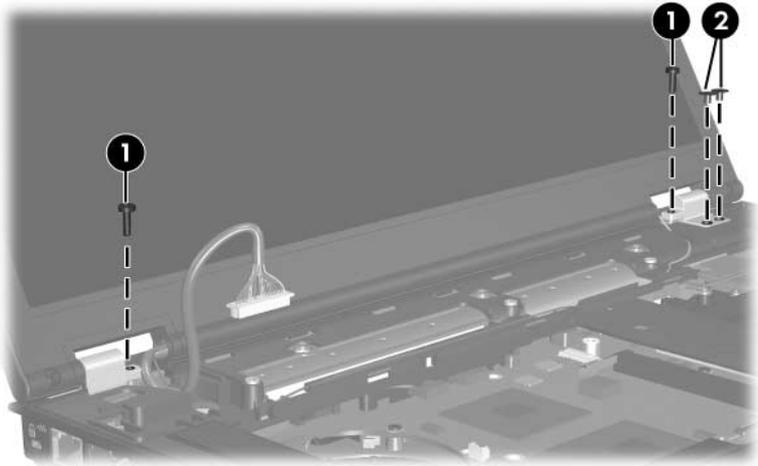
Removing the Display Assembly Screws

8. Position the computer with the rear panel toward you.

9. Remove the four Torx8 T8M2.5×10.0 screws ❶ that secure the display assembly to the computer.

10. Lift the display assembly ❷ straight up to remove it.
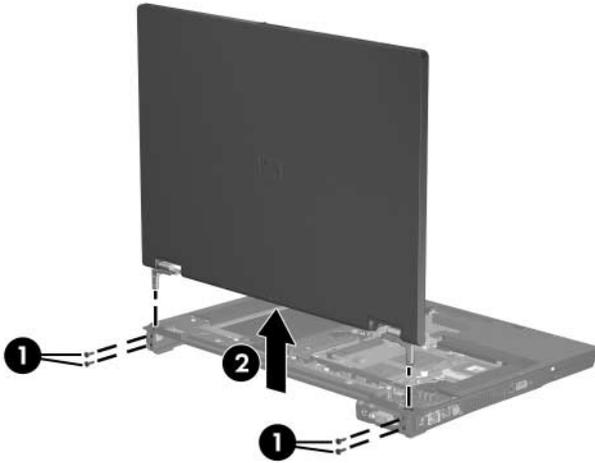
Removing the Display Assembly

Reverse the above procedure to install the display assembly.

5.19 Top Cover

Top Cover Spare Part Number Information

Top cover (includes TouchPad and speakers)	
Full-featured models	417518-001
Defeatured models	441080-001

1. Prepare the computer for disassembly (Section 5.3) and remove the following components:

    a. Hard drive (Section 5.4)

    b. Optical drive (Section 5.6)

    c. Keyboard (Section 5.9)

    d. Thermal plate (Section 5.10)

    e. Switch cover (Section 5.17)

    f. Display assembly (Section 5.18)

2. Turn the computer upside down with the front toward you.

3. Remove the two rubber screw covers ❶ and the twelve Torx8 T8M2.5×10.0 screws ❷ that secure the top cover to the computer. Note that the defeatured model uses two fewer screws.

✎ The rubber screw covers are available in the Screw Kit, spare part number 417526-001.
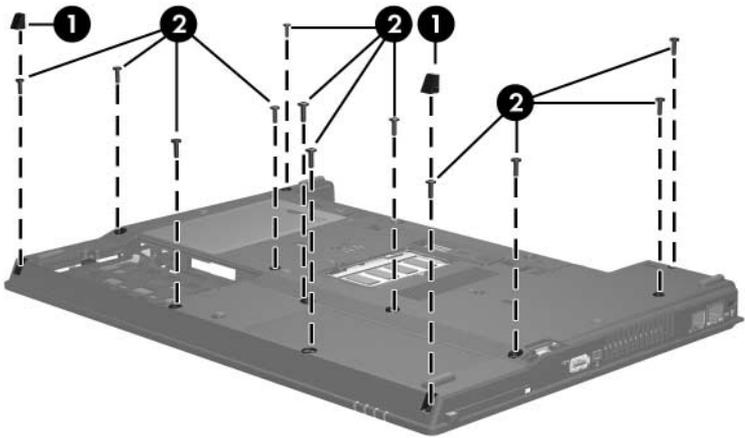
Removing the Top Cover Screws, Part 1 (select models only)

4. Turn the computer right-side up with the front toward you.

5. Disconnect the speaker cable ❶ from the system board.

6. Remove the four Torx8 T8M2.5×4.0 screws ❷ that secure the top cover to the computer. Note that the defeatured model requires removal of three torx screws to remove the top cover, and does not include the left-most torx screw.
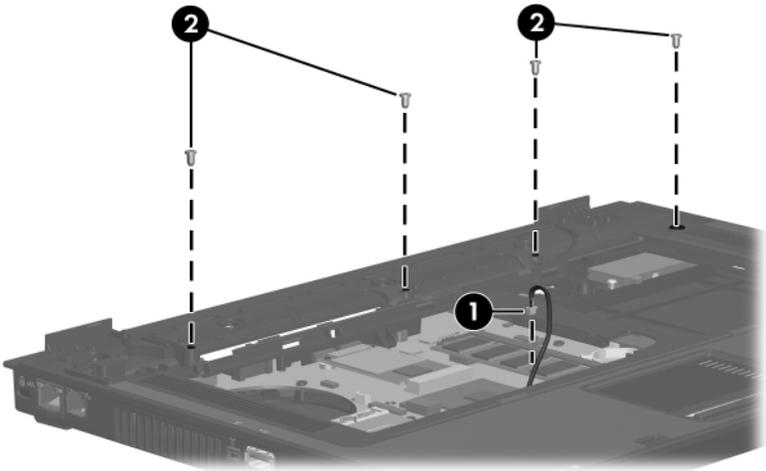
Removing the Top Cover Screws, Part 2 (full-featured model shown)

7. Lift the rear edge ❶ of the top cover until it disengages from the base enclosure. In each of the slots in the front of the computer between the top cover and base enclosure, use a flat-bladed screwdriver to pry the front of the top cover from the base enclosure.

8. Disconnect the TouchPad cable ❷ from the system board.

9. Lift the top cover ❸ straight up and remove it.
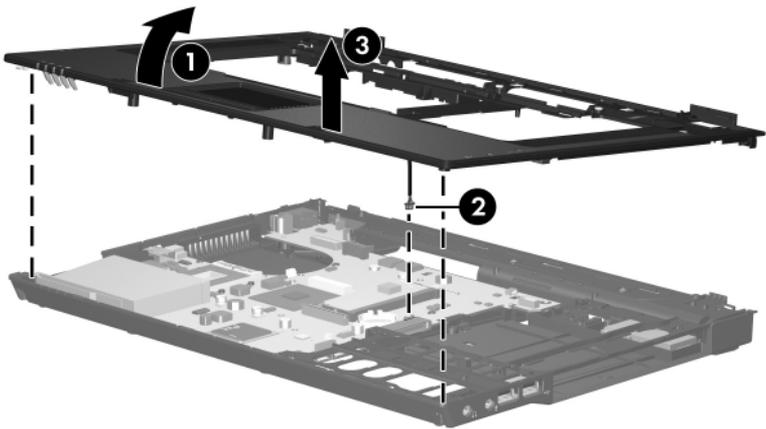
Removing the Top Cover

Reverse the above procedure to install the top cover.

5.20 Modem Module

Modem Module Spare Part Number Information

Modem modules	
For full-featured models	399441-001
For defeatured models	441074-001

1. Prepare the computer for disassembly (Section 5.3) and remove the following components:

   a. Hard drive (Section 5.4)

   b. Optical drive (Section 5.6)

   c. Keyboard (Section 5.9)

   d. Switch cover (Section 5.17)

   e. Display assembly (Section 5.18)

   f. Top cover (Section 5.19)

2. Remove the two Phillips PM2.5×4.0 screws ❶ that secure the modem module to the system board.

3. Lift the right side of the modem module ❷ to disconnect it from the system board.

4. Disconnect the modem module cable ❸ from the modem module.

5. Remove the modem module.
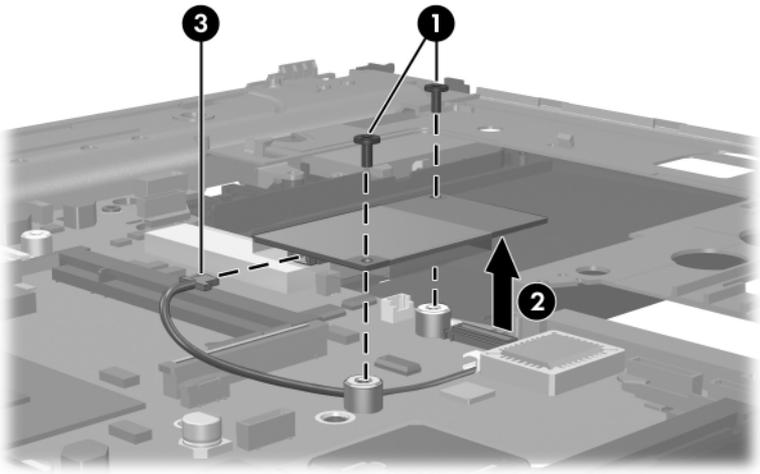
Removing the Modem Module

Reverse the above procedure to install the modem module.

5.21 System Board

System Board Spare Part Number Information

System board (includes RTC battery)	417516-001
Defeatured model, GM	441094-001
Defeatured model, GML	441095-001
Full featured model	417516-001

✎ When replacing the system board, be sure that the following components are removed from the defective system board and installed on the replacement system board:

- Memory modules (Section 5.7 and Section 5.15)
- Processor (Section 5.13)
- Mini Card module (Section 5.14)
- Modem module (Section 5.20)

1. Prepare the computer for disassembly (Section 5.3) and remove the following components:

   a. Hard drive (Section 5.4)

   b. Optical drive (Section 5.6)

   c. Bluetooth module (Section 5.8)

   d. Keyboard (Section 5.9)

   e. Thermal plate (Section 5.10)

   f. Fan (Section 5.11)

   g. Heat sink (Section 5.12)

   h. RTC battery (Section 5.16)

   i. Switch cover (Section 5.17)

   j. Display assembly (Section 5.18)

   k. Top cover (Section 5.19)

2. Position the computer with the rear panel toward you.

3. Disconnect the following cables from the system board:

❶ Modem connector cable

❷ USB board cable

❸ Audio board cable

❹ Modem module cable
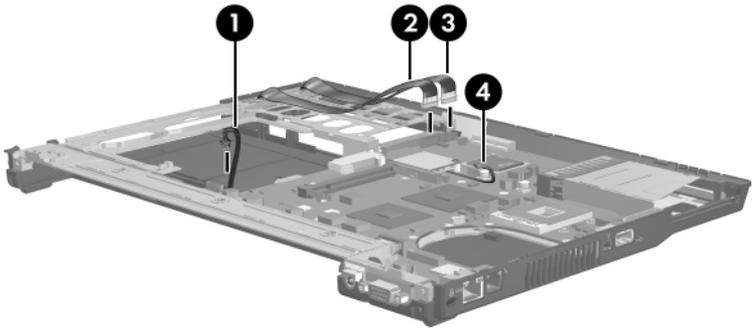
Disconnecting the System Board Cables

4. Remove the following:

   ❶ Two HM5.0×10.0 screw locks on each side of the external monitor connector

   ❷ Two Torx T8M2.5×6.0 screws (full-featured model only)

   ❸ Three Torx T8M2.5×4.0 screws (the defeatured model uses four torx screws)
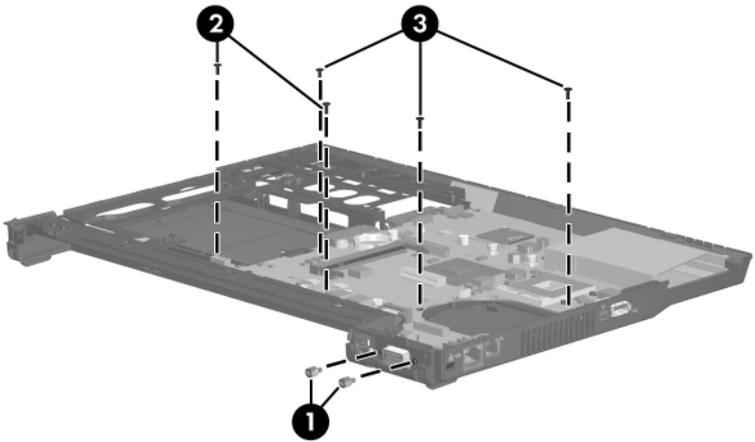
Removing the System Board Screws and Screw Locks (full-featured model shown)

5. Remove the modem connector cable ❶ from the clip in the base enclosure.

6. Remove the modem module cable ❷ from the clip in the system board.

7. Remove the modem connector ❸ from the clip in the base enclosure.
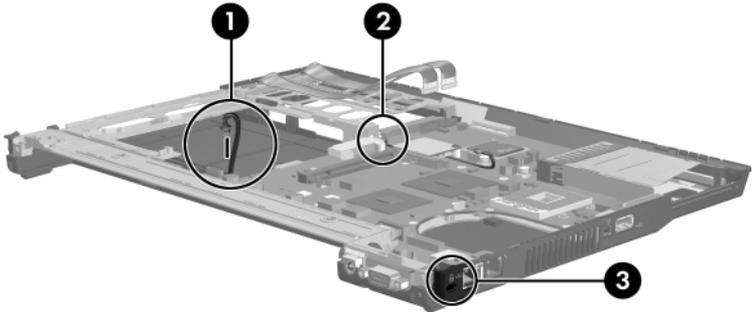
Releasing the System Board, Part 1

8. Flex the right side of the base enclosure ❶ until the USB ❷, 1394 ❸, and RJ-45 connectors ❹ are clear of the base enclosure.

9. Lift the front edge of the system board ❺ until it rests at an angle.
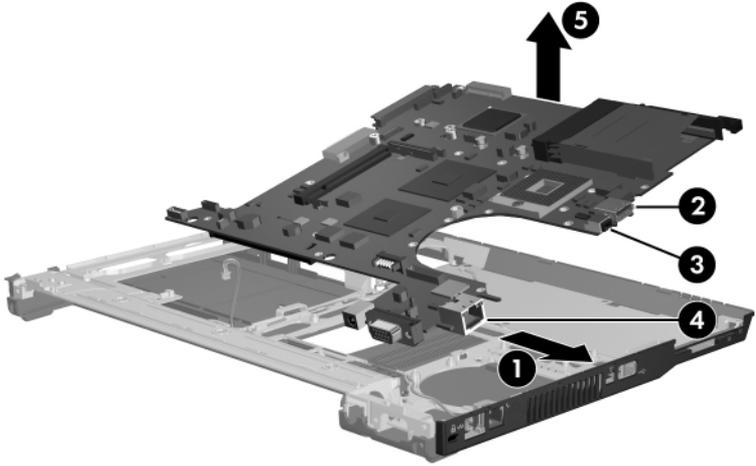
Releasing the System Board, Part 2

10. Lift the front edge of the system board ❶ until it rests at an angle.

11. Slide the system board ❷ forward until the rear-right section of the system board ❸ is clear of the screw boss ❹ on the system board frame.

12. Remove the system board ❺ from the base enclosure.
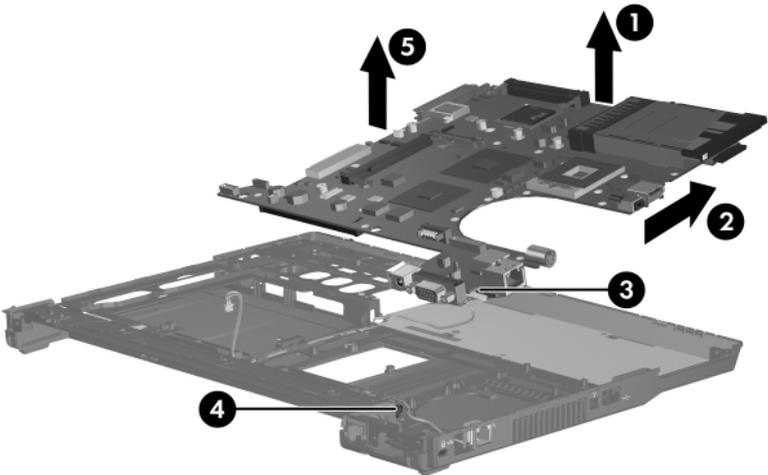
Removing the System Board

Reverse the above procedure to install the system board.

5.22 System Board Frame (full-featured models only)

System Board Frame Spare Part Number Information

System board frame   416407-001

---

1. Prepare the computer for disassembly (Section 5.3) and remove the following components:

    a. Hard drive (Section 5.4)

    b. Optical drive (Section 5.6)

    c. Bluetooth module (Section 5.8)

    d. Keyboard (Section 5.9)

    e. Thermal plate(Section 5.10)

    f. Fan assembly (Section 5.11)

    g. Heat sink (Section 5.12)

    h. RTC battery (Section 5.16)

    i. Switch cover (Section 5.17)

    j. Top cover (Section 5.19)

    k. Display assembly (Section 5.18)

    l. System board (Section 5.21)

2. Position the computer with the rear panel toward you.

3. Remove the three Torx8 T8M2.5×4.0 screws ❶ that secure the system board frame to the base enclosure.

4. Remove the audio board and USB board cables ❷ from the base enclosure.

5. Lift the rear edge of the system board frame ❸ until it disengages from the base enclosure.

6. Remove the system board frame.
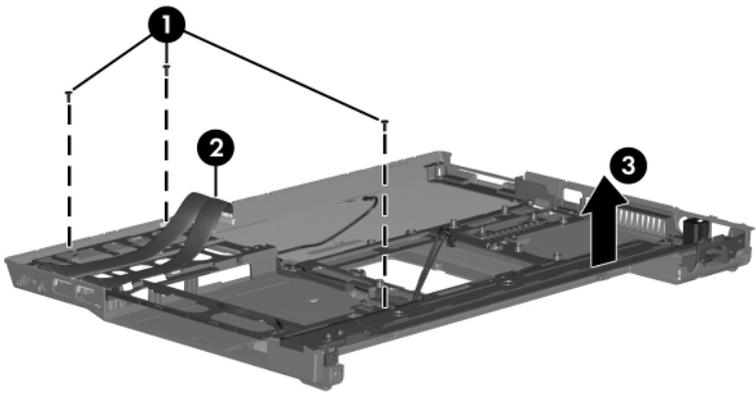
Removing the System Board Frame

7. If it is necessary to replace the modem connector cable, remove the modem connector and cable ❶ from the clips ❷ in the system board frame.
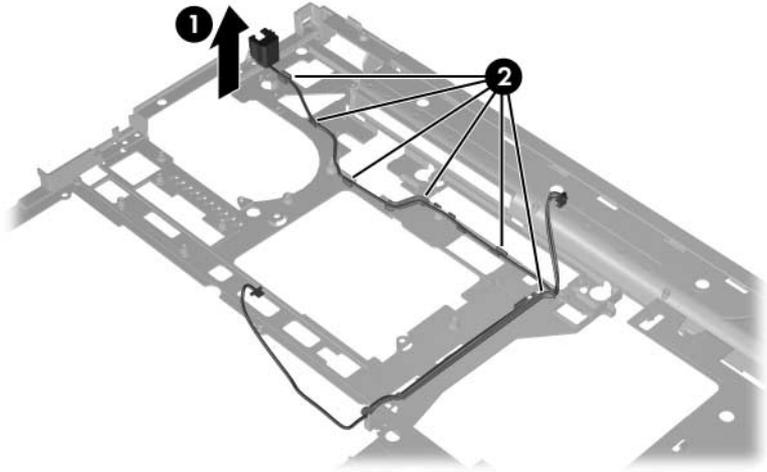
Removing the Modem Connector Cable

Reverse the above procedures to install the system board frame.

5.23 USB/Audio Board

USB/Audio Board Spare Part Number Information

USB/audio board (includes audio board cable)	382677-001

1. Prepare the computer for disassembly (Section 5.3) and remove the following components:

   a. Hard drive (Section 5.4)

   b. Optical drive (Section 5.6)

   c. Bluetooth board (Section 5.8)

   d. Keyboard (Section 5.9)

   e. Thermal plate (Section 5.10)

   f. Fan (Section 5.11)

   g. Heat sink (Section 5.12)

   h. RTC battery (Section 5.16)

   i. Switch cover (Section 5.17)

   j. Display assembly (Section 5.18)

   k. Top cover (Section 5.19)

   l. System board (Section 5.21)

   m. System board frame (Section 5.22)

2. Position the base enclosure with the front toward you.

3. Remove the two Torx8 T8M2.5×4.0 screws ❶ that secure the USB/audio board to the base enclosure.

4. Lift the left side of the USB/audio board ❷ to disengage it from the base enclosure. When lifting the board, lift the left side up and rotate it so that the right side clears the metal bracket attached to the base enclosure, and then lift the board out of the enclosure.
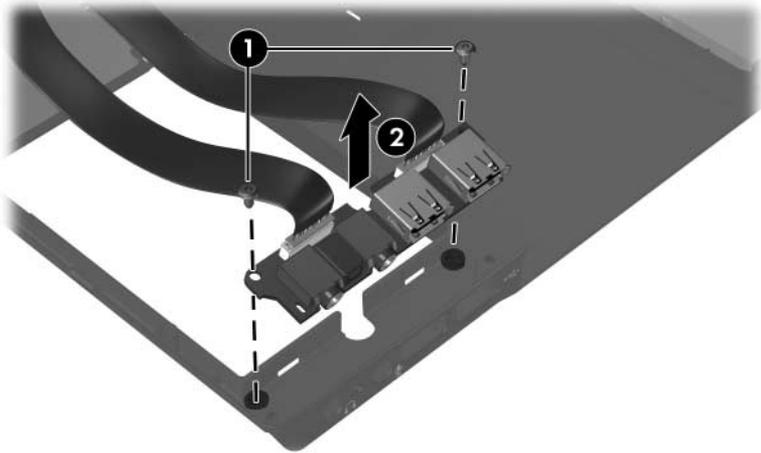
Removing the USB/Audio Board

Reverse the above procedure to install the USB/audio board.

6

Specifications

This chapter provides physical and performance specifications.

Table 6-1

Computer

Dimensions	Metric	U.S.
Height (front to back)	2.8 to 3.3 cm	1.1 to 1.3 in
Width	35.8 cm	14.1 in
Depth	25.9 cm	10.2 in
Weight	2.72 kg	6.0 lbs
Input Power		
Operating voltage	19.0 V dc @ 4.74 A - 90 W	
Operating current	4.74 A	
Temperature		
Operating (not writing to optical disc)	0°C to 35°C	32°F to 95°F
Operating (writing to optical disc)	5°C to 35°C	41°F to 95°F
Nonoperating	-20°C to 60°C	-4°F to 140°F

Table 6-1

Computer *(Continued)*

Relative humidity (noncondensing)		
Operating	10% to 90%	10% to 90%
Nonoperating	5% to 95%	5% to 95%
Maximum altitude (unpressurized)		
Operating (14.7 to 10.1 psia)	-15 m to 3,048 m	-50 ft to 10,000 ft
Nonoperating (14.7 to 4.4 psia)	-15 m to 12,192 m	-50 ft to 40,000 ft
Shock		
Operating	125 g, 2 ms, half-sine	
Nonoperating	200 g, 2 ms, half-sine	
Random Vibration		
Operating	0.75 g zero-to-peak, 10 Hz to 500 Hz, 0.25 oct/min sweep rate	
Nonoperating	1.50 g zero-to-peak, 10 Hz to 500 Hz, 0.5 oct/min sweep rate	

✎ Applicable product safety standards specify thermal limits for plastic surfaces. The computer operates well within this range of temperatures.

Table 6-2

15.4.0-inch, WSXGA+

Dimensions		
Height	20.7 cm	8.1 in
Width	33.1 cm	13.0 in
Diagonal	39.1 cm	15.4 in
Number of colors	Up to 16.8 million	
Contrast ratio	200:1	
Brightness	180 nits typical	
Pixel resolution		
Pitch	0.197×0.197 mm	
Format	1680×1050	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80×25	
Total power consumption	5.5 W	
Viewing angle	+/-65° horizontal, +/-50° vertical typical	

Table 6-3

15.4.0-inch, WXGA+

Dimensions		
Height	20.7 cm	8.1 in
Width	33.1 cm	13.0 in
Diagonal	39.1 cm	15.4 in
Number of colors	Up to 16.8 million	
Contrast ratio	200:1	
Brightness	180 nits typical	
Pixel resolution		
Pitch	0.279 × 0.279 mm	
Format	1280 × 800	
Configuration	RGB vertical stripe	
Backlight	CCFT	
Character display	80 × 25	
Total power consumption	5.5 W	
Viewing angle	+/-65° horizontal, +/-50° vertical typical	

Table 6-4

Hard Drives

	120-GB*	100-GB*	80-GB*
Dimensions			
Height	9.5 mm	9.5 mm	9.5 mm
Width	70 mm	70 mm	70 mm
Weight	99 g	99 g	99 g
Interface type	SATA	SATA	SATA
Transfer rate			
Synchronous (maximum)	100 MB/sec	100 MB/sec	100 MB/sec
Security	ATA security	ATA security	ATA security
Seek times (typical read, including setting)			
Single track	3 ms	3 ms	3 ms
Average	13 ms	13 ms	13 ms
Maximum	24 ms	24 ms	24 ms
Logical blocks[†]		195,363,650	156,301,488
Disc rotational speed	5400 rpm	7200 rpm	5400 rpm
Operating temperature	5°C to 55°C (41°F to 131°F)		

✎ Certain restrictions and exclusions apply. Consult Customer Care for details.

*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less.
[†]Actual drive specifications may differ slightly.

Table 6-4

Hard Drives *(Continued)*

	60-GB*	40-GB*
Dimensions		
Height	9.5 mm	9.5 mm
Width	70 mm	70 mm
Weight	99 g	99 g
Interface type	SATA	SATA
Transfer rate		
Synchronous (maximum)	100 MB/sec	100 MB/sec
Security	ATA security	ATA security
Seek times (typical read, including setting)		
Single track	3 ms	3 ms
Average	13 ms	13 ms
Maximum	24 ms	24 ms
Logical blocks[†]	117,210,240	78,140,160
Disc rotational speed	5400 rpm	5400 rpm
Operating temperature	5°C to 55°C (41°F to 131°F)	

✎ Certain restrictions and exclusions apply. Consult Customer Care for details.

*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less.
[†]Actual drive specifications may differ slightly.

Table 6-5

DVD±RW and CD-RW Combo Drive

Applicable disc	Read: DVD-R, DVD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R, CD-RW Photo CD (single and multisession) CD-Bridge	Write: CD-R and CD-RW DVD-R and DVD-RW
Center hole diameter	1.5 cm (0.59 in)	
Disc diameter		
Standard disc Mini disc	12 cm (4.72 in) 8 cm (3.15 in)	

Table 6-5

DVD±RW and CD-RW Combo Drive *(Continued)*

Disc thickness	1.2 mm (0.047 in)	
Track pitch	0.74 µm	
Access time	CD	DVD
Random	< 175 ms	< 230 ms
Full stroke	< 285 ms	< 335 ms
Audio output level	Audio-out, 0.7 Vrms	
Cache buffer	2 MB	
Data transfer rate		
CD-R (16X)	2,400 KB/s (150 KB/s at 1X CD rate)	
CD-RW (8X)	1,200 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3,600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-R (4X)	5,400 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-RW (2X)	2,700 KB/s (1,352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 15 seconds	
Stop time	< 6 seconds	

Table 6-6

DVD/CD-RW Combo Drive

Applicable disc	Read:	Write:
	DVD-R, DVD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18),	CD-R and CD-RW
	CD-ROM (Mode 1 and 2)	
	CD Digital Audio	
	CD-XA ready (Mode 2, Form 1 and 2)	
	CD-I ready (Mode 2, Form 1 and 2)	
	CD-R, CD-RW	
	Photo CD (single and multisession)	
	CD-Bridge	
Center hole diameter	1.5 cm (0.59 in)	
Disc diameter		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	

Table 6-6

DVD/CD-RW Combo Drive *(Continued)*

Disc thickness	1.2 mm (0.047 in)	
Track pitch	0.74 µm	
Access time	CD	DVD
Random	< 175 ms	< 230 ms
Full stroke	< 285 ms	< 335 ms
Audio output level	Audio-out, 0.7 Vrms	
Cache buffer	2 MB	
Data transfer rate		
CD-R (16X)	2,400 KB/s (150 KB/s at 1X CD rate)	
CD-RW (8X)	1,200 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3,600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-R (4X)	5,400 KB/s (1,352 KB/s at 1X DVD rate)	
DVD-RW (2X)	2,700 KB/s (1,352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 15 seconds	
Stop time	< 6 seconds	

Table 6-7

DVD-ROM Drive

Applicable disc	DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18)	
	CD-ROM (Mode 1 and 2)	
	CD Digital Audio	
	CD-XA ready (Mode 2, Form 1 and 2)	
	CD-I ready (Mode 2, Form 1 and 2)	
	CD-R	
	CD-RW	
	Photo CD (single and multisession)	
	CD-Bridge	
Center hole diameter	1.5 cm (0.59 in)	
Disc diameter		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	
Disc thickness	1.2 mm (0.047 in)	
Track pitch	0.74 µm	
Access time	CD	DVD
Random	< 100 ms	< 125 ms
Full stroke	< 175 ms	< 225 ms
Audio output level	Line-out, 0.7 Vrms	
Cache buffer	512 KB	
Data transfer rate		
CD-R (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
CD-RW (10X)	1500 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1,352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 10 seconds	
Stop time	< 3 seconds	

Table 6-8

CD-ROM Drive

Applicable disc	CD-ROM (Mode 1 and 2)
	CD Digital Audio
	CD-XA ready (Mode 2, Form 1 and 2)
	CD-I ready (Mode 2, Form 1 and 2)
	CD-R
	CD-RW
	Photo CD (single and multisession)
	CD-Bridge
Center hole diameter	1.5 cm (0.59 in)
Disc diameter	
Standard disc	12 cm (4.72 in)
Mini disc	8 cm (3.15 in)

Table 6-8

CD-ROM Drive *(Continued)*

Disc thickness	1.2 mm (0.047 in)	
Track pitch	1.6 μm	
Access time	CD media	DVD media
Random	< 110 ms	< 125 ms
Full stroke	< 220 ms	< 225 ms
Audio output level	Audio-out, 0.7 Vrms	
Cache buffer	128 KB/s	
Data transfer rate		
CD-R (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 8 seconds	
Stop time	< 4 seconds	

Table 6-9

System DMA

Hardware DMA	System Function
DMA0	Not applicable
DMA1*	Not applicable
DMA2*	Not applicable
DMA3	Not applicable
DMA4	Direct memory access controller
DMA5*	Available for PC Card
DMA6	Not assigned
DMA7	Not assigned
*PC Card controller can use DMA 1, 2, or 5.	

Table 6-10

System Interrupts

Hardware IRQ	System Function
IRQ0	System timer
IRQ1	Standard 101-/102-Key or Microsoft Natural Keyboard
IRQ2	Cascaded
IRQ3	Intel 82801DB/DBM USB2 Enhanced Host Controller—24CD
IRQ4	COM1
IRQ5*	Conexant AC—Link Audio Intel 82801DB/DBM SMBus Controller—24C3 Data Fax Modem with SmartCP
IRQ6	Diskette drive
IRQ7*	Parallel port
IRQ8	System CMOS/real-time clock
IRQ9*	Microsoft ACPI-compliant system
IRQ10*	Intel USB UHCI controller—24C2 Intel 82852/82855 GM/GME Graphic Controller Realtek RTL8139 Family PCI fast Ethernet Controller

Table 6-10

System Interrupts *(Continued)*

IRQ11	Intel USB EHCI controller—24CD
	Intel USB UHCI controller—24C4
	Intel USB UHCI controller—24C7
	Intel Pro/Wireless 2200BG
	TI OHCI 1394 host controller
	TI PCI1410 CardBus controller
IRQ12	Synaptics PS/2 TouchPad
IRQ13	Numeric data processor
IRQ14	Primary IDE channel
IRQ15	Secondary IDE channel

*Default configuration; audio possible configurations are IRQ5, IRQ7, IRQ9, IRQ10, or none.

✎ PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.

Table 6-11

System I/O Addresses

I/O Address (hex)	System Function (shipping configuration)
000 - 00F	DMA controller no. 1
010 - 01F	Unused
020 - 021	Interrupt controller no. 1
022 - 024	Opti chipset configuration registers
025 - 03F	Unused
02E - 02F	87334 "Super I/O" configuration for CPU
040 - 05F	Counter/timer registers
044 - 05F	Unused
060	Keyboard controller
061	Port B
062 - 063	Unused
064	Keyboard controller
065 - 06F	Unused
070 - 071	NMI enable/RTC
072 - 07F	Unused
080 - 08F	DMA page registers
090 - 091	Unused
092	Port A
093 - 09F	Unused
0A0 - 0A1	Interrupt controller no. 2

Table 6-11

System I/O Addresses *(Continued)*

I/O Address (hex)	System Function (shipping configuration)
0A2 - 0BF	Unused
0C0 - 0DF	DMA controller no. 2
0E0 - 0EF	Unused
0F0 - 0F1	Coprocessor busy clear/reset
0F2 - 0FF	Unused
100 - 16F	Unused
170 - 177	Secondary fixed disk controller
178 - 1EF	Unused
1F0 - 1F7	Primary fixed disk controller
1F8 - 200	Unused
201	JoyStick (decoded in ESS1688)
202 - 21F	Unused
220 - 22F	Entertainment audio
230 - 26D	Unused
26E - 26	Unused
278 - 27F	Unused
280 - 2AB	Unused
2A0 - 2A7	Unused
2A8 - 2E7	Unused
2E8 - 2EF	Reserved serial port

Table 6-11

System I/O Addresses *(Continued)*

I/O Address (hex)	System Function (shipping configuration)
2F0 - 2F7	Unused
2F8 - 2FF	Infrared port
300 - 31F	Unused
320 - 36F	Unused
370 - 377	Secondary diskette drive controller
378 - 37F	Parallel port (LPT1/default)
380 - 387	Unused
388 - 38B	FM synthesizer—OPL3
38C - 3AF	Unused
3B0 - 3BB	VGA
3BC - 3BF	Reserved (parallel port/no EPP support)
3C0 - 3DF	VGA
3E0 - 3E1	PC Card controller in CPU
3E2 - 3E3	Unused
3E8 - 3EF	Internal modem
3F0 - 3F7	"A" diskette controller
3F8 - 3FF	Serial port (COM1/default)
CF8 - CFB	PCI configuration index register (PCIDIVO-1)
CFC - CFF	PCI configuration data register (PCIDIVO-1)

Table 6-12

System Memory Map

Size	Memory Address	System Function
640 KB	00000000-0009FFFF	Base memory
128 KB	000A0000-000BFFFF	Video memory
48 KB	000C0000-000CBFFF	Video BIOS
160 KB	000C8000-000E7FFF	Unused
64 KB	000E8000-000FFFFF	System BIOS
15 MB	00100000-00FFFFFF	Extended memory
58 MB	01000000-047FFFFF	Super extended memory
58 MB	04800000-07FFFFFF	Unused
2 MB	08000000-080FFFFF	Video memory (direct access)
4 GB	08200000-FFFEFFFF	Unused
64 KB	FFFF0000-FFFFFFFF	System BIOS

A

Screw Listing

This appendix provides specification and reference information for the screws used in the computer. All screws listed in this appendix are available in the Screw Kit, spare part number 417526-001 (full-featured model) or spare part number 441079-001 (defeatured model).

Table A-1

Phillips PM3.0×3.0 Screw
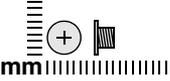
	Color	Qty.	Length	Thread	Head Width
	Black	4	3.0 mm	3.0 mm	5.0 mm

Where used:

4 screws that secure the hard drive frame to the hard drive (documented in Section 5.4)
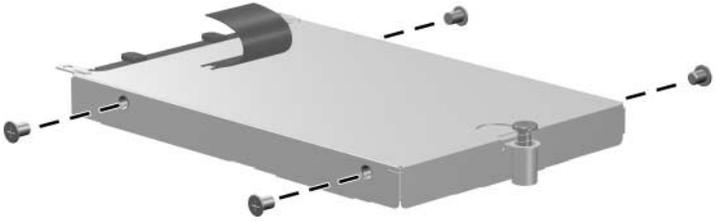
Phillips PM3.0×3.0 Screw Locations

Table A-2

Phillips PM2.0×5.0 Captive Screw
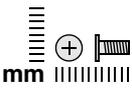
mm	Color	Qty.	Length	Thread	Head Width
	Black	4	5.0 mm	2.0 mm	4.0 mm

Where used:

❶ Two screws that secure the hard drive cover to the computer (screws are captured on the cover by C-clips; documented in Section 5.4)

❷ One screw that secures the memory module compartment cover to the computer (screw is captured on the cover by a C-clip; documented in Section 5.7)

❸ One screw that secures the Bluetooth module compartment cover to the computer (screw is captured on the cover by a C-clip; documented in Section 5.8)
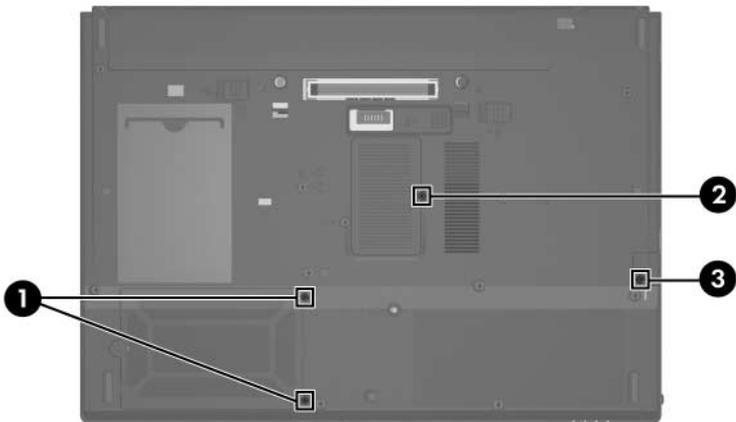
Phillips PM2.0×5.0 Captive Screw Locations

Table A-3

Phillips PM2.5×13.0 Captive Spring-Loaded Screw
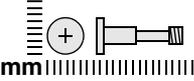
mm	Color	Qty.	Length	Thread	Head Width
	Silver	1	13.0 mm	2.5 mm	6.0 mm

Where used:

One screw that secures the hard drive to the computer (screw is captured on the cover by a C-clip; documented in Section 5.4)
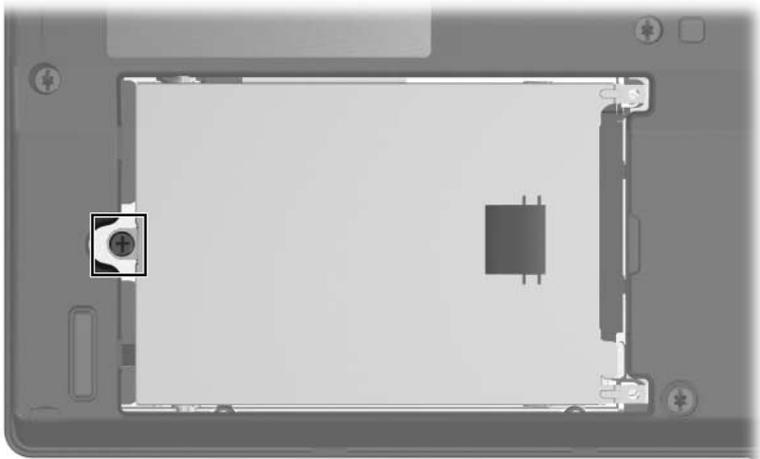
Phillips PM2.5×13.0 Captive Screw Location

Table A-4

Torx8 T8M2.5×4.0 Screw

	Color	Qty.	Length	Thread	Head Width
	Black	13/11*	4.0 mm	2.5 mm	5.0 mm

Where used:

One screw that secures the optical drive to the computer (documented in Section 5.6)

* 11 screws in defeatured model

Torx8 T8M2.5×4.0 Screw Location

Table A-4
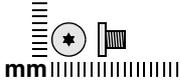
Torx8 T8M2.5×4.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	13/11*	4.0 mm	2.5 mm	5.0 mm

Where used:

4 screws that secure the top cover to the computer (documented in Section 5.19)

* 11 screws in defeatured model

Note: Defeatured model uses only the right three screws to secure the top cover.
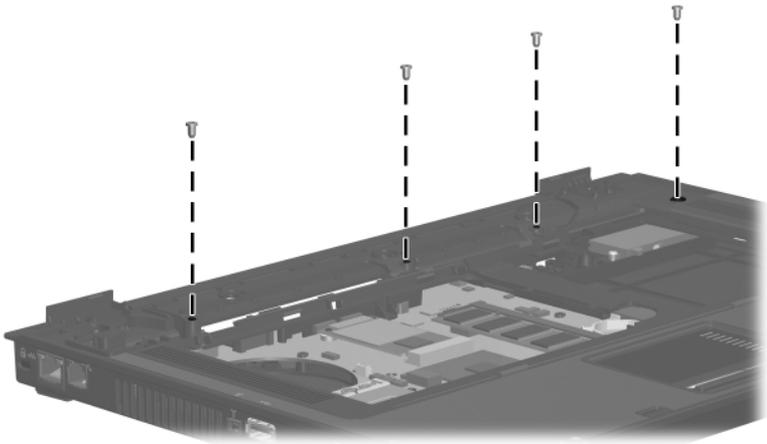
Torx8 T8M2.5×4.0 Screw Locations

Table A-4

Torx8 T8M2.5×4.0 Screw *(Continued)*
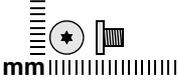
	Color	Qty.	Length	Thread	Head Width
	Black	13/11*	4.0 mm	2.5 mm	5.0 mm

Where used:

❶ Three screws that secure the system board to the computer (documented in Section 5.21)

❷ Three screws that secure the system board frame to the computer (documented in Section 5.22)

* 11 screws in defeatured model

Note: Defeatured model uses four screws to secure the system board to the computer, screws ❶ and the left-most screw ❷. The system board frame is not spared in the defeatured model.
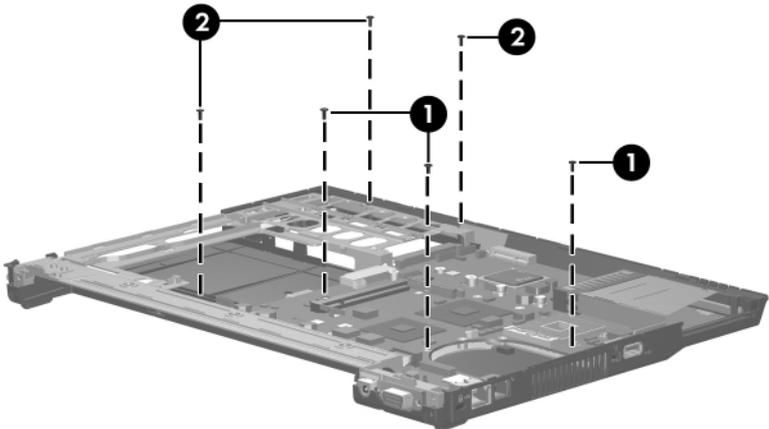
Torx8 T8M2.5×4.0 Screw Locations (full-featured model shown)

Table A-4

Torx8 T8M2.5×4.0 Screw *(Continued)*
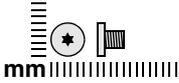
mm	Color	Qty.	Length	Thread	Head Width
	Black	13/11*	4.0 mm	2.5 mm	5.0 mm

Where used:

2 screws that secure the USB/audio board to the computer (documented in Section 5.23)

* 11 screws in defeatured model
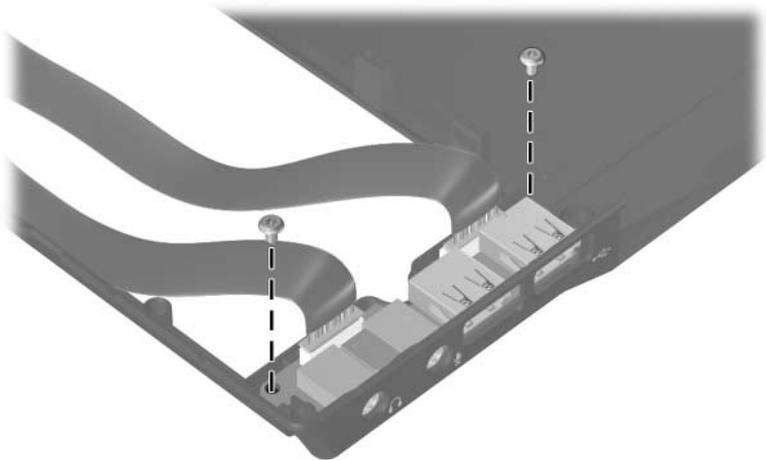
Torx8 T8M2.5×4.0 Screw Locations

Table A-5

Phillips PM2.0×3.0 Screw
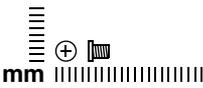
mm	Color	Qty.	Length	Thread	Head Width
	Silver	2	3.0 mm	2.0 mm	3.0 mm

Where used:
2 screws that secure the optical drive bracket to the optical drive (documented in)

Phillips PM2.0×3.0 Screw Locations

Table A-6

Phillips PM1.5×3.0 Screw

mm	Color	Qty.	Length	Thread	Head Width
	Silver	2	3.0 mm	1.5 mm	5.0 mm

Where used:

2 screws that secure the Bluetooth module to the Bluetooth module cover (documented in Section 5.8)
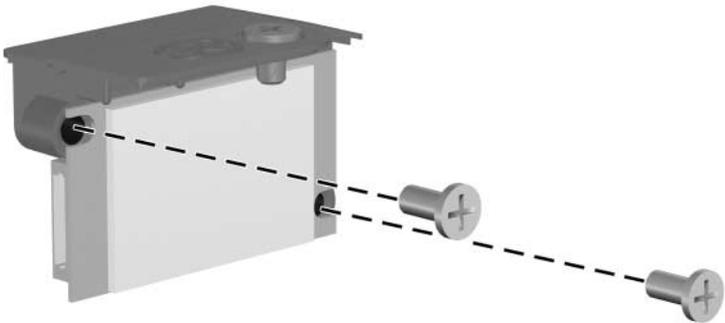
Phillips PM1.5×3.0 Screw Locations

Table A-7

Torx8 T8M2.5×10.0 Screw
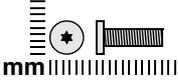
	Color	Qty.	Length	Thread	Head Width
mm	Black	20/18*	10.0 mm	2.5 mm	5.0 mm

Where used:

❶ Two screws that secure the keyboard to the computer (documented in Section 5.9)

❷ Four screws that secure the display assembly to the computer (documented in Section 5.18)

* 18 screws on defeatured model

Torx8 T8M2.5×10.0 Screw Locations

Table A-7

Torx8 T8M2.5×10.0 Screw *(Continued)*

mm	Color	Qty.	Length	Thread	Head Width
	Black	20/18*	10.0 mm	2.5 mm	5.0 mm

Where used:

2 screws that secure the display assembly to the computer (documented in Section 5.18)

* 18 screws on defeatured model
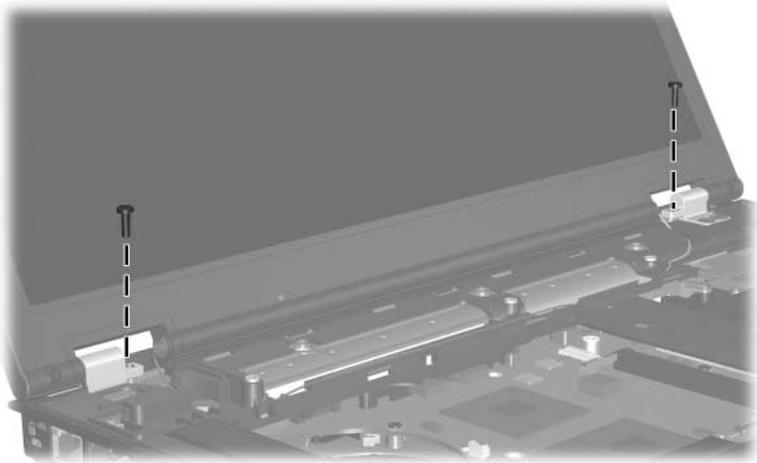
Torx8 T8M2.5×10.0 Screw Locations

Table A-7

Torx8 T8M2.5×10.0 Screw *(Continued)*
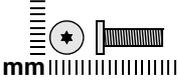
	Color	Qty.	Length	Thread	Head Width
	Black	20/18*	10.0 mm	2.5 mm	5.0 mm

Where used:

12 screws that secure the top cover to the computer (documented in Section 5.19)

* 18 screws on defeatured model

Note: Screws ❶ are not included on the defeatured model.
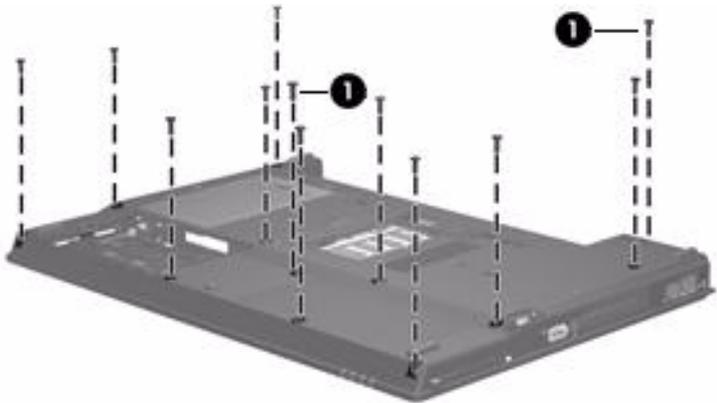
Torx8 T8M2.5×10.0 Screw Locations (full-featured model shown)

Table A-8

Phillips PM2.5×3.0 Screw
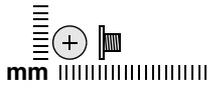
mm	Color	Qty.	Length	Thread	Head Width
	Black	2	3.0 mm	2.5 mm	5.0 mm

Where used:

2 screws that secure the thermal plate to the computer (documented in)
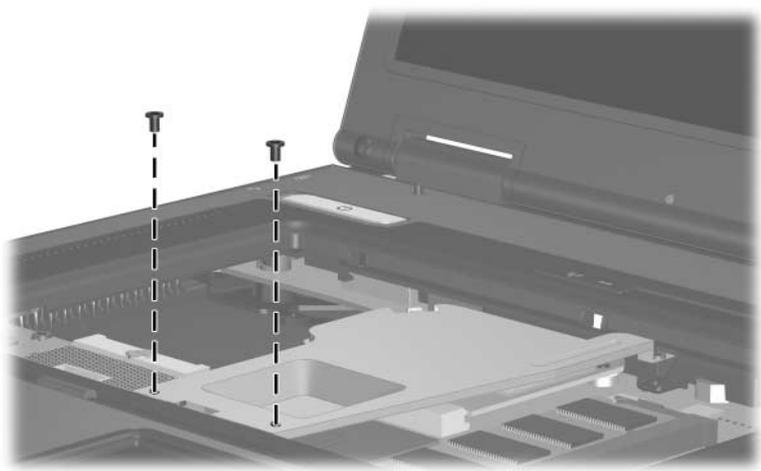
Phillips PM2.5×3.0 Screw Locations

Table A-9

Phillips PM2.5×5.0 Screw
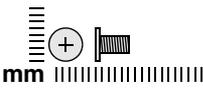
mm	Color	Qty.	Length	Thread	Head Width
	Black	2	5.0 mm	2.5 mm	5.0 mm

Where used:

2 screws that secure the thermal plate to the computer (documented in Section 5.10)
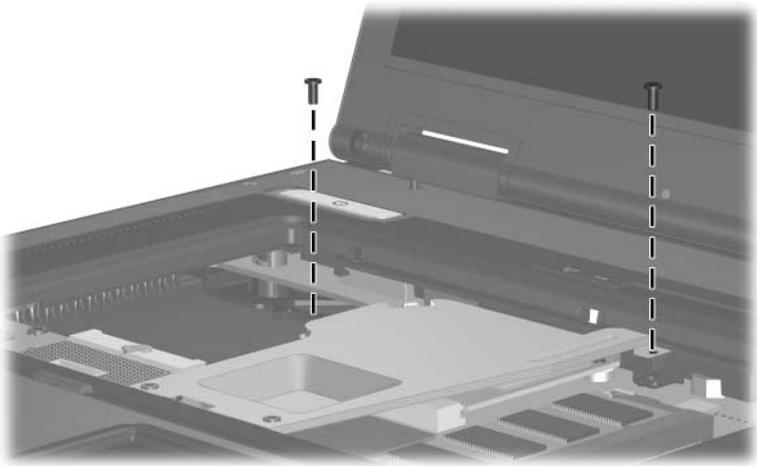
Phillips PM2.5×5.0 Screw Locations

Table A-10

Phillips PM2.5×7.0 Captive Screw
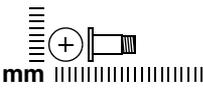
	Color	Qty.	Length	Thread	Head Width
mm	Silver	2	7.0 mm	2.5 mm	5.0 mm

Where used:

2 captive screws that secure the fan assembly to the computer (documented in Section 5.11)
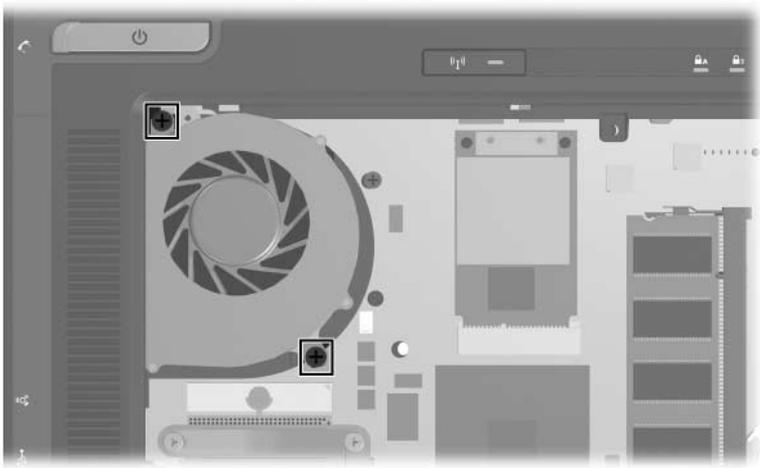
Phillips PM2.5×7.0 Captive Screw Locations

Table A-11

Phillips PM2.0×8.0 Captive Screw
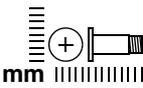
mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	8.0 mm	2.0 mm	5.0 mm

Where used:

4 captive screws that secure the heat sink to the computer (documented in Section 5.12)
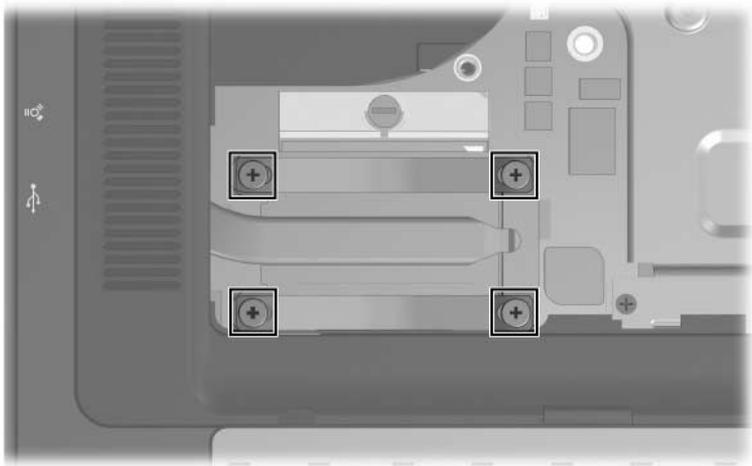
Phillips PM2.0×8.0 Captive Screw Locations

Table A-12

Phillips PM2.0×4.0 Screw
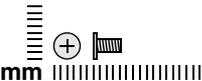
mm	Color	Qty.	Length	Thread	Head Width
	Silver	2	4.0 mm	2.0 mm	5.0 mm

Where used:

2 screws that secure the Mini Card module to the computer (documented in Section 5.14)
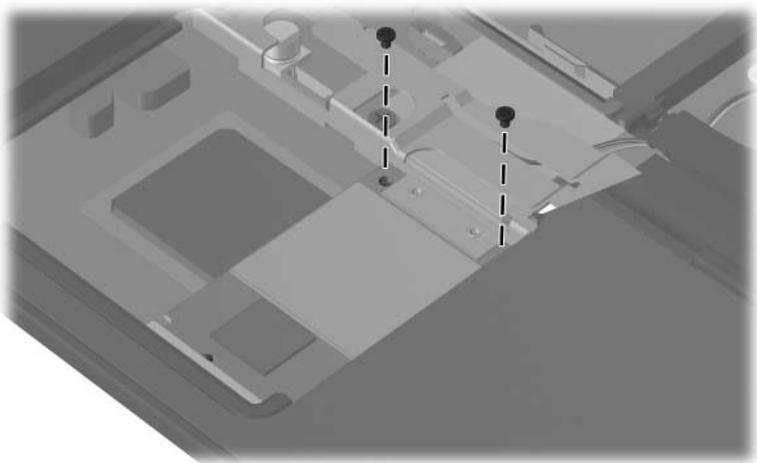
Phillips PM2.0×4.0 Screw Locations

Table A-13

Phillips PM2.0×2.0 Screw
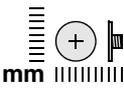
mm	Color	Qty.	Length	Thread	Head Width
	Black	5	2.0 mm	2.0 mm	7.0 mm

Where used:

3 screws that secure the switch cover to the computer (documented in Section 5.17)
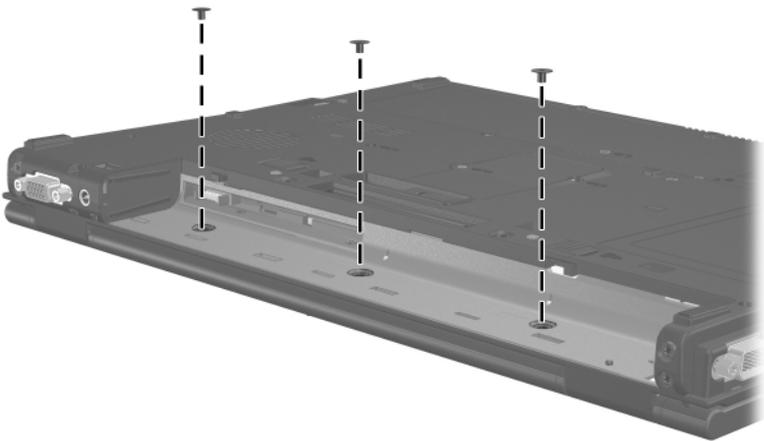
Phillips PM2.0×2.0 Screw Locations

Table A-13

Phillips PM2.0×2.0 Screw *(Continued)*
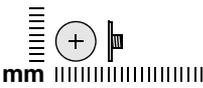
mm	Color	Qty.	Length	Thread	Head Width
	Black	5	2.0 mm	2.0 mm	7.0 mm

Where used:

2 screws that secure the display assembly to the computer (documented in Section 5.18)
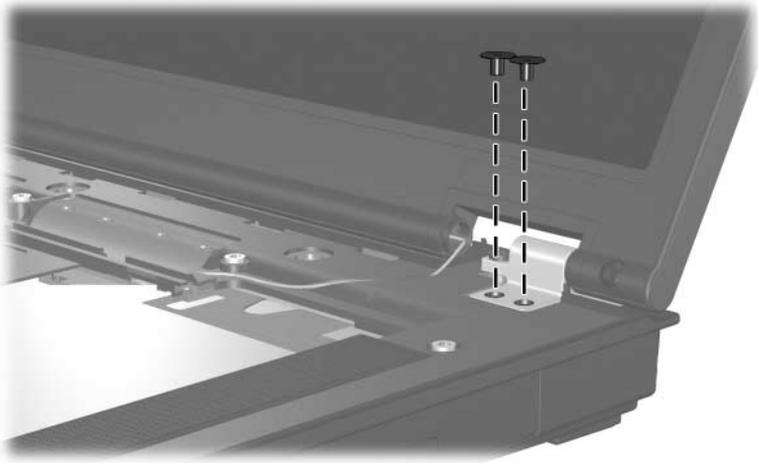
Phillips PM2.0×2.0 Screw Locations

Table A-14

Phillips PM2.5×4.0 Screw

	Color	Qty.	Length	Thread	Head Width
	Black	2	4.0 mm	2.5 mm	5.0 mm

Where used:

2 screws that secure the modem module to the computer (documented in Section 5.20)
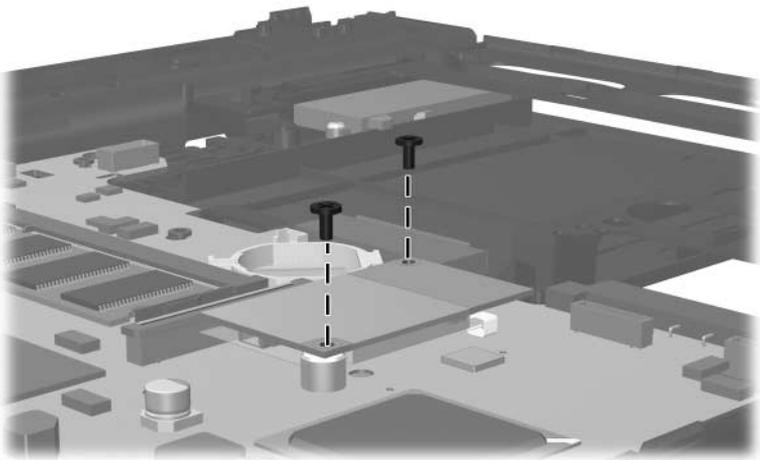
Phillips PM2.5×4.0 Screw Locations

Table A-15

Hex HM5.0×12.0 Screw Lock
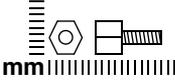
mm	Color	Qty.	Length	Thread	Head Width
	Silver	2	12.0 mm	5.0 mm	5.0 mm

Where used:

2 screw locks that secure the system board to the computer (documented in Section 5.21)
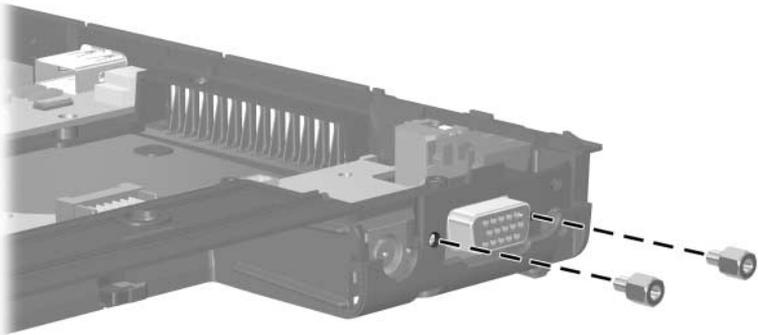
Hex HM5.0×12.0 Screw Lock Locations

Table A-16

Torx8 T8M2.5×6.0 Screw
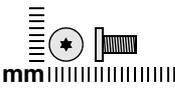
	Color	Qty.	Length	Thread	Head Width
mm	Black	2/4*	6.0 mm	2.5 mm	5.0 mm

Where used:

2 or 4 screws that secure the system board to the computer (documented in Section 5.21). Full-featured models use 2 screws.

*Screws ❶ and ❷ on defeatured models. Only screws ❶ on full-featured models.
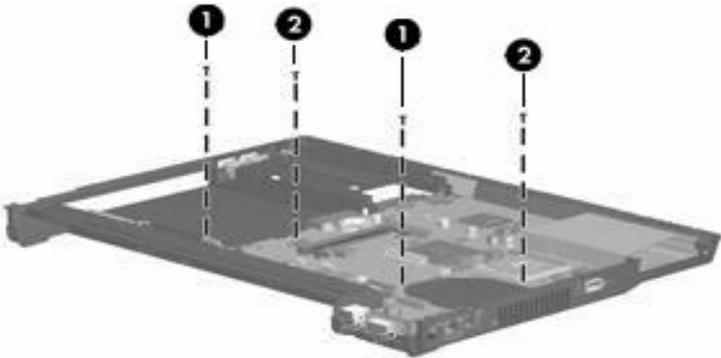
Torx8 T8M2.5×6.0 Screw Locations (defeatured model shown)

B

Backup and Recovery in Windows Vista

✎ You can only recover files that you have previously backed up. HP recommends that you use HP Backup & Recovery Manager to create an entire drive backup as soon as you set up your computer.

With HP Backup & Recovery Manager, you can perform the following tasks:

■ Backing up your information regularly to protect your important system files

■ Creating system recovery points that allow you to reverse undesirable changes to your computer by restoring the computer to an earlier state

■ Scheduling backups at specific intervals or events

When to Back Up

■ On a regularly scheduled basis

✎ Set reminders to back up your information periodically.

■ Before the computer is repaired or restored

■ Before you add or modify hardware or software

Backup Suggestions

■ Create a set of recovery discs using HP Backup & Recovery Manager.

■ Create system recovery points using HP Backup & Recovery Manager, and periodically copy them to disc.

■ Store personal files in the Documents folder and back up these folders periodically.

■ Back up templates stored in their associated programs.

■ Save customized settings in a window, toolbar, or menu bar by taking a screen shot of your settings.

The screen shot can be a time saver if you have to reset your preferences.

To copy the screen and paste it into a word-processing document:

a. Display the screen.

b. Copy the screen.

To copy only the active window, press **alt+fn+prt sc**.

To copy the entire screen, press **fn+prt sc**.

c. Open a word-processing document, and then select **Edit > Paste**.

✎ Before you can perform backup and recovery procedures, the computer must be connected to external power.

✎ Drivers, utilities, and applications installed by HP can be copied to a CD or to a DVD using HP Backup & Recovery Manager.

Backing Up Specific Files or Folders

You can back up specific files or folders to the recovery partition on the hard drive, to an optional external hard drive, or to optical discs (CDs or DVDs).

✎ This process will take several minutes, depending on the file size and the speed of the computer.

To back up specific files or folders:

1. Select **Start > All Programs > HP Backup & Recovery > Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Back up to protect system settings and important data files**, and then click **Next**.
4. Click **Back up individual files and folders,** and then click **Next**.
5. Follow the on-screen instructions.

Backing up the Entire Hard Drive

When you perform a complete backup of the hard drive, you are saving the full factory image, including the Windows® operating system, software applications, and all personal files and folders.

✎ A copy of the entire hard drive image can be stored on another hard drive, on a network drive, or on recovery discs that you create.

✎ This process may take over an hour, depending on your computer speed and the amount of data being stored.

To back up your entire hard drive:

1. Select **Start > All Programs > HP Backup & Recovery > Backup and Recovery Manager**.

2. Click **Next**.

3. Click **Back up to protect system settings and important data files,** and then click **Next**.

4. Click **Back up entire hard drive,** and then click **Next**.

5. Follow the on-screen instructions.

Creating Recovery Points

When you back up modifications since your last backup, you are creating system recovery points. This allows you to save a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes made to your system.

✎ The first system recovery point, a snapshot of the entire image, is automatically created the first time you perform a backup. Subsequent recovery points make copies of changes made after that time.

HP recommends that you create recovery points at the following times:

■ Before you add or extensively modify software or hardware

■ Periodically, whenever the system is performing optimally

✎ Recovering to an earlier recovery point does not affect data files or e-mails created since that recovery point.

To create a system recovery point:

1. Select **Start > All Programs > HP Backup & Recovery > Backup and Recovery Manager**.

2. Click **Next**.

3. Click **Back up to protect system settings and important data files,** and then click **Next**.

4. Click **Create or manage Recovery Points**, and then click **Next**.

5. Follow the on-screen instructions.

Scheduling Backups

Use HP Backup Scheduler to schedule backups for the entire system, for recovery points, or for specific files and folders. With this tool, you can schedule backups at specific intervals (daily, weekly, or monthly) or at specific events, such as at system restart or when you dock to an optional docking station (select models only).

To schedule backups:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup Scheduler**.

2. Follow the on-screen instructions.

Performing a Recovery

✎ You can only recover files that you have previously backed up. HP recommends that you use HP Backup and Recovery Manager to create an entire drive backup as soon as you set up your computer.

HP Backup and Recovery Manager helps you with the following tasks for safeguarding your information and restoring it in case of a system failure:

■ Recovering important files—This feature helps you reinstall important files without performing a full system recovery.

■ Performing a full system recovery—With HP Backup and Recovery Manager, you can recover your full factory image if you experience system failure or instability. HP Backup and Recovery Manager works from a dedicated recovery partition on the hard drive or from recovery discs you create.

Performing a Recovery from the Recovery Discs

To perform a recovery from the recovery discs, follow these steps:

1. Back up all personal files.

2. Insert the first recovery disc into the optical drive and restart the computer.

3. Follow the on-screen instructions.

Performing a Recovery from the Hard Drive

There are 2 ways to initiate a recovery from the hard drive:

■ From within Windows

■ From the recovery partition

Initiating a Recovery in Windows

To initiate a recovery in Windows, follow these steps:

1. Back up all personal files.

2. Select **Start > All Programs > HP Backup & Recovery > Backup and Recovery Manager**.

3. Click **Next**.

4. Click **Recover important files or the entire system,** and then click **Next**.

5. Follow the on-screen instructions.

Initiating a Recovery from the Hard Drive Recovery Partition

To initiate a recovery from the hard drive recovery partition, follow these steps:

1. Back up all personal files.

2. Restart the computer, and then press **f11** before the Windows operating system loads.

3. Click a recovery option, and then click **Next**.

4. Follow the on-screen instructions.

C

Backup and Recovery in Windows XP

Creating Recovery Discs

After setting up the computer for the first time, be sure to create a set of recovery discs of the full factory image. The recovery discs are used to start up (boot) the computer and recover the operating system and software to factory settings in case of system instability or failure.

Note the following guidelines before creating recovery discs:

■ You will need high-quality CD-R, DVD-R, or DVD+R media (purchased separately).

✎ Formatted DVD±RW discs and DVD±RW double-layer discs are not compatible with HP Backup and Recovery Manager.

■ The computer must be connected to AC power during the process.

■ Only one set of the recovery discs can be created per computer.

■ Number each disc before inserting it into the optical drive of the computer.

■ If necessary, you can cancel the disc creation before you have finished creating the recovery discs. The next time you select **Create factory software recovery CDs or DVDs to recover the system (Highly recommended)**, you will be prompted to continue the disc creation.

To create a set of recovery discs:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.

2. Click **Next**.

3. Click **Create factory software recovery CDs or DVDs to recover the system (Highly recommended)**, and then click **Next**.

4. Follow the on-screen instructions.

Backing Up Your Information

✎ You can only recover files that you have previously backed up. HP recommends that you use HP Backup and Recovery Manager to create an entire drive backup as soon as you set up your computer.

With HP Backup and Recovery Manager, you can perform the following tasks:

■ Backing up your information regularly to protect your important system files

■ Creating system recovery points that allow you to reverse undesirable changes to your computer by restoring the computer to an earlier state

■ Scheduling backups at specific intervals or events

When to Back Up

■ On a regularly scheduled basis

✎ Set reminders to back up your information periodically.

■ Before the computer is repaired or restored

■ Before you add or modify hardware or software

Backup Suggestions

- Create a set of recovery discs using HP Backup and Recovery Manager.

- Create system recovery points using HP Backup and Recovery Manager, and periodically copy them to disc.

- Store personal files in the My Documents folder and back up these folders periodically.

- Back up templates stored in their associated programs.

- Save customized settings in a window, toolbar, or menu bar by taking a screen shot of your settings.

  The screen shot can be a time saver if you have to reset your preferences.

  To copy the screen and paste it into a word-processing document:

  a. Display the screen.

  b. Copy the screen.

     To copy only the active window, press **alt+fn+prt sc**.

     To copy the entire screen, press **fn+prt sc**.

  c. Open a word-processing document, and then select **Edit > Paste**.

✎ Before you can perform backup and recovery procedures, the computer must be connected to external power.

✎ Drivers, utilities, and applications installed by HP can be copied to a CD or to a DVD using HP Backup and Recovery Manager.

Backing Up Specific Files or Folders

You can back up specific files or folders to the recovery partition on the hard drive, to an optional external hard drive, or to optical discs (CDs or DVDs).

✎ This process will take several minutes, depending on the file size and the speed of the computer.

To back up specific files or folders:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.
2. Click **Next**.
3. Click **Back up to protect system settings and important data files**, and then click **Next**.
4. Click **Back up individual files and folders**, and then click **Next**.
5. Follow the on-screen instructions.

Backing Up the Entire Hard Drive

When you perform a complete backup of the hard drive, you are saving the full factory image, including the Windows® operating system, software applications, and all personal files and folders.

✎ A copy of the entire hard drive image can be stored on another hard drive, on a network drive, or on recovery discs that you create.

✎ This process may take over an hour, depending on your computer speed and the amount of data being stored.

To back up your entire hard drive:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.

2. Click **Next**.

3. Click **Back up to protect system settings and important data files**, and then click **Next**.

4. Click **Back up entire hard drive**, and then click **Next**.

5. Follow the on-screen instructions.

Creating Recovery Points

When you back up modifications since your last backup, you are creating system recovery points. This allows you to save a snapshot of your hard drive at a specific point in time. You can then recover back to that point if you want to reverse subsequent changes made to your system.

✎ The first system recovery point, a snapshot of the entire image, is automatically created the first time you perform a backup. Subsequent recovery points make copies of changes made after that time.

HP recommends that you create recovery points at the following times:

■ Before you add or extensively modify software or hardware

■ Periodically, whenever the system is performing optimally

✎ Recovering to an earlier recovery point does not affect data files or e-mails created since that recovery point.

To create a system recovery point:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.

2. Click **Next**.

3. Click **Back up to protect system settings and important data files,** and then click **Next**.

4. Click **Create or manage Recovery Points**, and then click **Next**.

5. Follow the on-screen instructions.

Scheduling Backups

Use HP Backup Scheduler to schedule backups for the entire system, for recovery points, or for specific files and folders. With this tool, you can schedule backups at specific intervals (daily, weekly, or monthly) or at specific events, such as at system restart or when you dock to an optional docking station (select models only).

To schedule backups:

1. Select **Start > All Programs > HP Backup & Recovery > HP Backup Scheduler**.

2. Follow the on-screen instructions.

Performing a Recovery

✎ You can only recover files that you have previously backed up. HP recommends that you use HP Backup and Recovery Manager to create an entire drive backup as soon as you set up your computer.

HP Backup and Recovery Manager helps you with the following tasks for safeguarding your information and restoring it in case of a system failure:

■ Recovering important files—This feature helps you reinstall important files without performing a full system recovery.

■ Performing a full system recovery—With HP Backup and Recovery Manager, you can recover your full factory image if you experience system failure or instability. HP Backup and Recovery Manager works from a dedicated recovery partition on the hard drive or from recovery discs you create.

Performing a Recovery from the Recovery Discs

To perform a recovery from the recovery discs, follow these steps:

1. Back up all personal files.

2. Insert the first recovery disc into the optical drive and restart the computer.

3. Follow the on-screen instructions.

Performing a Recovery from the Hard Drive

There are 2 ways to initiate a recovery from the hard drive:

■ From within Windows

■ From the recovery partition

Initiating a Recovery in Windows

To initiate a recovery in Windows, follow these steps:

1. Back up all personal files.

2. Select **Start > All Programs > HP Backup & Recovery > HP Backup and Recovery Manager**.

3. Click **Next**.

4. Click **Recover important files or the entire system**, and then click **Next**.

5. Follow the on-screen instructions.

Initiating a Recovery from the Hard Drive Recovery Partition

To initiate a recovery from the hard drive recovery partition, follow these steps:

1. Back up all personal files.

2. Restart the computer, and then press **f11** before the Windows operating system loads.

3. Click a recovery option, and then click **Next**.

4. Follow the on-screen instructions.

D

Display Component Recycling

⚠ **WARNING:** The backlight contains mercury. Caution should be exercised when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

⚠ **CAUTION:** The procedures in this appendix can result in damage to display components. The only components intended for recycling purposes are the liquid crystal display (LCD) panel and the backlight. Careful handling should be exercised when removing these components.

✎ **Materials Disposal**

This HP product contains mercury in the backlight in the display assembly that might require special handling at end-of-life.

Disposal of mercury may be regulated because of environmental considerations. For disposal or recycling information, contact your local authorities or the Electronic Industries Alliance (EIA) at http://www.eiae.org.

This appendix provides disassembly instructions for the display assembly. The display assembly must be disassembled to gain access to the backlight ❶ and the liquid crystal display (LCD) panel ❷.

✎ Disassembly procedures differ from one display assembly to another. The procedures provided in this appendix are general disassembly instructions. Specific details, such as screw sizes, quantities, and locations, and component shapes and sizes, can vary from one computer model to another.

Perform the following steps to disassemble the display assembly:

1. Remove all screw covers ❶ and screws ❷ that secure the display bezel to the display assembly.
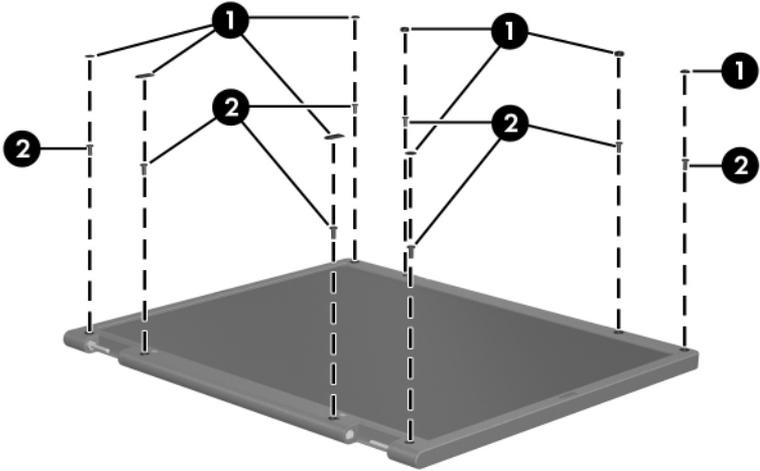
Removing the Display Bezel Screw Covers and Screws

2. Lift up and out on the left and right inside edges ❶ and the top and bottom inside edges ❷ of the display bezel until the bezel disengages from the display assembly.

3. Remove the display bezel ❸.
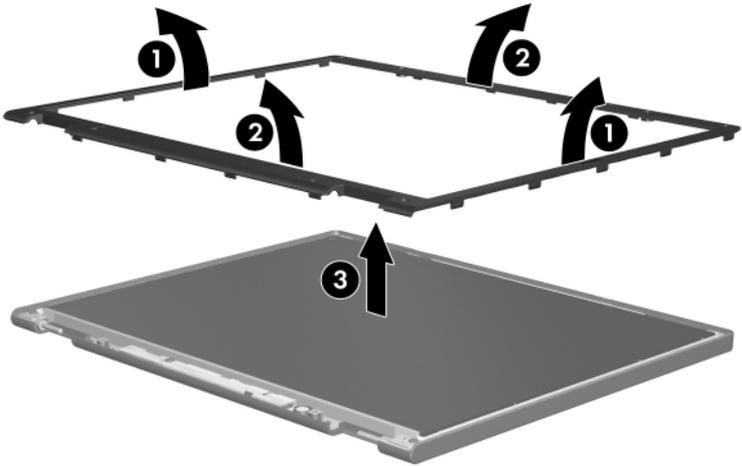
Removing the Display Bezel

4. Disconnect all display panel cables ❶ from the display inverter and remove the inverter ❷.
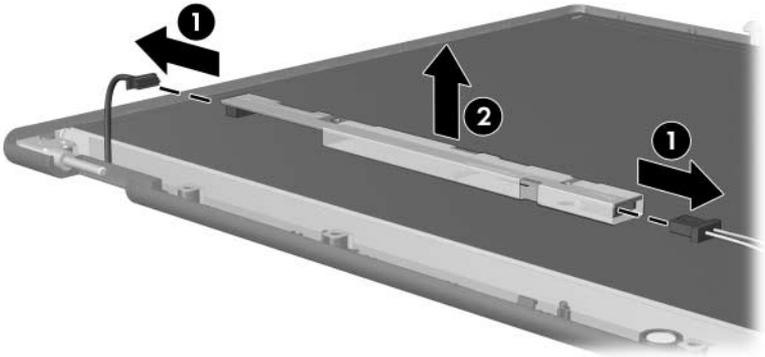
Removing the Display Inverter

5. Remove all s ❶ that secure the display panel assembly to the display enclosure.

6. Remove the display panel assembly ❷ from the display enclosure.
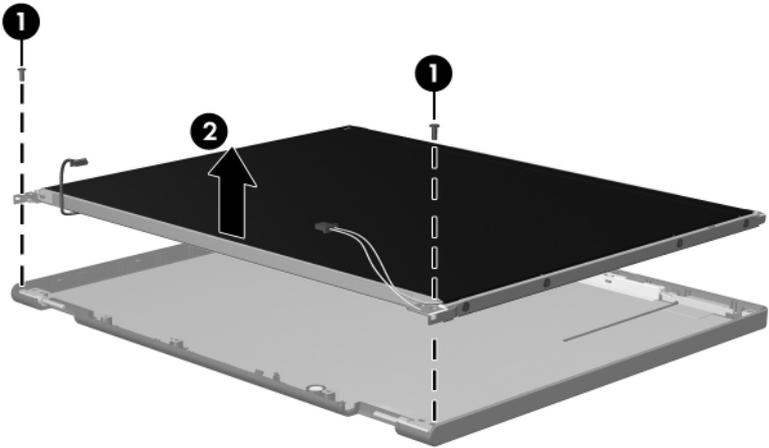
Removing the Display Panel Assembly

7. Turn the display panel assembly upside down.

8. Remove all s that secure the display panel frame to the display panel.
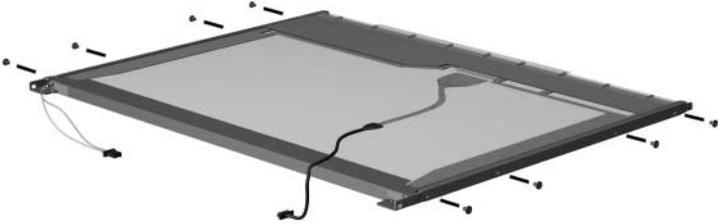
Removing the Display Panel Frames

9. Use a sharp-edged tool to cut the tape ❶ that secures the sides of the display panel to the display panel frame.

10. Remove the display panel frame ❷ from the display panel.
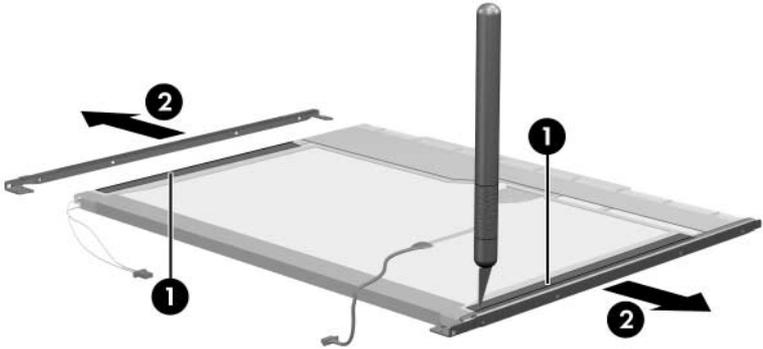
Removing the Display Frame

11. Remove the s ❶ that secure the backlight cover to the display panel.

12. Lift the top edge of the backlight cover ❷ and swing it forward.

13. Remove the backlight cover.
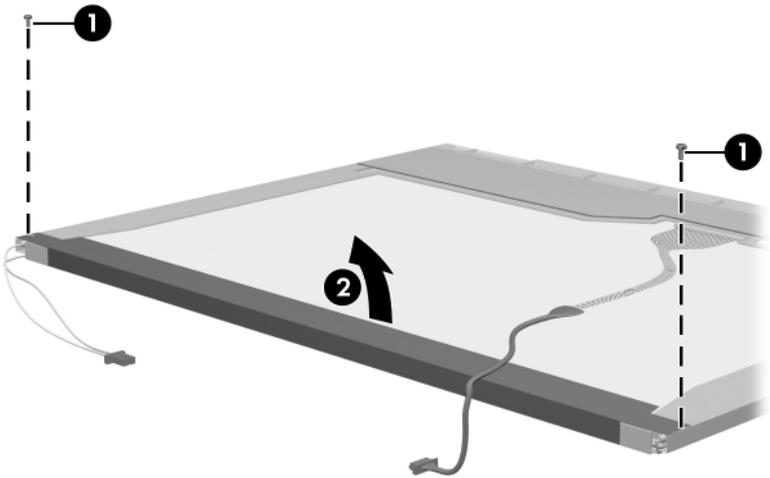
Removing the Backlight Cover

14. Turn the display panel right-side up.

15. Remove the backlight cables ❶ from the clip ❷ in the display panel.
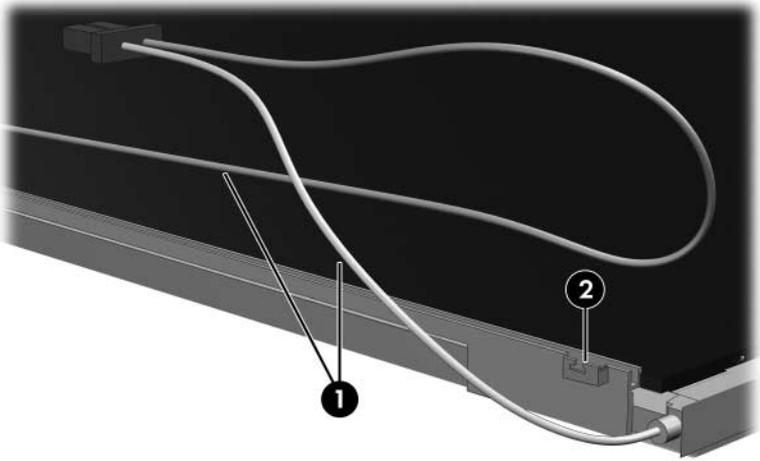
Releasing the Backlight Cables

16. Turn the display panel upside down.

17. Remove the backlight frame from the display panel.
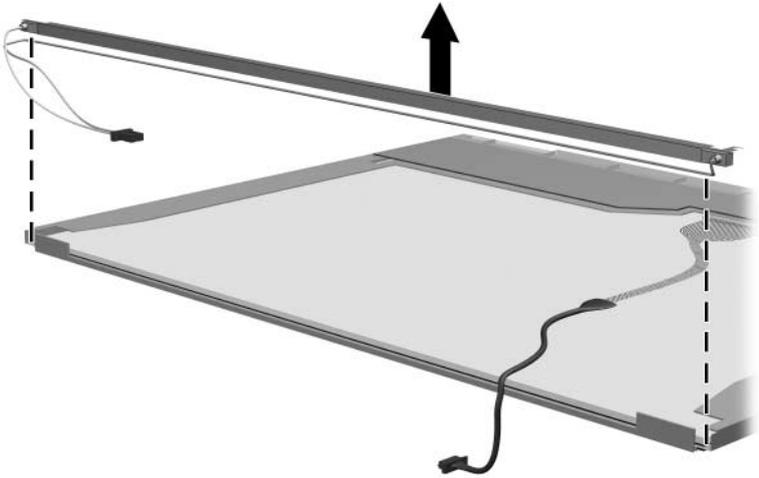
Removing the Backlight Frame

⚠ **WARNING:** The backlight contains mercury. Caution should be exercised when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

18. Slide the backlight out of the backlight frame.
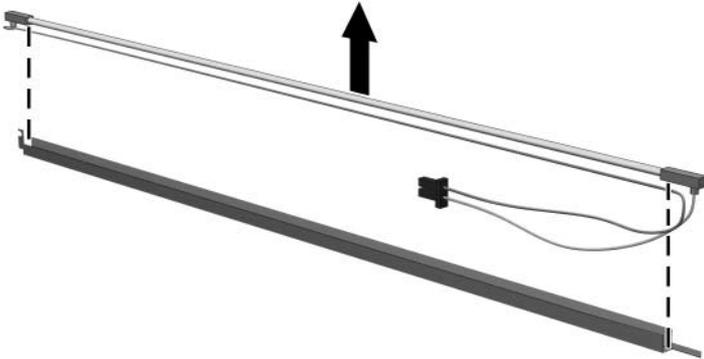
Removing the Backlight

19. Disconnect the display cable ❶ from the LCD panel.

20. Remove the s ❷ that secure the LCD panel to the display rear panel.

21. Release the LCD panel ❸ from the display rear panel.

22. Release the tape ❹ that secures the LCD panel to the display rear panel.
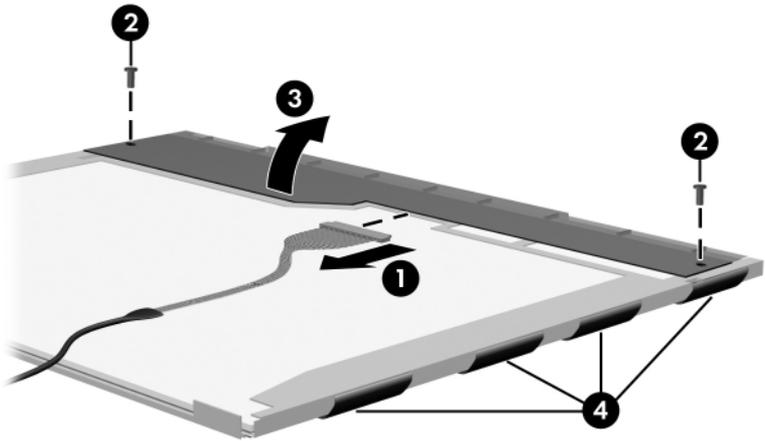
Releasing the LCD Panel

23. Remove the LCD panel.
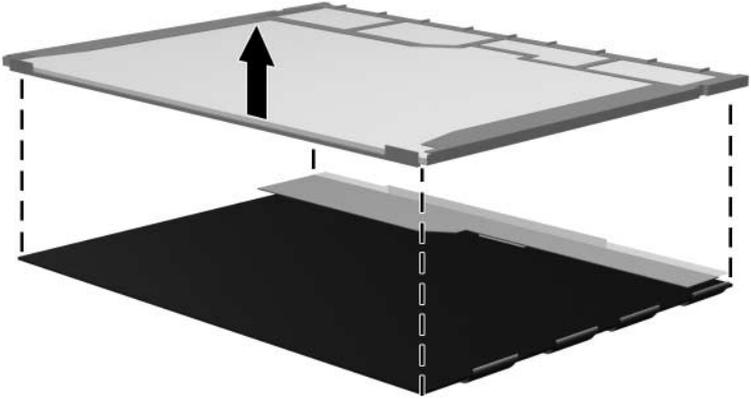
Removing the LCD Panel

24. Recycle the LCD panel and backlight.

E

Connector Pin Assignments

Table D-1

Audio-Out (Headphone)
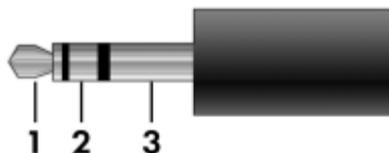
Pin	Signal	Pin	Signal
1	Audio out, left channel	3	Ground
2	Audio out, right channel		

Table D-2

Audio-In (Microphone)
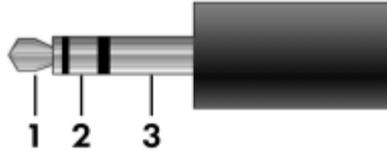
Pin	Signal	Pin	Signal
1	Audio signal in	3	Ground
2	Audio signal in		

Table D-3

Universal Serial Bus
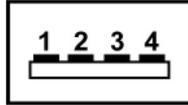
Pin	Signal	Pin	Signal
1	+5 VDC	3	Data +
2	Data –	4	Ground

Table D-4

External Monitor
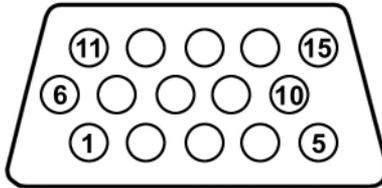
Pin	Signal	Pin	Signal
1	Red analog	9	+5 VDC
2	Green analog	10	Ground
3	Blue analog	11	Monitor detect
4	Not connected	12	DDC 2B data
5	Ground	13	Horizontal sync
6	Ground analog	14	Vertical sync
7	Ground analog	15	DDC 2B clock
8	Ground analog		

Table D-5

RJ-11 (Modem)
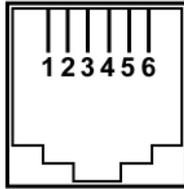
Pin	Signal	Pin	Signal
1	Unused	4	Unused
2	Tip	5	Unused
3	Ring	6	Unused

Table D-6

RJ-45 (Network)
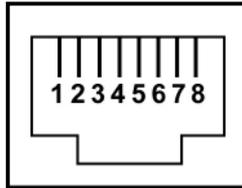
Pin	Signal	Pin	Signal
1	Transmit +	5	Unused
2	Transmit –	6	Receive –
3	Receive +	7	Unused
4	Unused	8	Unused

F

Power Cord Set Requirements

3-Conductor Power Cord Set

The wide range input feature of the computer permits it to operate from any line voltage from 100 to 120 or 220 to 240 volts AC.

The power cord set included with the computer meets the requirements for use in the country or region where the equipment is purchased.

Power cord sets for use in other countries or regions must meet the requirements of the country or region where the computer is used.

General Requirements

The requirements listed below are applicable to all countries or regions.

■ The length of the power cord set must be at least 1.5 m (5.0 ft) and a maximum of 2.0 m (6.5 ft).

■ All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country or region where the power cord set will be used.

■ The power cord sets must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 V AC, as required by each country or region's power system.

■ The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the computer.

Country/Region-Specific Requirements

3-Conductor Power Cord Set Requirements

Country/Region	Accredited Agency	Applicable Note Number
Australia	EANSW	1
Austria	OVE	1
Belgium	CEBC	1
Canada	CSA	2
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
Italy	IMQ	1
Japan	METI	3

✎ NOTES:

1. The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.

2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.

3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm² conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

3-Conductor Power Cord Set Requirements *(Continued)*

Country/Region	Accredited Agency	Applicable Note Number
Korea	EK	4
The Netherlands	KEMA	1
Norway	NEMKO	1
People's Republic of China	CCC	5
Sweden	SEMKO	1
Switzerland	SEV	1
Taiwan	BSMI	4
United Kingdom	BSI	1
United States	UL	2

✎ NOTES:

1. The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.

2. The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.

3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm² conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

4. The flexible cord must be Type RVV, 3-conductor, 0.75 mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.

5. The flexible cord must be Type VCTF, 3-conductor, 0.75 mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.

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